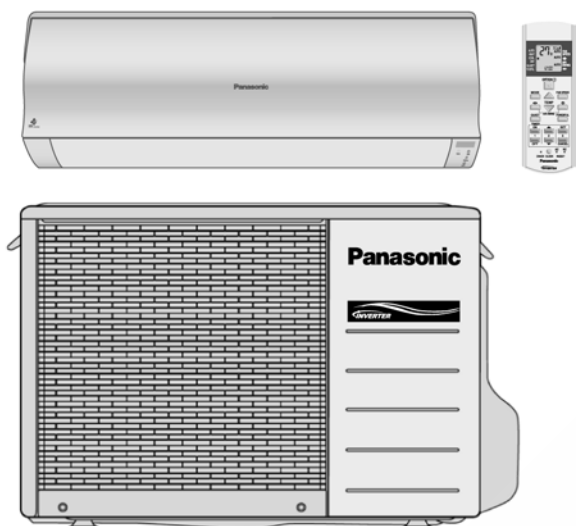


# Service Manual

## Air Conditioner

**CS-HE9GKE CU-HE9GKE**  
**CS-HE12GKE CU-HE12GKE**



### **⚠ WARNING**

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

### **⚠ PRECAUTION OF LOW TEMPERATURE**

In order to avoid frostbite, be assured of no refrigerant leakage during the installation or repairing of refrigeration circuit.

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# 1 Safety Precaution

- Read the following “SAFETY PRECAUTIONS” carefully before perform any servicing.
- Electrical work must be installed or serviced by a licensed electrician. Be sure to use the correct rating of the power plug and main circuit for the model installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below. Incorrect installation or servicing due to ignoring of the instruction will cause harm or damage, and the seriousness is classified by the following indications.






 <b>WARNING</b>	This indication shows the possibility of causing death or serious injury.
--------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------

 <b>CAUTION</b>	This indication shows the possibility of causing injury or damage to properties.
--------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------

- The items to be followed are classified by the symbols:


	This symbol denotes item that is PROHIBITED from doing.
------------------------------------------------------------------------------------	---------------------------------------------------------

- Carry out test running to confirm that no abnormality occurs after the servicing. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.

 <b>WARNING</b>	
1. Engage dealer or specialist for installation and servicing. If installation or servicing done by the user is defective, it will cause water leakage, electrical shock or fire.	
2. Install according to this installation instruction strictly. If installation is defective, it will cause water leakage, electrical shock or fire.	
3. Use the attached accessories parts and specified parts for installation and servicing. Otherwise, it will cause the set to fall, water leakage, fire or electrical shock.	
4. Install at a strong and firm location which is able to withstand the set's weight. If the strength is not enough or installation is not properly done, the set will drop and cause injury.	
5. For electrical work, follow the local national wiring standard, regulation and the installation instruction. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in electrical work, it will cause electrical shock or fire.	
6. Use the specified cable and connect tightly for indoor/outdoor connection. Connect tightly and clamp the cable so that no external force will be acted on the terminal. If connection or fixing is not perfect, it will cause heat-up or fire at the connection.	
7. Wire routing must be properly arranged so that control board cover is fixed properly. If control board cover is not fixed perfectly, it will cause heat-up at connection point of terminal, fire or electrical shock.	
8. When connecting the piping, do not allow air or any substances other than the specified refrigerant to enter the refrigeration cycle. Otherwise, this may lower the capacity, cause abnormally high pressure in the refrigeration cycle, and possibly result in explosion and injury.	
9. Thickness of copper pipes used must be more than 0.8 mm. Never use copper pipes thinner than 0.8 mm.	
10. It is desirable that the amount of residual oil is less than 40 mg/10 m.	
11. Do not modify the length of the power supply cord or use of the extension cord, and do not share the single outlet with other electrical appliances. Otherwise, it will cause fire or electrical shock.	



## CAUTION

1. The equipment must be earthed. It may cause electrical shock if grounding is not perfect.
2. Do not install the unit at place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire. 
3. Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.
4. Pb free solder has a higher melting point than standard solder; typically the melting point is 50 - 70°F (30 - 40°C) higher. Please use a high temperature soldering iron. In case of the soldering iron with temperature control, please set it to 700 ± 20°F (370 ± 10°C). Pb free solder will tend to splash when heated too high (about 1100°F/600°C).

## ATTENTION

1. Selection of the installation location. Select an installation location which is rigid and strong enough to support or hold the unit, and select a location for easy maintenance.
2. Power supply connection to the conditioner. Connect the power supply cord of the air conditioner to the mains using one of the following methods.  
Power supply point shall be the place where there is ease for access for the power disconnection in case of emergency.  
In some countries, permanent connection of this room air conditioner to the power supply is prohibited.
  1. Power supply connection to the receptacle using a power plug. Use an approved power plug with earth pin for the connection to the socket.
  2. Power supply connection to a circuit breaker for the permanent connection. Use an approved circuit breaker for the permanent connection. It must be a double pole switch with a minimum 3.5 mm contact gap.
3. Do not release refrigerant during piping work for installation, servicing, reinstallation and during repairing a refrigeration parts. Take care of the liquid refrigerant, it may cause frostbite.
4. Installation work. It may need two people to carry out the installation work.
5. Do not install this appliance in a laundry room or other location where water may drip from the ceiling, etc.

## 2 Specifications

### 2.1. CS-HE9GKE CU-HE9GKE

ITEM		UNIT	INDOOR UNIT	OUTDOOR UNIT	
Performance Test Condition			EUROVENT		
C O O L I N G	Capacity	kW	2.60 (0.60 ~ 3.00)		
		kCal/h	2240 (520 ~ 2580)		
	EER	W/W	5.10 (5.00 ~ 4.29)		
		kCal/hW	4.39 (4.33 ~ 3.69)		
	Noise Level	dB-A (H/L/Q-Lo)	39 / 26 / 23	46	
		Power level dB	52	59	
H E A T I N G	Capacity	kW	3.60 (0.60 ~ 6.50)		
		kCal/h	3100 (520 ~ 5590)		
	COP	W/W	5.22 (5.22 ~ 3.78)		
		kCal/hW	4.49 (4.52 ~ 3.25)		
	Noise Level	dB-A (H/L/Q-Lo)	42 / 27 / 24	47	
		Power level dB	53	60	
Moisture Removal		l/h	1.6		
		pt/h	3.4		
Air Volume	Q-Lo	m <sup>3</sup> /min (ft <sup>3</sup> /min)	Cooling; 5.4 (190) Heating; 5.8 (205)	—	
	Lo	m <sup>3</sup> /min (ft <sup>3</sup> /min)	Cooling; 6.1 (215) Heating; 6.5 (230)	—	
	Me	m <sup>3</sup> /min (ft <sup>3</sup> /min)	Cooling; 8.3 (293) Heating; 9.5 (335)	—	
	Hi	m <sup>3</sup> /min (ft <sup>3</sup> /min)	Cooling; 10.5 (370) Heating; 12.5 (440)	Cooling; 23.8 (840) Heating; 23.1 (820)	
Refrigeration Control Device			—	Check Valve & Capillary Tube	
Refrigeration Oil		cm <sup>3</sup>	—	RB68A or Freol Alpha68M (400)	
Refrigerant (R410A)		g (oz)	—	1330 (46.9)	
Dimension	Height	mm (inch)	298 (11-23/32)	540 (21-1/4)	
	Width	mm (inch)	870 (34-1/4)	780 (30-23/32)	
	Depth	mm (inch)	199 (7-27/32)	289 (11-3/8)	
Net Weight		kg (lbs)	12 (26)	37 (82)	
Pipe Diameter	Gas	mm (inch)	9.52 (3/8)		
	Liquid	mm (inch)	6.35 (1/4)		
Standard Length		m (ft)	7.5 (24.6)		
Pipe Length Range		m (ft)	3 (9.8) ~ 15 (49.2)		
Height Difference		m (ft)	5 (16.4)		
Additional Gas Amount		g/m (oz/ft)	20 (0.2)		
Refrigeration Charge Less		m (ft)	7.5 (24.6)		
Drain Hose	Inner Diameter	mm	16	—	
	Length	mm	650	—	
Compressor	Type		—	Hermetic Motor	
	Motor Type		—	Brushless (6-pole)	
	Rated Output	W	—	750	
Fan	Type		Cross-Flow Fan	Propeller Fan	
	Material		ASG30K1	PP	
	Motor Type		Transistor (8-pole)	Induction (6-pole)	
	Input Power	W	25	65	
	Output Power	W	30	40	
	Fan Speed	Q-Lo (Cool/Heat)	rpm	590 / 690	—
		Lo (Cool/Heat)	rpm	660 / 750	—
		Me (Cool/Heat)	rpm	880 / 990	770 / -
Hi (Cool/Heat)		rpm	1100 / 1230	—	

ITEM		UNIT	INDOOR UNIT	OUTDOOR UNIT
Heat Exchanger	Fin Material		Aluminium (Pre Coat)	Aluminium
	Fin Type		Slit Fin	Corrugated Fin
	Row x Stage x FPI		2 x (15/18/17) x 19.5	2 x 23 x 17
	Size (W x H x L)	mm	671 x 322.6 x 30.9	36.4 x 504 x 824.2 793.7
Air Filter	Material		PP	—
	Type		One-Touch	—

1. Cooling capacities are based on indoor temperature of 27°C D.B. (80.6°F D.B.), 19.0°C W.B. (66.2°F W.B.) and outdoor air temperature of 35°C D.B. (95°F D.B.), 24°C W.B. (75.2°F W.B.)
2. Heating capacities are based on indoor temperature of 20°C D.B. (68°F D.B.) and outdoor air temperature of 7°C D.B. (44.6°F D.B.), 6°C W.B. (42.8°F W.B.)

Item	Unit	
Power Source (Phase, Voltage, Cycle)	∅	Single
	V	230
	Hz	50
Input Power	W	Cooling; 510 (120 ~ 700) Heating; 690 (115 ~ 1.72k)
Starting Current	A	3.2
Running Current	A	Cooling; 2.4 Heating; 3.2
Power Factor	%	Cooling; 92 Heating; 94
Power factor means total figure of compressor, indoor fan motor and outdoor fan motor.		
*Maximum over current protection	A	8.0
Power Cord	Number of core	3 (1.0mm)
	Length	m 1.6
Thermostat		Electronic Control
Protection Device		Electronic Control

**Note**

- Specifications are subject to change without notice for further improvement.

## 2.2. CS-HE12GKE CU-HE12GKE

ITEM		UNIT	INDOOR UNIT	OUTDOOR UNIT	
Performance Test Condition		EUROVENT			
C O O L I N G	Capacity	kW	3.50 (0.60 ~ 4.00)		
		kCal/h	3010 (520 ~ 3440)		
	EER	W/W	4.12 (5.00 ~ 3.81)		
		kCal/hW	3.54 (4.33 ~ 3.28)		
	Noise Level	dB-A (H/L/Q-Lo)	42 / 29 / 26	High 48	
Power level dB		55	61		
H E A T I N G	Capacity	kW	4.80 (0.60 ~ 7.70)		
		kCal/h	4130 (520 ~ 6620)		
	COP	W/W	4.62 (5.22 ~ 3.38)		
		kCal/hW	3.97 (4.52 ~ 2.90)		
	Noise Level	dB-A (H/L/Q-Lo)	44 / 33 / 30	High 50	
Power level dB		55	63		
Moisture Removal		l/h	2.0		
		pt/h	4.2		
Air Volume	Q-Lo	m <sup>3</sup> /min (ft <sup>3</sup> /min)	Cooling; 6.2 (219) Heating; 6.9 (244)	—	
	Lo	m <sup>3</sup> /min (ft <sup>3</sup> /min)	Cooling; 7.0 (247) Heating; 8.0 (282)	—	
	Me	m <sup>3</sup> /min (ft <sup>3</sup> /min)	Cooling; 8.7 (307) Heating; 10.8 (381)	—	
	Hi	m <sup>3</sup> /min (ft <sup>3</sup> /min)	Cooling; 11.3 (400) Heating; 13.5 (480)	Cooling; 23.8 (840) Heating; 23.8 (840)	
Refrigeration Control Device			—	Check Valve & Capillary Tube	
Refrigeration Oil		cm <sup>3</sup>	—	RB68A or Freol Alpha68M (400)	
Refrigerant (R410A)		g (oz)	—	1330 (46.9)	
Dimension	Height	mm (inch)	298 (11-23/32)	540 (21-1/4)	
	Width	mm (inch)	870 (34-1/4)	780 (30-23/32)	
	Depth	mm (inch)	199 (7-27/32)	289 (11-3/8)	
Net Weight		kg (lbs)	12 (26)	37 (82)	
Pipe Diameter	Gas	mm (inch)	12.7 (1/2)		
	Liquid	mm (inch)	6.35 (1/4)		
Standard Length		m (ft)	7.5 (24.6)		
Pipe Length Range		m (ft)	3 (9.8) ~ 15 (49.2)		
Height Difference		m (ft)	5 (16.4)		
Additional Gas Amount		g/m (oz/ft)	20 (0.2)		
Refrigeration Charge Less		m (ft)	7.5 (24.6)		
Drain Hose	Inner Diameter	mm	16	—	
	Length	mm	650	—	
Compressor	Type		—	Hermetic Motor	
	Motor Type		—	Brushless (6-pole)	
	Rated Output	W	—	1.10k	
Fan	Type		Cross-Flow Fan	Propeller Fan	
	Material		ASG30K1	PP	
	Motor Type		Transistor (8-pole)	Induction (6-pole)	
	Input Power	W	25	70	
	Output Power	W	30	40	
	Fan Speed	Q-Lo (Cool/Heat)	rpm	670 / 780	—
		Lo (Cool/Heat)	rpm	740 / 870	—
		Me (Cool/Heat)	rpm	920 / 1090	790 / -
Hi (Cool/Heat)		rpm	1180 / 1310	—	

ITEM		UNIT	INDOOR UNIT	OUTDOOR UNIT
Heat Exchanger	Fin Material		Aluminium (Pre Coat)	Aluminium
	Fin Type		Slit Fin	Corrugated Fin
	Row x Stage x FPI		3 x (15/18/17) x 19.5	2 x 23 x 17
	Size (W x H x L)	mm	671 x 322.6 x 30.9	36.4 x 504 x 824.2 793.7
Air Filter	Material		PP	—
	Type		One-Touch	—

1. Cooling capacities are based on indoor temperature of 27°C D.B. (80.6°F D.B.), 19.0°C W.B. (66.2°F W.B.) and outdoor air temperature of 35°C D.B. (95°F D.B.), 24°C W.B. (75.2°F W.B.)
2. Heating capacities are based on indoor temperature of 20°C D.B. (68°F D.B.) and outdoor air temperature of 7°C D.B. (44.6°F D.B.), 6°C W.B. (42.8°F W.B.)

Item	Unit	
Power Source (Phase, Voltage, Cycle)	∅	Single
	V	230
	Hz	50
Input Power	W	Cooling; 850 (120 ~ 1.05k) Heating; 1.04k (115 ~ 2.28k)
Starting Current	A	4.8
Running Current	A	Cooling; 4.0 Heating; 4.8
Power Factor	%	Cooling; 92 Heating; 94
Power factor means total figure of compressor, indoor fan motor and outdoor fan motor.		
*Maximum over current protection	A	10.6
Power Cord	Number of core	3 (1.5mm)
	Length	m
Thermostat		Electronic Control
Protection Device		Electronic Control

**Note**

- Specifications are subject to change without notice for further improvement.

## 3 Features

- **Product**

- Four modes of operation selection
- Powerful mode to reach the desired room temperature quickly with full power and a strong airflow
- Quiet mode to provide a quiet environment by reducing the indoor unit operating airflow sound
- 24-hour ON Timer and OFF Timer setting
- Air swing manual and automatic adjusted by Remote Control for vertical airflow and the horizontal airflow

- **Serviceability Improvement**

- Removable and washable Front Panel
- Breakdown Self Diagnosis function

- **Environmental Protection**

- Non-ozone depletion substances refrigerant (R410A)

- **Operation Improvement**

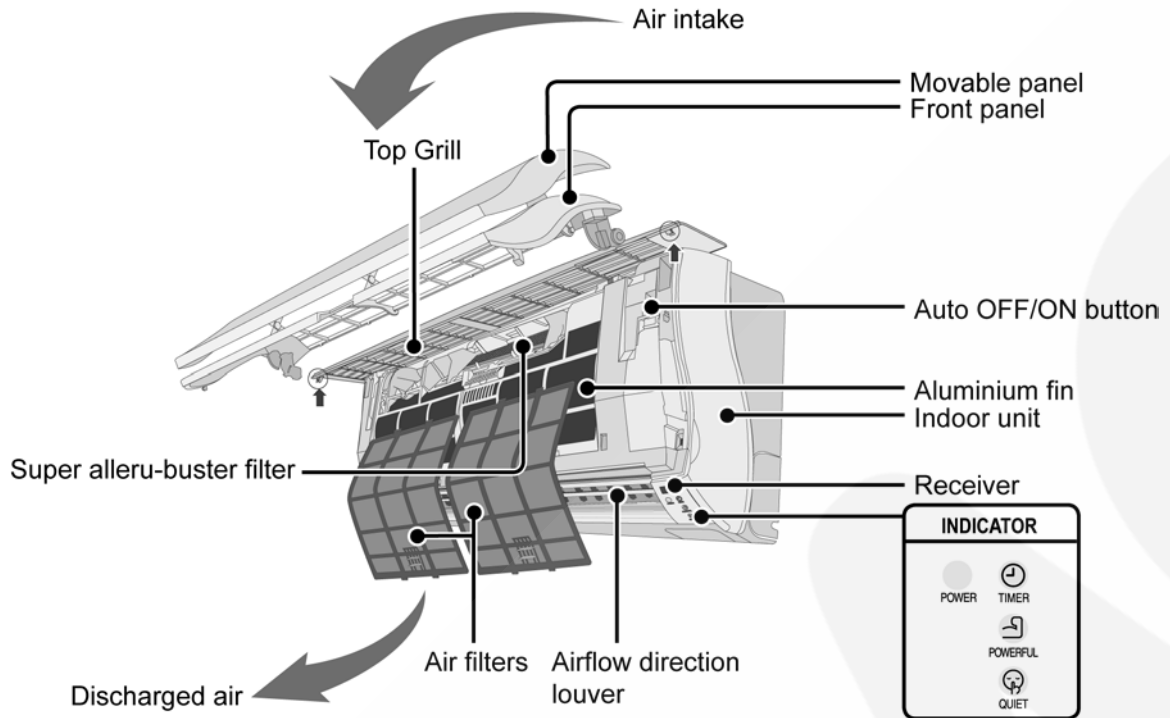
- Random auto restart control after power failure for safety restart operation
- Advanced inverter technology provides outstanding energy efficiency and powerful, flexible, comfortable operation



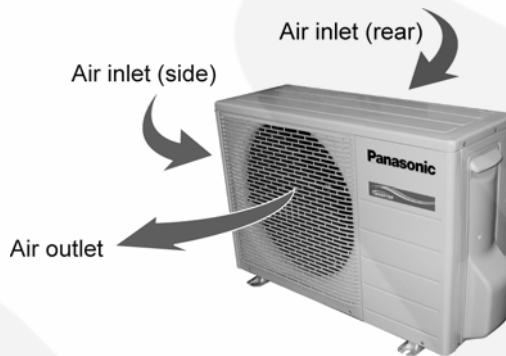
# 4 Location of Controls and Components

## 4.1. Product Overview

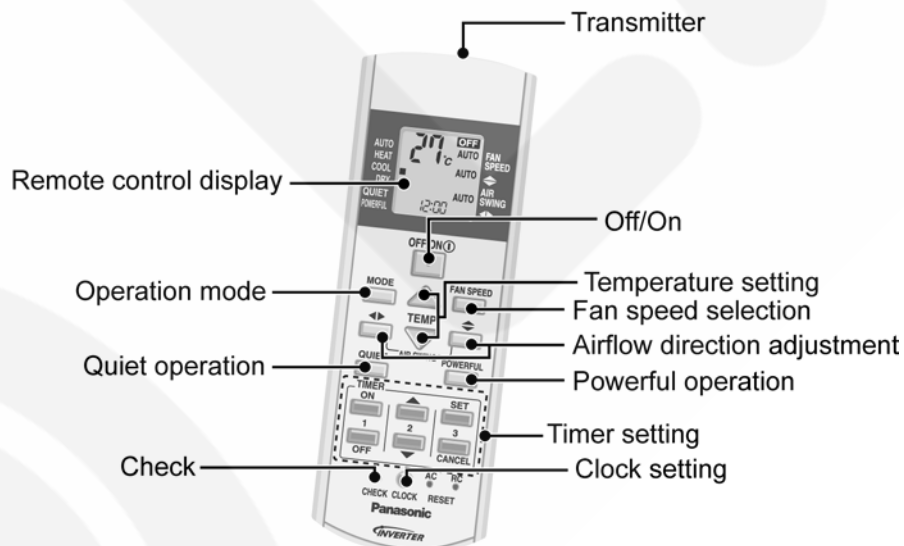
### 4.1.1. Indoor Unit



### 4.1.2. Outdoor Unit



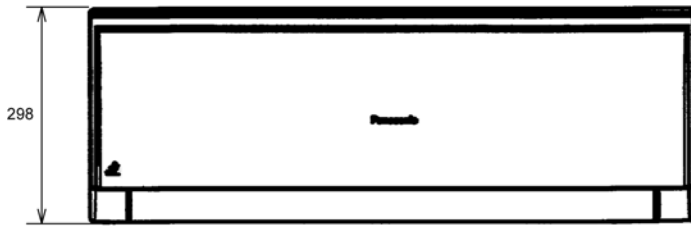
### 4.1.3. Remote Control



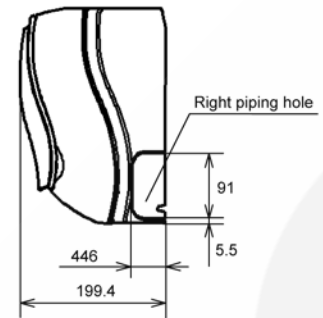
# 5 Dimensions

## 5.1. Indoor Unit

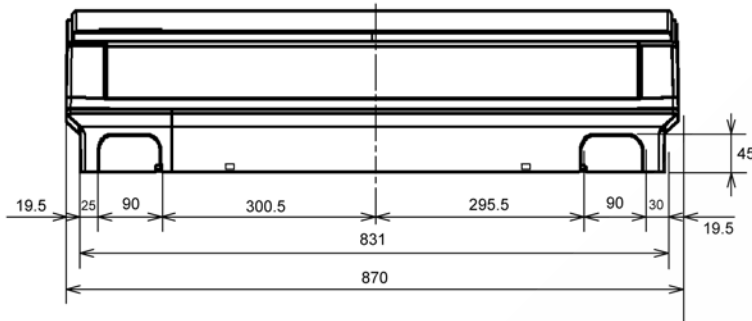
<Front View>



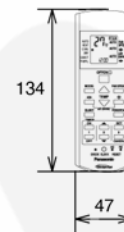
<Side View>



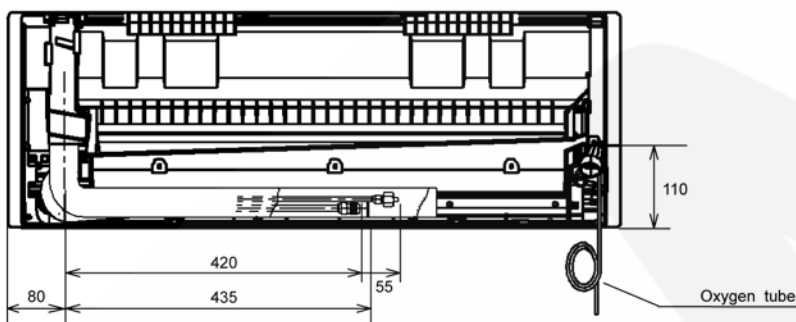
<Bottom View>



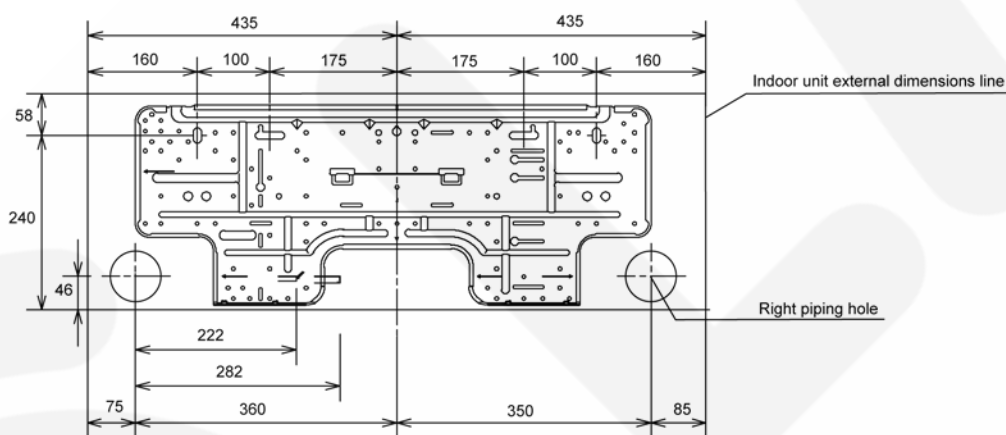
<Remote control transmitter>



<Back View>

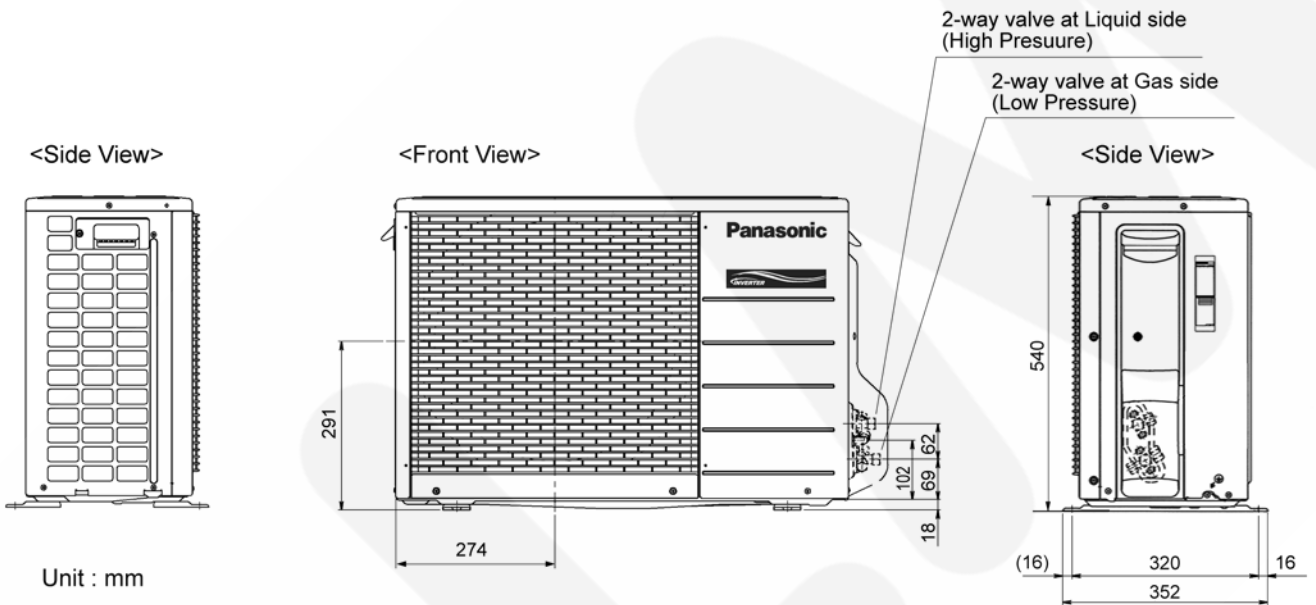
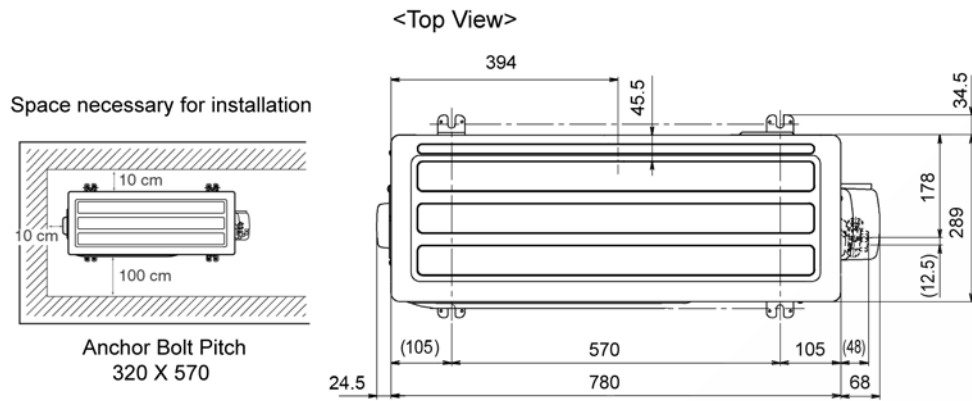


Unit: mm

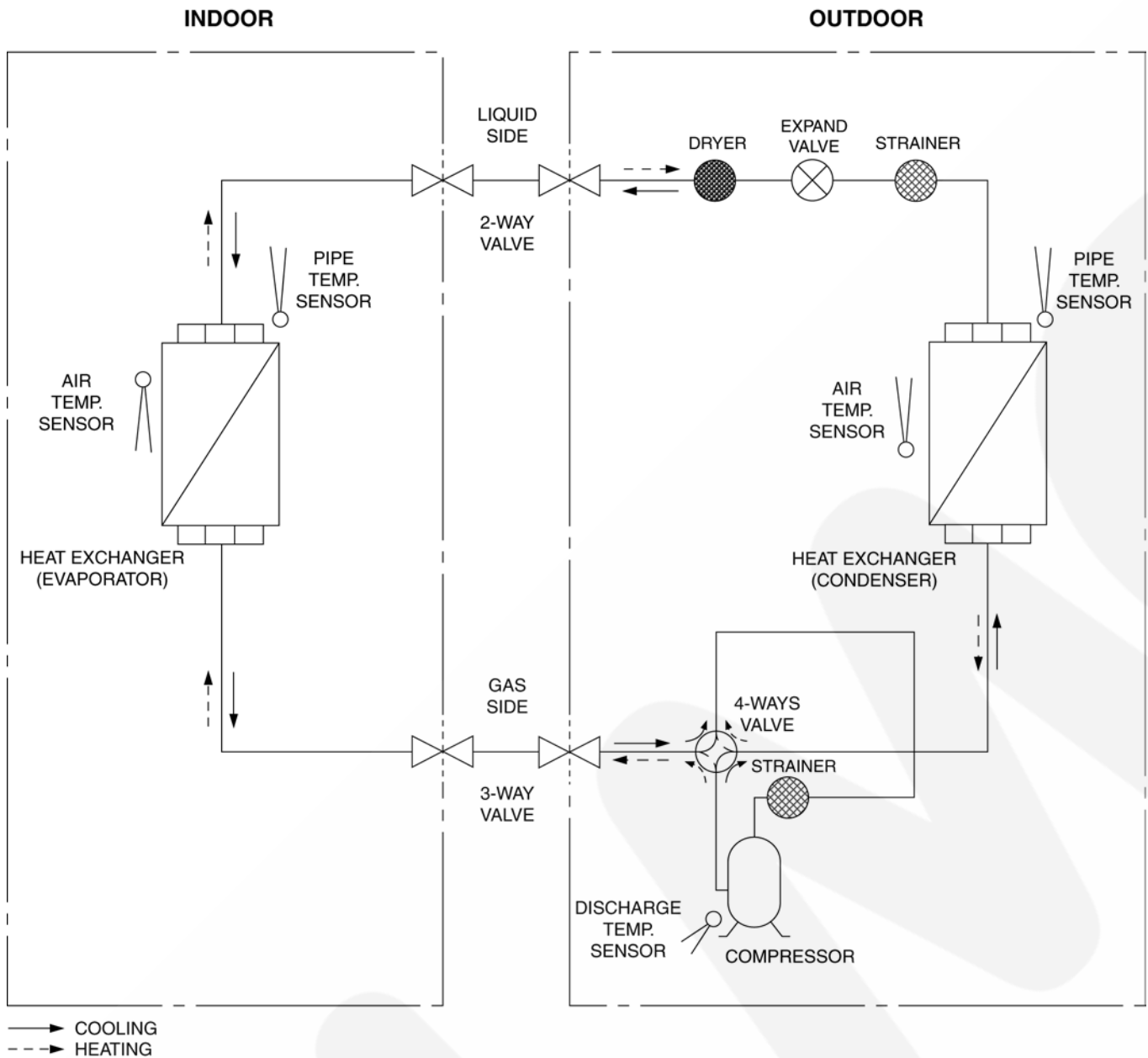


Relative position between the indoor unit and the installation plate <Front View>

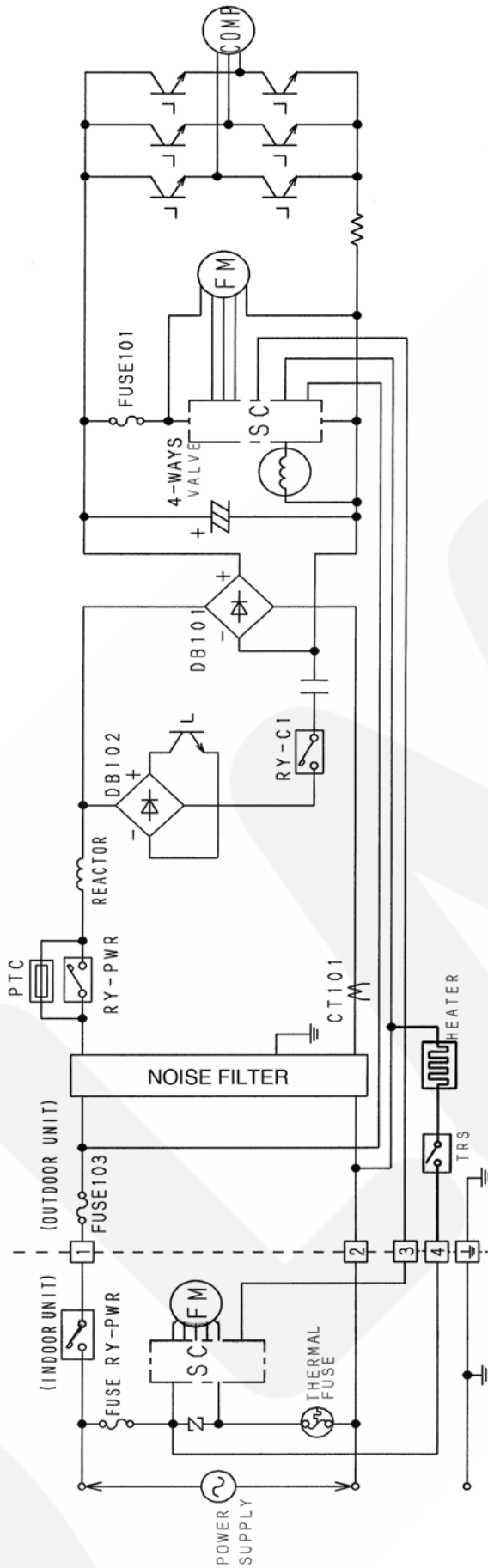
## 5.2. Outdoor Unit



# 6 Refrigeration Cycle Diagram

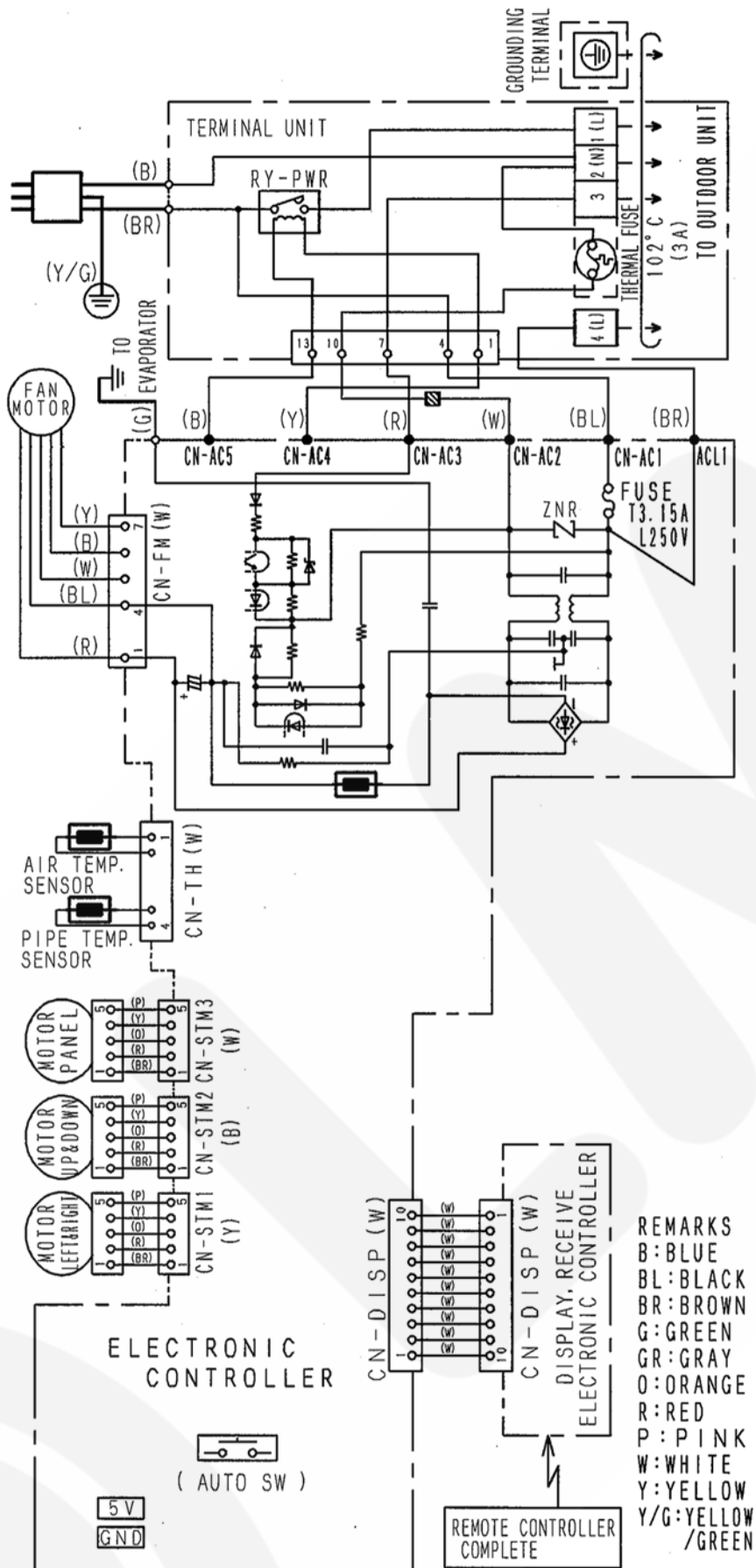


# 7 Block Diagram

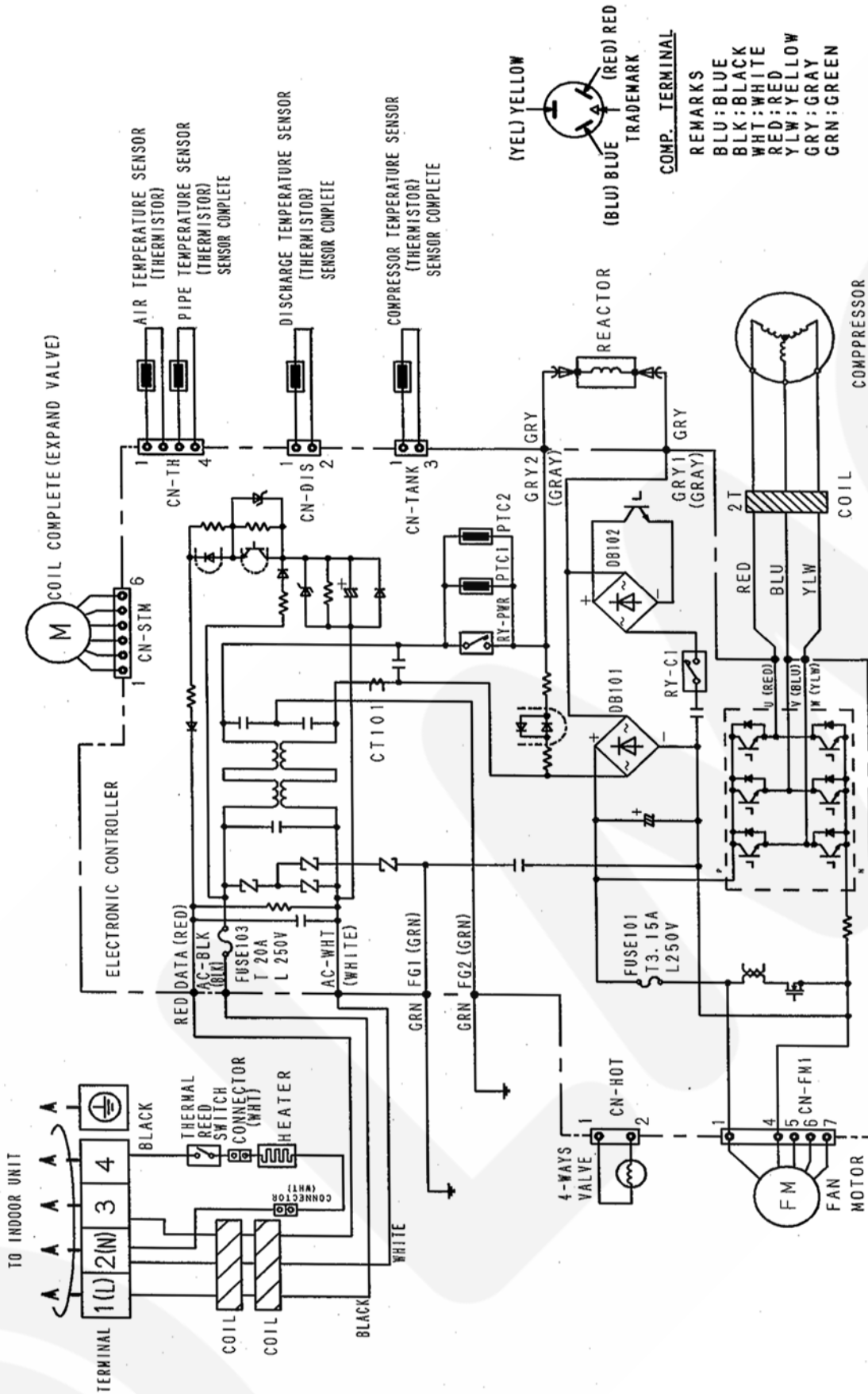


# 8 Wiring Connection Diagram

## 8.1. Indoor Unit

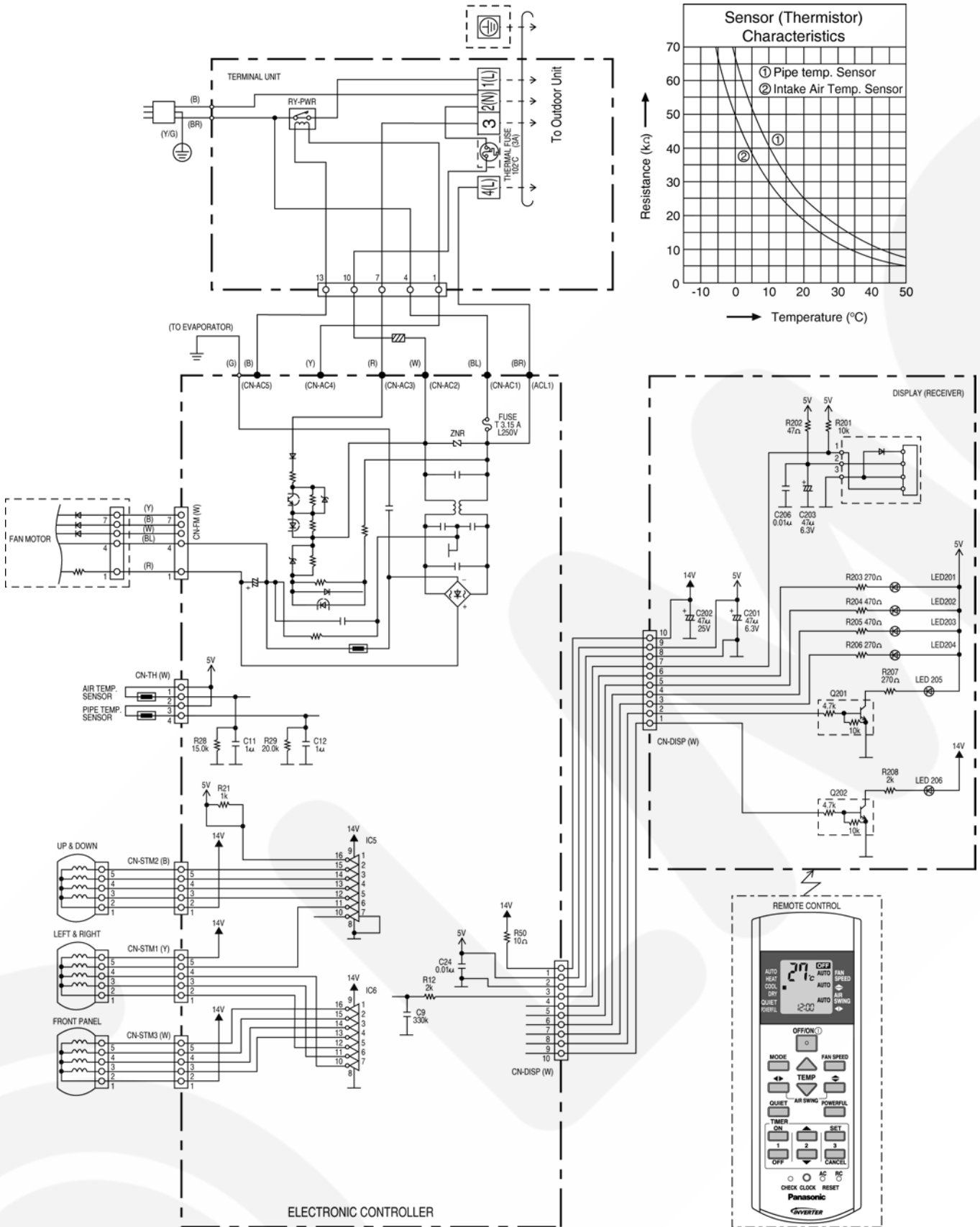


## 8.2. Outdoor Unit



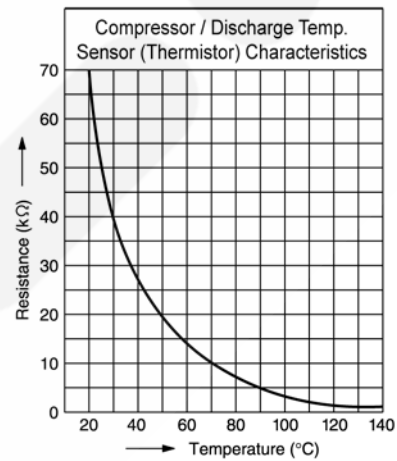
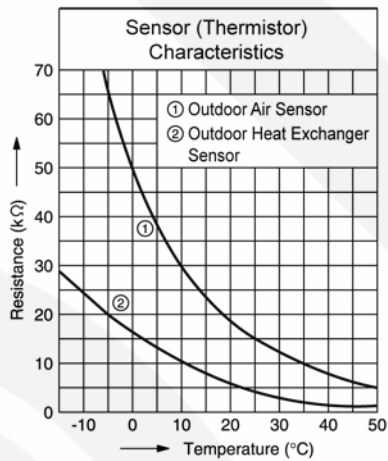
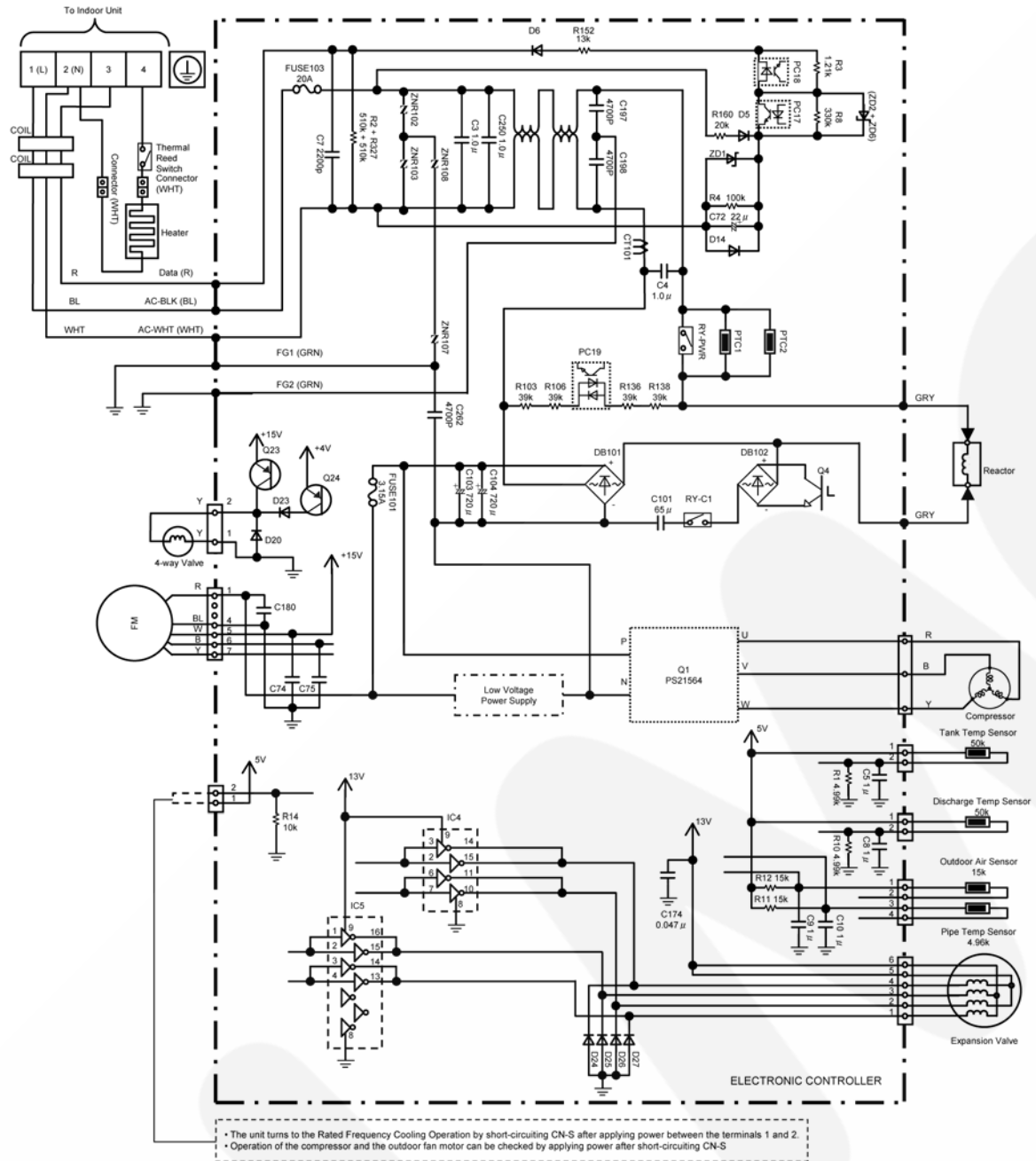
# 9 Electronic Circuit Diagram

## 9.1. Indoor Unit





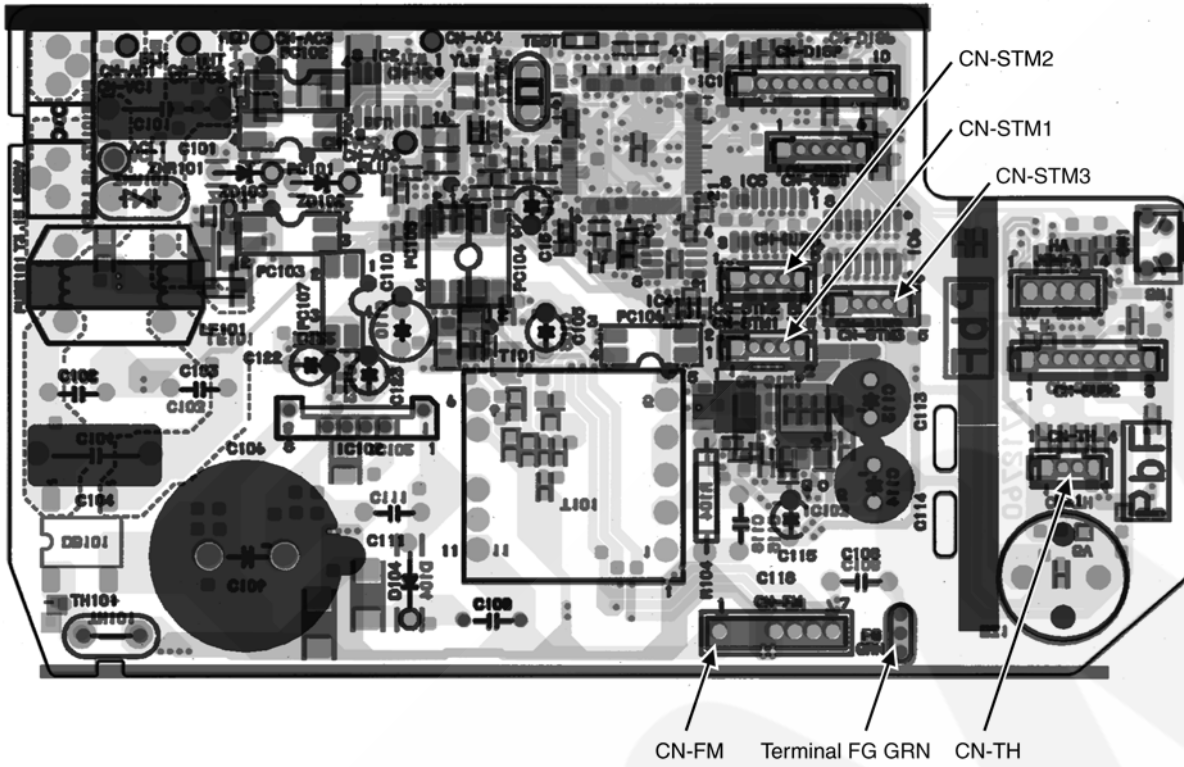
## 9.2. Outdoor Unit



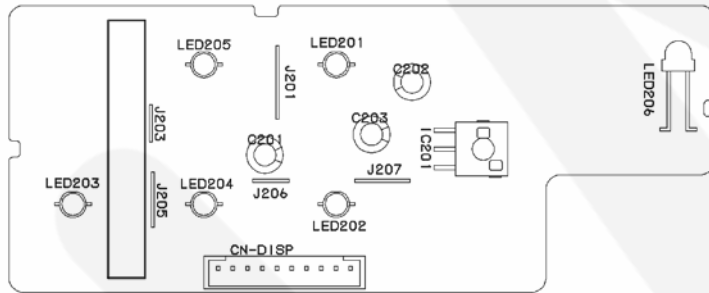
# 10 Printed Circuit Board

## 10.1. Indoor Unit

### 10.1.1. Main Printed Circuit Board

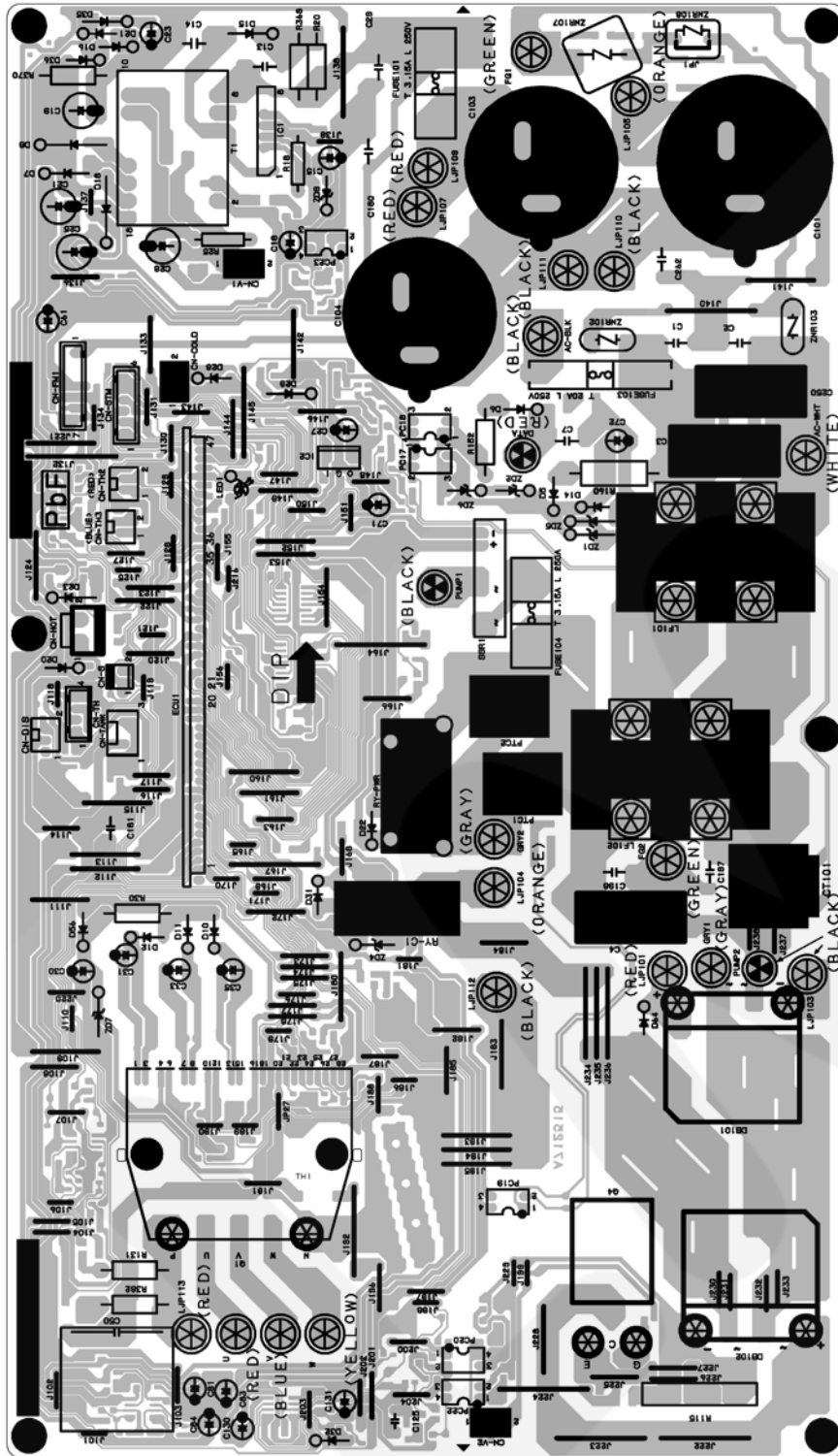


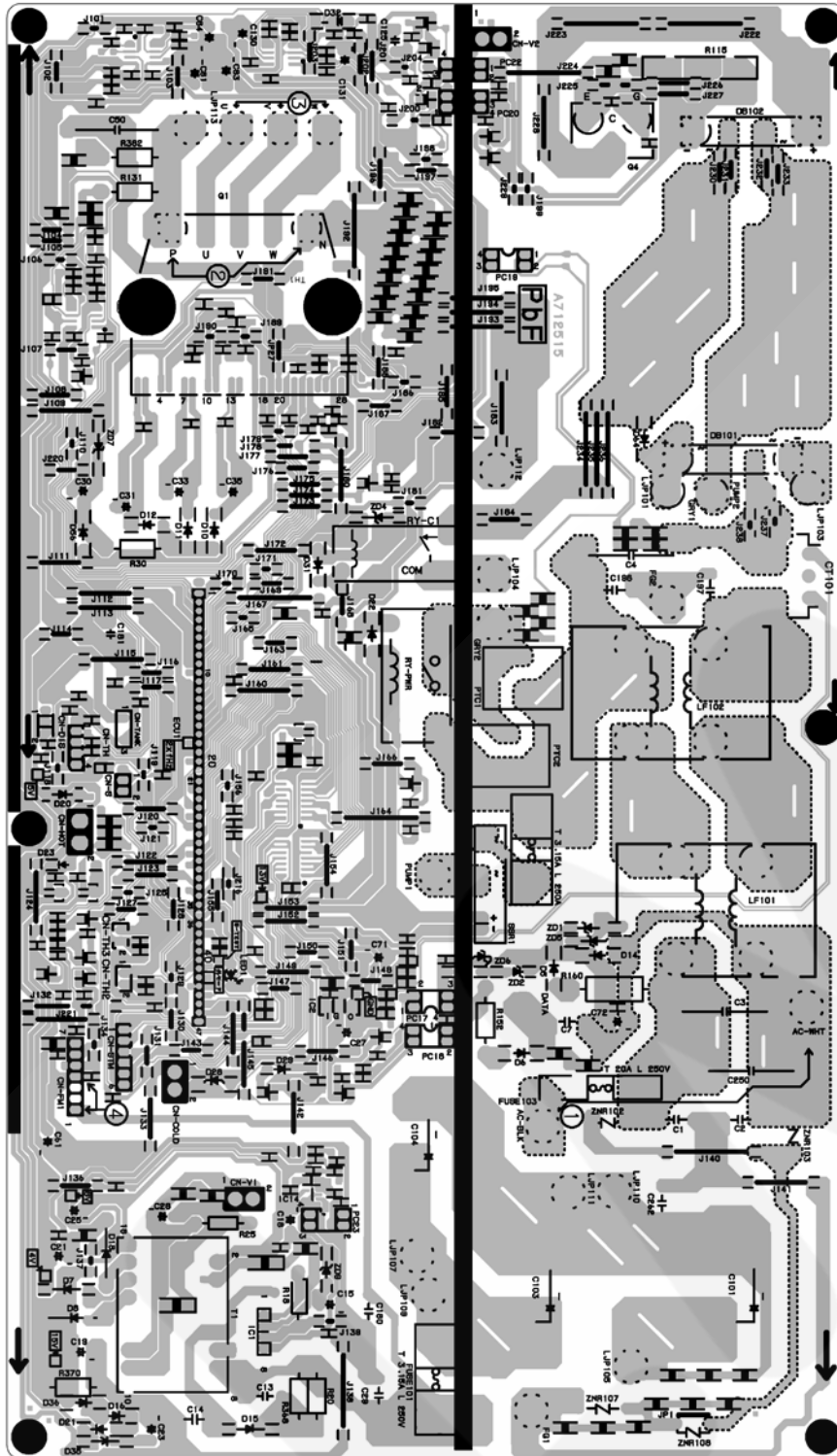
### 10.1.2. Indicator Panel



## 10.2. Outdoor Unit

### 10.2.1. Main Printed Circuit Board





# 11 Installation Instruction

## 11.1. Select The Best Location

### INDOOR UNIT

- There should not be any heat source or steam near the unit.
- There should not be any obstacles blocking the air circulation.
- A place where air circulation in the room is good.
- A place where drainage can be easily done.
- A place where noise prevention is taken into consideration.
- Do not install the unit near the door way.
- Ensure the spaces indicated by arrows from the wall, ceiling, fence or other obstacles.
- Recommended installation height for indoor unit shall be at least 2.5 m.

### OUTDOOR UNIT

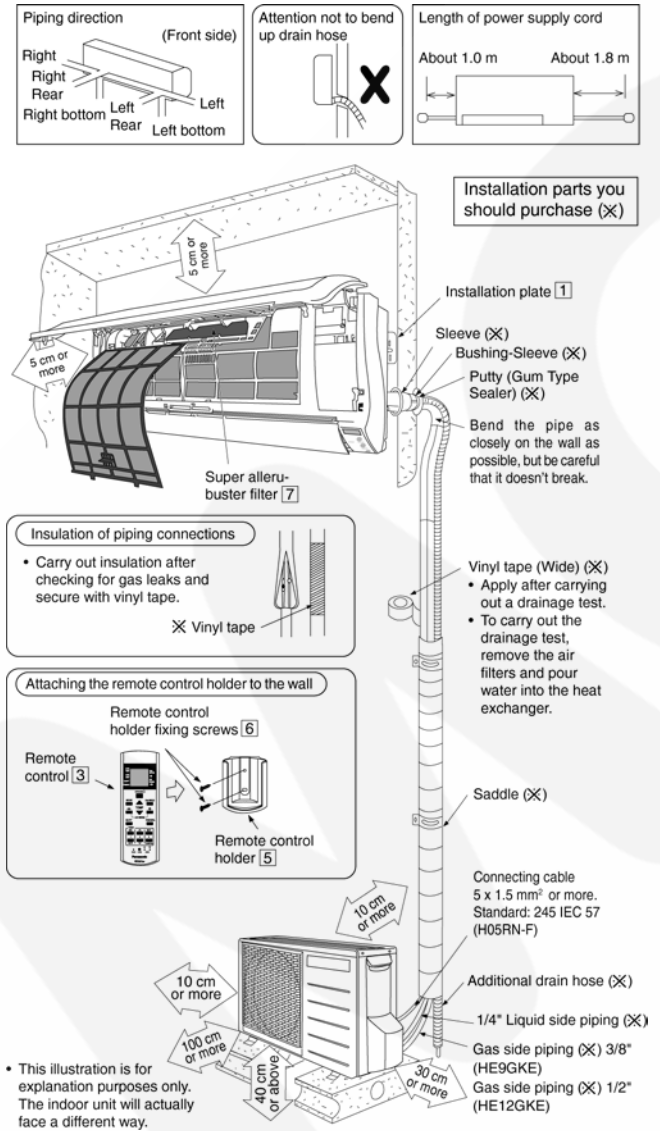
- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed.
- There should not be any animal or plant which could be affected by hot air discharged.
- Keep the spaces indicated by arrows from wall, ceiling, fence or other obstacles.
- Do not place any obstacles which may cause a short circuit of the discharged air.
- If piping length is over the rated length, additional refrigerant should be added as shown in the table.

Model	Piping size		Rated Length (m)	Max Elevation (m)	Max. Piping Length (m)	Additional Refrigerant (g/m)
	Gas	Liquid				
HE9GKE	3/8"	1/4"	7.5	5	15	20
HE12GKE	1/2"	1/4"	7.5	5	15	20

Example: For HE9GKE

If the unit is installed at 10 m distance, the quantity of additional refrigerant should be 50g .....  $(10 - 7.5) \text{ m} \times 20 \text{ g/m} = 50 \text{ g}$

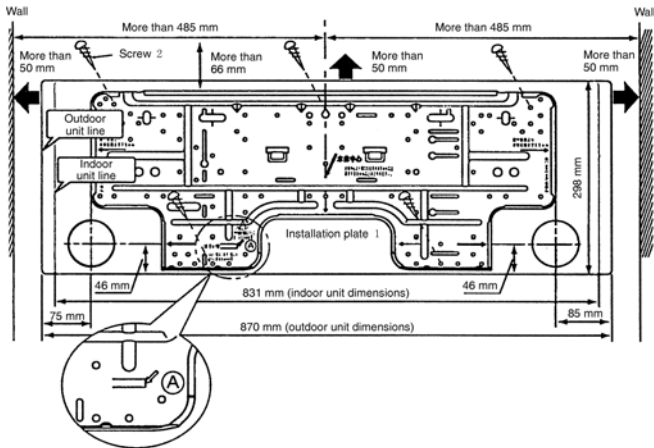
## 11.2. Indoor/Outdoor Unit Installation Diagram



## 11.3. Indoor Unit

### 11.3.1. HOW TO FIX INSTALLATION PLATE

The mounting wall is strong and solid enough to prevent it from the vibration.



- A** :
- For left side piping, piping connection for liquid should be from this line.
  - For left side piping, piping connection for gas should be about 60 mm from this line.
  - For left side piping, piping connection cable should be about 750 mm from this line.

1. Mount the installation plate on the wall with 5 screws or more.  
(If mounting the unit on the concrete wall, consider using anchor bolts.)
  - Line according to the arrows marked on the bottom left and right sides of the installation plate. The meeting point of the line extension is the centre of the hole.
2. Drill the piping plate hole with  $\varnothing 70$  mm hole-core drill.
  - The hole centre of the right pipe is at the crossing of the lines which extend vertically from the edge of the installation plate, and, horizontally, from the side arrow on the installation plate (see figure above.)
  - The hole centre of the left pipe is at the crossing of the lines which extend vertically from the downward arrow on the installation plate, and, horizontally from the side arrow on the installation plate (see figure above.)
  - Drill the piping hole at either the right or the left and the hole should be slightly slanted to the outdoor side.

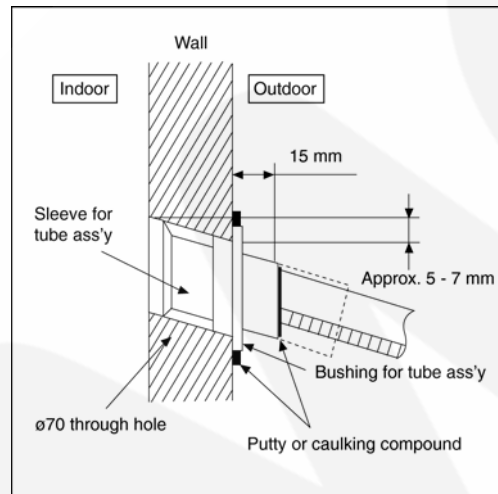
### 11.3.2. TO DRILL A HOLE IN THE WALL AND INSTALL A SLEEVE OF PIPING

1. Insert the piping sleeve to the hole.
2. Fix the bushing to the sleeve.
3. Cut the sleeve until it extrudes about 15 mm from the wall.

#### Caution

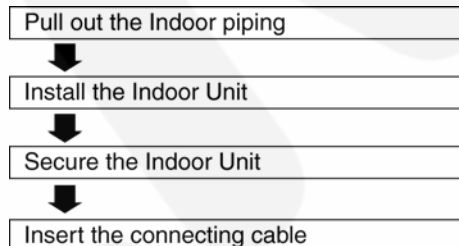
When the wall is hollow, please be sure to use the sleeve for tube ass'y to prevent dangers caused by mice biting the connecting cable.

4. Finish by sealing the sleeve with putty or caulking compound at the final stage.

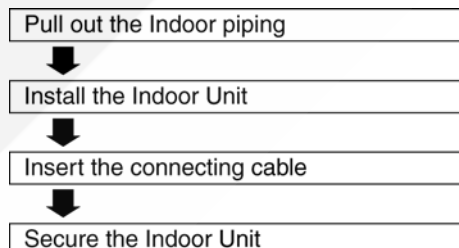


### 11.3.3. INDOOR UNIT INSTALLATION

#### 1. For the right rear piping



#### 2. For the right and right bottom piping



### 3. For the embedded piping

- Replace the drain hose
- Bend the embedded piping
  - Use a spring bender or equivalent to bend the piping so that the piping is not crushed.
- Install the Indoor Unit
- Cut and flare the embedded piping
  - When determining the dimensions of the piping, slide the unit all the way to the left on the installation plate.
  - Refer to the section "Cutting and flaring the piping".
- Pull the connecting cable into Indoor Unit
  - The inside and outside connecting cable can be connected without removing the front grille.
- Connect the piping
  - Please refer to "Connecting the piping" column in outdoor unit section. (Below steps are done after connecting the outdoor piping and gas-leakage confirmation.)
- Insulate and finish the piping
  - Please refer to "Piping and finishing" column of outdoor section and "Insulation of piping connections" column as mentioned in Indoor/Outdoor Unit Installation.
- Secure the Indoor Unit

**Install the indoor unit**

Hook the indoor unit onto the upper portion of installation plate. (Engage the indoor unit with the upper edge of the installation plate). Ensure the hooks are properly seated on the installation plate by moving it in left and right.

**Secure the Indoor Unit**

- Power supply cord arrangement. Excess length of power supply cord should be arranged behind the chassis at piping keeping area as shown in the diagram without tying up in a bundle. Ensure that the power supply cord is not clamped in between unit's hook (2 position) and installation plate.
  - Ensure that the power supply cord is not stretched between chassis back and installation plate. It may create squeak sound.
- Press the lower left and right side of the unit against the installation plate until hooks engages with their slot (sound click).

Do not tie up power supply cord into a bundle by band. It may generate heat and cause fire.

To take out the unit, push the **[PUSH]** marking at the bottom unit, and pull it slightly towards you to disengage the hooks from the unit.

**Pull out the piping and drain hose**

Move the drain hose near to arrow mark and tape it with piping in a position as mentioned in Fig. below.

↓: Centre of the piping hole (left rear side of piping)

**How to keep the cover**

In case of the cover is cut, keep the cover at the rear of chassis as shown in the illustration for future reinstallation.

(Left, right and 2 bottom covers for piping.)

**Exchange the drain hose and the cap**

When inserting a drain cap into the unit, do not use a lubricant (such as refrigerating oil.) This may cause damage and water leakage.

Rear view for left piping installation

Insert a drain cap into the unit using a hexagonal 4 mm wrench.

**Insert the connecting cable**

About 9 cm

Guide surface

Connecting cable

Gas side piping

Liquid side piping

Drain hose

Length of connecting cable: 70 cm

**Pipe and cable cutting indications**

Thin piping

Mark on the installation plate. Thick piping

About 750 mm (1,050mm plus from the piping hole)

About 60 mm

Connecting cable

Thin piping cutting point

Thick piping cutting point



Drain hose

Thick piping

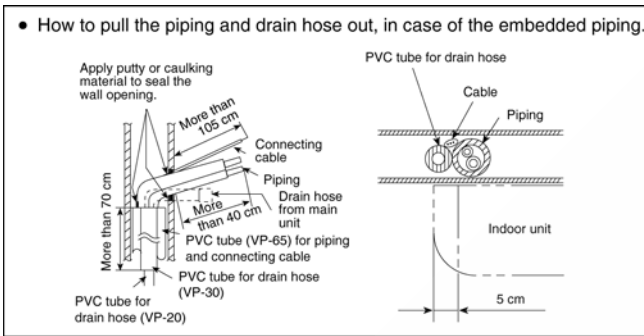
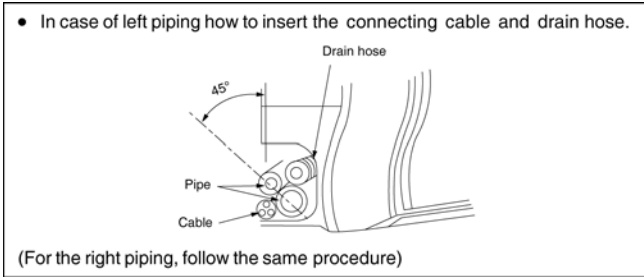
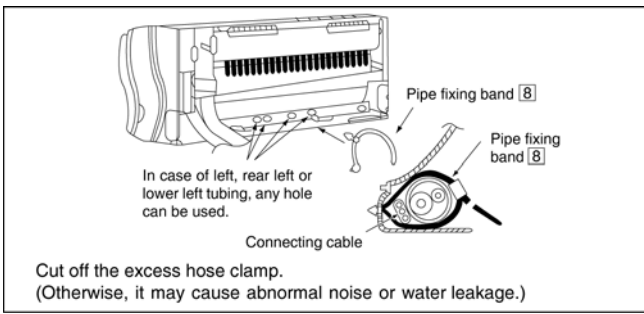
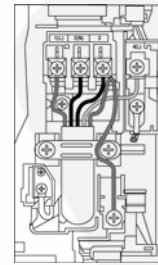
Pull down the piping as much as possible.

### 11.3.4. CONNECT THE CABLE TO THE INDOOR UNIT

1. The inside and outside connecting cable can be connected without removing the front grille.
2. Connecting cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed  $5 \times 1.5 \text{ mm}^2$  flexible cord, type designation 245 IEC 57 or heavier cord.
  - Ensure the colour of wires of outdoor unit and the terminal Nos. are the same to the indoor's respectively.
  - Earth lead wire shall be longer than the other lead wires as shown in the figure for the electrical safety in case of the slipping out of the cord from the anchorage.

Terminals on the indoor unit	1	2	3	4	
Colour of wires					
Terminals on the outdoor unit	1	2	3	4	

- Secure the cable onto the control board with the holder (clammer).

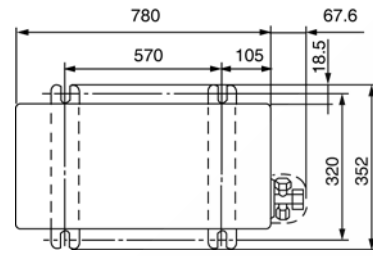




## 11.4. Outdoor Unit

### 11.4.1. INSTALL THE OUTDOOR UNIT

- After selecting the best location, start installation according to Indoor/Outdoor Unit Installation Diagram.
  1. Install at least 40 cm above the ground. Do not install the unit on the floor.
  2. Fix the unit on concrete or rigid frame firmly and horizontally by bolt (ø10 mm).  
Install the outdoor unit in a level position and do not block the holes. Failure to do so may result in water leakage or accumulation.
  3. When installing at roof, please consider strong wind and earthquake. Please fasten the installation stand firmly with bolt or nails.



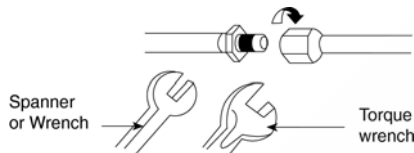
### 11.4.2. CONNECTING THE PIPING

#### Connecting The Piping To Indoor Unit

Please make flare after inserting flare nut (locate at joint portion of tube assembly) onto the copper pipe (in case of using long piping).

Connect the piping

- Align the center of piping and sufficiently tighten the flare nut with fingers.
- Further tighten the flare nut with torque wrench in specified torque as stated in the table.



Model	Piping size (Torque)	
	Gas	Liquid
HE9GKE	3/8" [42 N•m]	1/4" [18 N•m]
HE12GKE	1/2" [55 N•m]	1/4" [18 N•m]

**CAUTION**  
Do not over tighten, over tightening cause gas leakage.

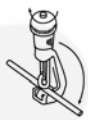
#### Connecting The Piping To Outdoor Unit

Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe.

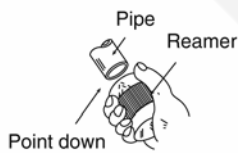
Align center of piping to valves and then tighten with torque wrench to the specified torque as stated in the table.

#### CUTTING AND FLARING THE PIPING

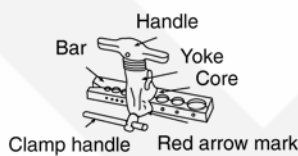
1. Please cut using pipe cutter and then remove the burrs.
2. Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused.  
Turn the piping end down to avoid the metal powder entering the pipe.
3. Please make flare after inserting the flare nut onto the copper pipes.



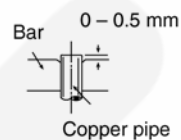
1. To cut



2. To remove burrs



3. To flare



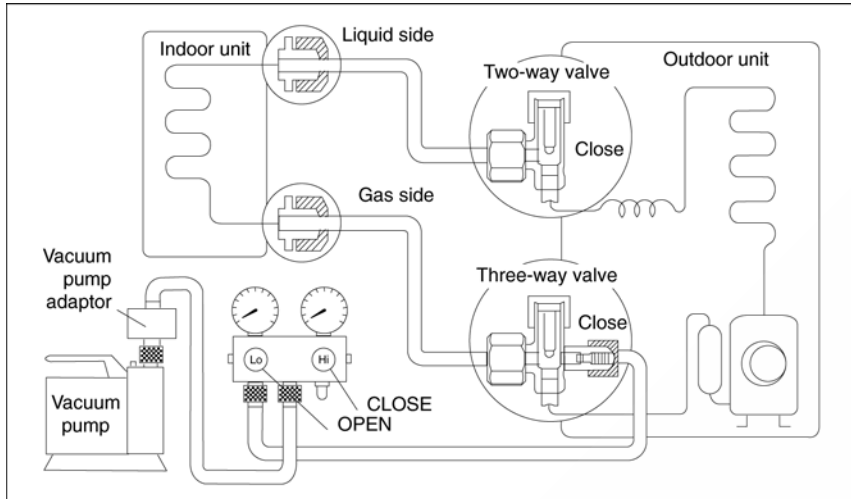
#### Improper flaring



When properly flared, the internal surface of the flare will evenly shine and be of even thickness. Since the flare part comes into contact with the connections, carefully check the flare finish.

### 11.4.3. EVACUATION OF THE EQUIPMENT

WHEN INSTALLING AN AIR CONDITIONER, BE SURE TO EVACUATE THE AIR INSIDE THE INDOOR UNIT AND PIPES in the following procedure.



1. Connect a quick-coupling charging hose to the Low and High sides of a charging set and to the service port of the 3-way valve.
  - Be sure to connect the end of the charging hose with quick coupling to the service port.
2. Connect the centre hose of the charging set to a vacuum pump with check valve, or to a vacuum pump with suitable adaptor.
3. Turn on the power switch of the vacuum pump and make sure that the needle in the gauge moves from 0 cmHg (0 MPa) to -76 cmHg (-0,1 MPa), then evacuate the air for about 15 minutes.
4. Close the Low and High side valves of the charging set and turn off the vacuum pump. Make sure that the needle of the gauge doesn't move after about 5 minutes.
 

Note: FOLLOW THIS PROCEDURE CAREFULLY IN ORDER TO AVOID REFRIGERANT GAS LEAKAGE.
5. Disconnect the charging hose from the vacuum pump and from the service port of the 3-way valve.
6. Tighten the service port caps of the 3-way valve at a torque of 18 N•m with a torque wrench.
7. Remove the valve caps of both of the 2-way valve and 3-way valve. Position both of the valves to "OPEN" using a hexagonal wrench (4 mm).
8. Mount valve caps onto the 2-way valve and the 3-way valve.
  - Be sure to check for gas leakage.

#### CAUTION

- If gauge needle does not move from 0 cmHg (0 MPa) to -76 cmHg (-0.1 MPa), in step ③ above take the following measure:
- If the leak stops when the piping connections are tightened further, continue working from step ③.
- If the leak does not stop when the connections are retightened, repair the location of leak.
- Do not release refrigerant during piping work for installation and reinstallation. Take care of the liquid refrigerant, it may cause frostbite.

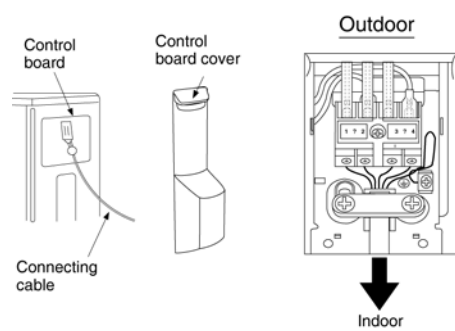
### 11.4.4. CONNECT THE CABLE TO THE OUTDOOR UNIT

1. Remove the control board cover from the unit by loosening the screw.
2. The connecting cable between the outdoor and the indoor units shall be a hose with a 5 x 1.5 mm<sup>2</sup> 245 IEC57(H05RN-F) polychloroprene sheath, or heavier.

Terminals on the indoor unit	1	2	3	4	
Colour of wires	Grey	Black	White	Blue	
Terminals on the outdoor unit	1	2	3	4	

3. Secure the cable onto the control board with the holder (clammer).

4. Attach the control board cover back to the original position with the screw.



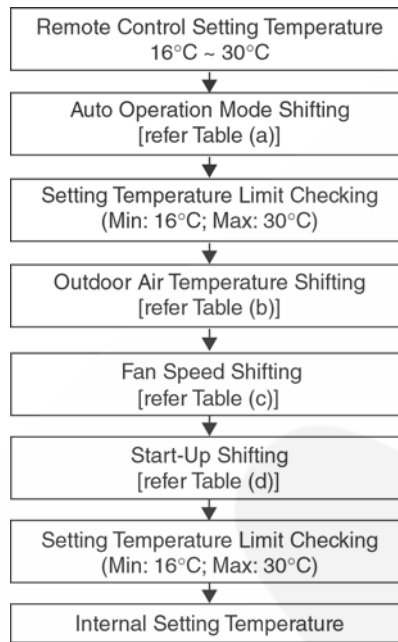
# 12 Operation and Control

## 12.1. Basic Function

Inverter control, which equipped with a microcomputer in determining the most suitable operating mode as time passes, automatically adjusts output power for maximum comfort always. In order to achieve the suitable operating mode, the microcomputer maintains the set temperature by measuring the temperature of the environment and performing temperature shifting. The compressor at outdoor unit is operating following the frequency instructed by the microcomputer at indoor unit that judging the condition according to internal setting temperature and intake air temperature.

### 12.1.1. Internal Setting Temperature

Once the operation starts, remote control setting temperature will be taken as base value for temperature shifting processes. These shifting processes are depending on the air conditioner settings and the operation environment. The final shifted value will be used as internal setting temperature and it is updated continuously whenever the electrical power is supplied to the unit.



### 12.1.2. Cooling Operation

#### 12.1.2.1. Thermostat control

- Compressor is OFF when Intake Air Temperature - Internal Setting Temperature < -1.5°C.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature - Internal Setting Temperature > Compressor OFF point.

### 12.1.3. Soft Dry Operation

#### 12.1.3.1. Thermostat control

- Compressor is OFF when Intake Air Temperature - Internal Setting Temperature < -1.5°C.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature - Internal Setting Temperature > Compressor OFF point.

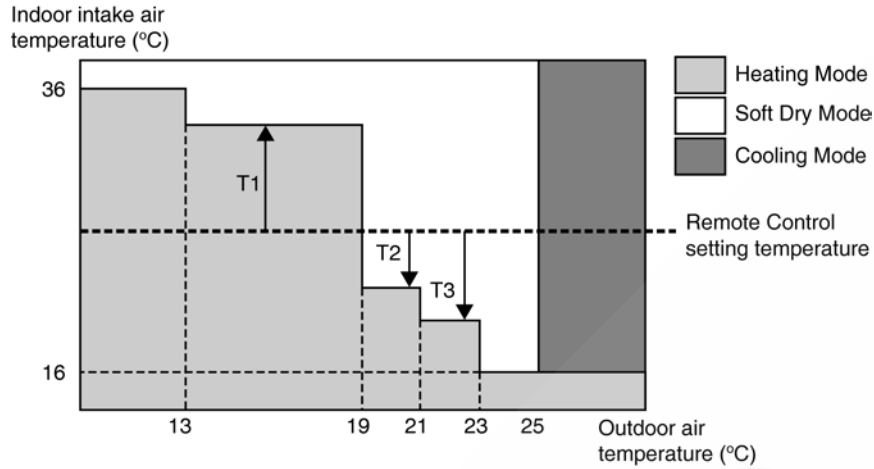
### 12.1.4. Heating Operation

#### 12.1.4.1. Thermostat control

- Compressor is OFF when Intake Air Temperature - Internal Setting Temperature > +2.0°C.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature - Internal Setting Temperature < Compressor OFF point.

### 12.1.5. Automatic Operation

- This mode can be set using remote control and the operation is decided by remote control setting temperature, remote control operation mode, indoor intake air temperature and outdoor air temperature.
- During operation mode judgment, indoor fan motor (with speed of Lo-) and outdoor fan motor are running for 30 seconds to detect the indoor intake and outdoor air temperature. The operation mode is decided based on below chart.



Every 30 minutes, the indoor and outdoor temperature is judged. Based on remote control setting temperature, the value of T1 will increase up to 10°C, T2 will decrease by 3°C and T3 will decrease up to 8°C. The Auto Operation Mode shifting will take place whenever operation mode changed from Cooling/Soft Dry to Heating or vice versa.

### 12.1.6. Indoor Fan Motor Operation

#### A. Basic Rotation Speed (rpm)

i. Manual Fan Speed

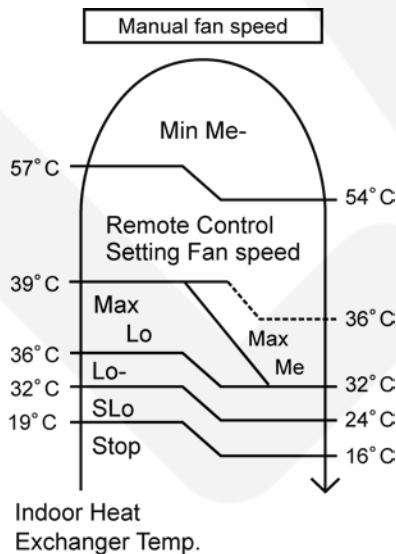
[Cooling, Dry]

- Fan speed is determined according to remote control setting.

Remote Control	O	O	O	O	O
Tab	Hi	Me+	Me	Me-	Lo

[Heating]

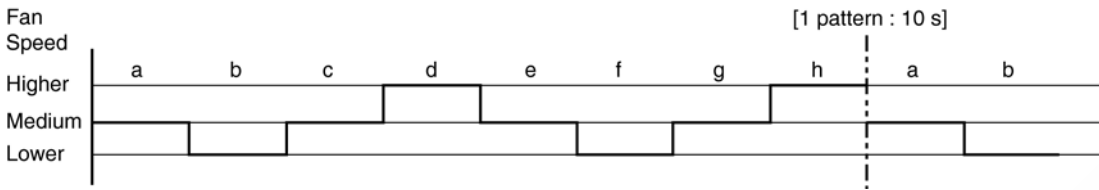
- Fan speed is determined according to remote control setting and outdoor heat exchanger temperature.



ii. Auto Fan Speed

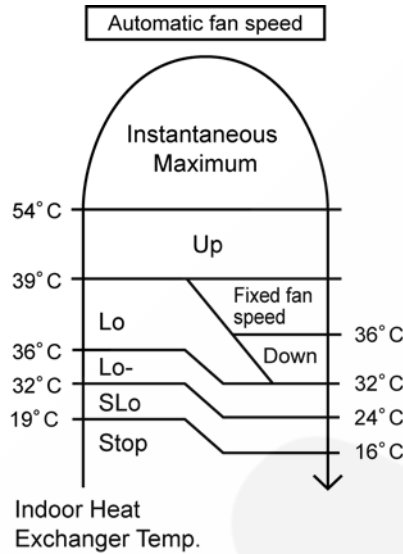
[Cooling, Dry]

- According to room temperature and setting temperature, indoor fan speed is determined automatically.
- The indoor fan will operate according to pattern below.



[Heating]

- According to indoor pipe temperature, automatic heating fan speed is determined as follows.



**B. Feedback control**

- Immediately after the fan motor started, feedback control is performed once every second.
- During fan motor on, if fan motor feedback  $\geq 2550$  rpm or  $< 50$  rpm continue for 10 seconds, then fan motor error counter increase, fan motor is then stop and restart. If the fan motor counter becomes 7 times, then H19 - fan motor error is detected. Operation stops and cannot on back.

**12.1.7. Outdoor Fan Motor Operation**

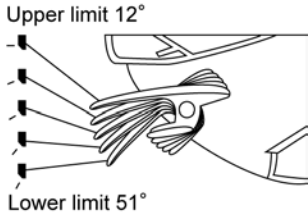
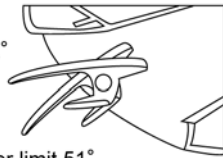


Outdoor fan motor is operated with one fan speed only. It starts when compressor starts operation and it stops 30 seconds after compressor stops operation.

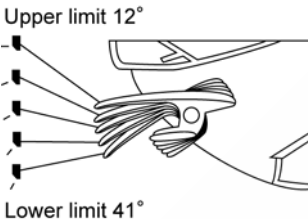
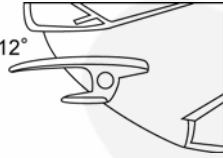
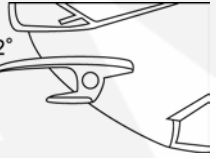


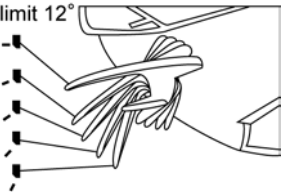
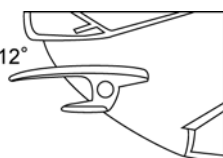
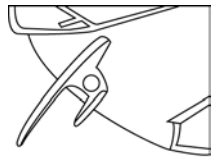
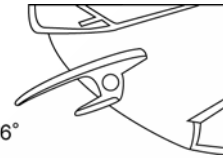
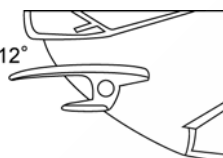
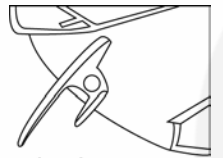

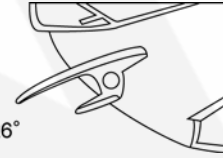
## 12.1.8. Airflow Direction Control

### 12.1.8.1. Horizontal and Vertical Directions

Vertical louver is controlled by remote control: the Vertical Airflow Direction button on the remote controller and by each operation mode, as shown in the table below.

Cooling Operation Mode		
Manual Operation	Vertical Automatic Operation	Powerful-ON
 <p>Upper limit 12°</p> <p>Lower limit 51°</p> <ul style="list-style-type: none"> <li>• Five-level setting is possible with the remote controller.</li> </ul>	<p>Swing</p>  <p>Upper limit 12°</p> <p>Lower limit 51°</p> <ul style="list-style-type: none"> <li>• The louver swings between the upper limit and the lower limit.</li> </ul>	 <p>26°</p> <ul style="list-style-type: none"> <li>• After Powerful is turned on, the louver is fixed at 26° for 5 minutes or until the Neural Control is stabilized.</li> </ul>  <p>12°</p> <ul style="list-style-type: none"> <li>• After the Neural Control is stabilized, the louver is fixed at 12°.</li> </ul>

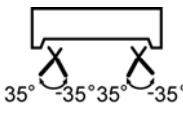
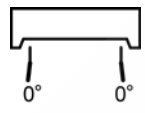
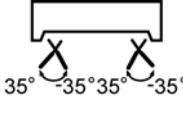
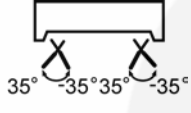
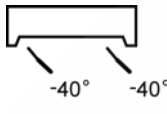

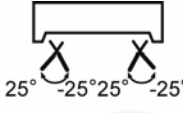

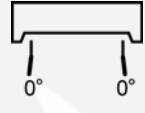
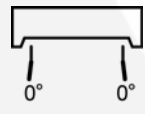
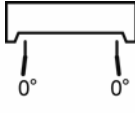
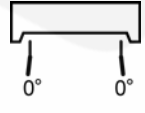
Dry Operation Mode		
Manual Operation	Vertical Automatic Operation	Power-ON (Automatic Operation)
 <p>Upper limit 12°</p> <p>Lower limit 41°</p> <ul style="list-style-type: none"> <li>• Five-level setting is possible with the remote controller.</li> </ul>	 <p>12°</p> <ul style="list-style-type: none"> <li>• The louver is fixed at 12°.</li> </ul>	 <p>12°</p> <ul style="list-style-type: none"> <li>• The louver is fixed at 12°.</li> </ul>

Heating Operation Mode		
Manual Operation	Vertical Automatic Operation	Power-ON
<p>Upper limit 12°</p>  <p>Lower limit 66°</p> <ul style="list-style-type: none"> <li>• Five-level setting is possible with the remote controller.</li> </ul>	<ol style="list-style-type: none"> <li>1. When heat exchanger temperature is less than 32°C.            <p>12°</p> </li> <li>2. When heat exchanger temperature is between 32°C and 56°C.            <p>66° (57°)</p> </li> <li>3. When heat exchanger temperature is 56°C or more.            <p>26°</p> </li> </ol>	<ol style="list-style-type: none"> <li>1. When heat exchanger temperature is less than 32°C.            <p>12°</p> </li> <li>2. Quick Heating Operation            <p>61° (52°)</p> </li> <li>3. Warm Heating Operation            <p>66° (57°)</p> </li> <li>4. When heat exchanger temperature is 56°C or more.            <p>26°</p> </li> </ol>

- The vertical louver is closed when the unit is turned off with the remote controller. (Stop position)
- The vertical louver is fully opened and move to the setting position when the unit is turned on with the remote controller.
- The vertical louver remains at open position when the unit is turned off during operation.
- The values in the parentheses ( ) are for the models: CS-HE12GKE.



### 12.1.9. Horizontal Airflow Direction Control

Operation Mode		Horizontal Automatic Operation	Operation for 5 min. after Powerful-ON or the Neural Control is stabilized.
Cooling		 <p>• The louver horizontally swings at a fixed cycle.</p>	
Dry		 <p>• The louver horizontally swings at a fixed cycle.</p>	 <p>• The louver horizontally swings at a fixed cycle.</p>
Heating	When heat exchanger temperature is below 32°C.		
	When heat exchanger is between 32°C (, incl.) and 56°C (, excl.)	<p>When the Neural Control is stabilized.</p>  <p>• The louver horizontally swings at a fixed cycle.</p> <p>When the Neural Control is not stabilized.</p> 	<p>In Quick Warm Operation</p>  <p>In Warm Heating Operation</p> 
	When heat exchanger temperature is 56°C or more.		

### 12.1.10. Quiet operation (Cooling Mode/Cooling area of Dry Mode)

#### A. Purpose

To provide quiet cooling operation compare to normal operation.

#### B. Control condition

a. Quiet operation start condition

- When “quiet” button at remote control is pressed.  
Quiet LED illuminates.

b. Quiet operation stop condition

1. When one of the following conditions is satisfied, quiet operation stops:

- a. Powerful button is pressed.
- b. Stop by OFF/ON switch.
- c. Timer “off” activates.
- d. Quiet button is pressed again.

2. When quiet operation is stopped, operation is shifted to normal operation with previous setting.

3. When fan speed is changed, quiet operation is shifted to quiet operation of the new fan speed.

4. When operation mode is changed, quiet operation is shifted to quiet operation of the new mode.

5. During quiet operation, if timer “on” activates, quiet operation maintains.

6. After off, when on back, quiet operation is not memorised.

**C. Control contents**

1. Auto fan speed is changed from normal setting to quiet setting of respective fan speed.  
This is to reduce sound of Hi, Me, Lo for 3dB.
2. Manual fan speed for quiet operation is -1 step from setting fan speed.

**12.1.11. Quiet operation (Heating)**

**A. Purpose**

To provide quiet heating operation compare to normal operation.

**B. Control condition**

- a. Quiet operation start condition
  - When “quiet” button at remote control is pressed.  
Quiet LED illuminates.
- b. Quiet operation stop condition
  1. When one of the following conditions is satisfied, quiet operation stops:
    - a. Powerful button is pressed.
    - b. Stop by OFF/ON switch.
    - c. Timer “off” activates.
    - d. Quiet button is pressed again.
  2. When quiet operation is stopped, operation is shifted to normal operation with previous setting.
  3. When fan speed is changed, quiet operation is shifted to quiet operation of the new fan speed.
  4. When operation mode is changed, quiet operation is shifted to quiet operation of the new mode, expected fan only mode.
  5. During quiet operation, if timer “on” activates, quiet operation maintains.
  6. After off, when on back, quiet operation is not memorised.

**C. Control contents**

- a. Fan speed auto
  1. Indoor FM RPM depends on pipe temp sensor of indoor heat exchanger. Auto fan speed is changed from normal setting to quiet setting of respective fan speed. This is to reduce sound of Hi, Me, Lo for 3dB.
- b. Fan speed manual
  1. Manual fan speed for quiet operation is -1 step from setting fan speed.

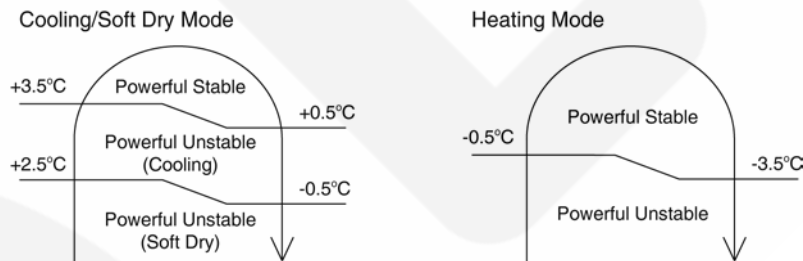
**12.1.12. Powerful Operation**

When the Powerful Mode is selected, the unit always forced to operate in Powerful Initial Mode for 5 minutes. Thereafter, the temperature different (intake air temperature — remote control setting temperature) is detected periodically to judge the operation zone and suitable control.

After powerful operation activated, it could be turned off when:

- Powerful button is pressed again
- Fan speed button is pressed
- Quiet button is pressed

**12.1.12.1. Powerful Operation Zone**



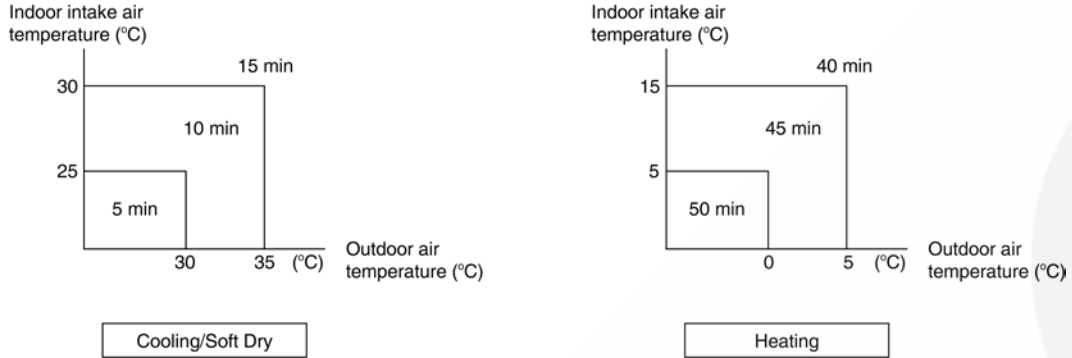
Operation Zone	Control	Dry Mode	Cooling Mode	Heating Mode
Powerful Initial	Fan speed	Lo-	SHi	SHi
Powerful Stable	Fan speed	Adjust to achieve desired temperature quickly		
	Setting Temperature			
Powerful Unstable	Fan speed	SLo	Auto	Auto

### 12.1.13. ON Timer Control

ON timer can be set using remote control, the unit with timer set will start operate earlier than the setting time. This is to provide a comfortable environment when reaching the set ON time.

60 minutes before the set time, indoor (at fan speed of Lo-) and outdoor fan motor start operate for 30 seconds to determine the indoor intake air temperature and outdoor air temperature in order to judge the operation starting time.

From the judgment, the decided operation will start operate earlier than the set time as shown below.



### 12.1.14. OFF Timer Control

OFF timer can be set using remote control, the unit with timer set will stop operate at set time.

### 12.1.15. Auto Restart Control

1. When the power supply is cut off during the operation of air conditioner, the compressor will re-operate within three to four minutes (there are 10 patterns between 2 minutes 58 seconds and 3 minutes 52 seconds to be selected randomly) after power supply resumes.
2. This type of control is not applicable during ON/OFF Timer setting.

### 12.1.16. Indication Panel

LED	POWER	TIMER	QUIET	POWERFUL
Color	Green	Orange	Orange	Orange
Light ON	Operation ON	Quiet Setting ON	Quiet Mode ON	Powerful Mode ON
Light OFF	Operation OFF	Quiet Setting OFF	Quiet Mode OFF	Powerful Mode OFF

Note:

- If POWER LED is blinking, the possible operations of the unit are Hot Start, during Deice operation, operation mode judgement, or ON timer sampling.
- If Timer LED is blinking, there is an abnormality operation occurs.

## 12.2. Protection Control

### 12.2.1. Protection Control For All Operations

#### 12.2.1.1. Time Delay Safety Control

1. The compressor will not start for 3 minutes after stop of the operation.
2. This control is not applicable if the power supply is cut off and on again or after 4-way valve deices condition.

#### 12.2.1.2. 30 Seconds Forced Operation

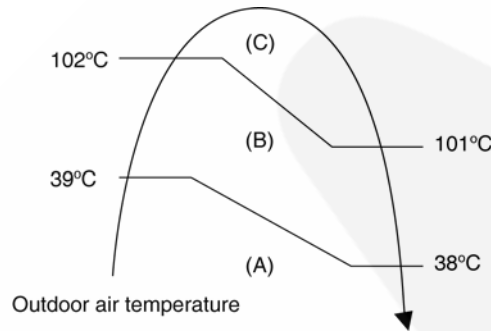
1. Once compressor starts the operation, it will not stop its operation for 30 seconds.
2. However, it can be stopped with the remote control or the Auto Switch on the indoor unit.

#### 12.2.1.3. Total Running Current Control

1. When the outdoor unit total running current (AC) exceeds X value, the frequency instructed for compressor operation will be decreased.
2. If the running current does not exceed X value for 5 seconds, the frequency instructed will be increased.
3. However, if total outdoor unit running current exceeds Y value, compressor will be stopped immediately for 3 minutes.

Model	HE9GK		HE12GK	
	X (A)	Y (A)	X (A)	Y (A)
Cooling/Soft Dry (A)	4.95	16.99	5.76	16.99
Cooling/Soft Dry (B)	4.43	16.99	5.24	16.99
Cooling/Soft Dry (C)	4.95	16.99	5.76	16.99
Heating	6.2	16.99	8.1	16.99

4. The first 30 minutes of cooling operation, (A) will be applied.



#### 12.2.1.4. IPM (Power transistor) Prevention Control

##### A. Overheating Prevention Control

1. When the IPM temperature rises to 100°C, compressor operation will stop immediately.
2. Compressor operation restarts after 3 minutes the temperature decreases to 95°C.

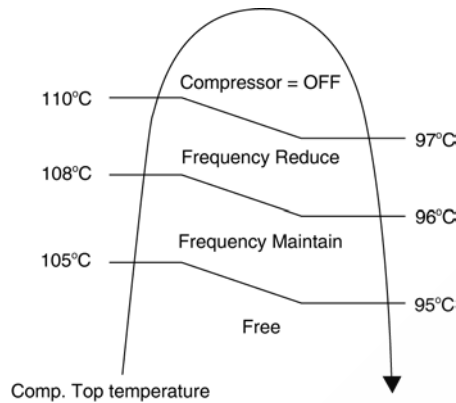
##### B. DC Peak Current Control

1. When electric current to IPM exceeds set value of 20.2 A, the compressor will stop operate. Then, operation will restart after 3 minutes.
2. If the set value is exceeded again more than 30 seconds after the compressor starts, the operation will restart after 1 minute.
3. If the set value exceeded again within 30 seconds after the compressor starts, the operation will restart after 2 minutes. If this condition repeats continuously for 7 times, all indoor and outdoor relays will be cut off.

### 12.2.1.5. Compressor Overheating Prevention Control

Instructed frequency for compressor operation will be regulated by compressor discharge temperature. The changes of frequency are as below figure.

If compressor discharge temperature exceeds 110°C, compressor will stop, occurs 4 times per 20 minutes, timer LED will be blinking. ("F97" is to be confirmed.)



### 12.2.1.6. Low Pressure Prevention Control (Gas Leakage Detection)

a. Control start conditions

- For 5 minutes, the compressor continuously operates and outdoor total current is between 0.6A and 1.15A.
- During Cooling and Soft Dry operations:  
Indoor suction temperature - indoor piping temperature is below 4°C.
- During Heating operations :  
Indoor piping temperature - indoor suction is under 5°C.

b. Control contents

- Compressor stops (and restart after 3 minutes).
- If the conditions above happen 2 times within 20 minutes, the unit will:
  - Stop operation
  - Timer LED blinks and "F91" indicated.

### 12.2.1.7. Low Frequency Protection Control 1

When the compressor operates at frequency lower than 25 Hz continued for 240 minutes, the operation frequency will be changed to 24 Hz for 2 minutes.

### 12.2.1.8. Low Frequency Protection Control 2

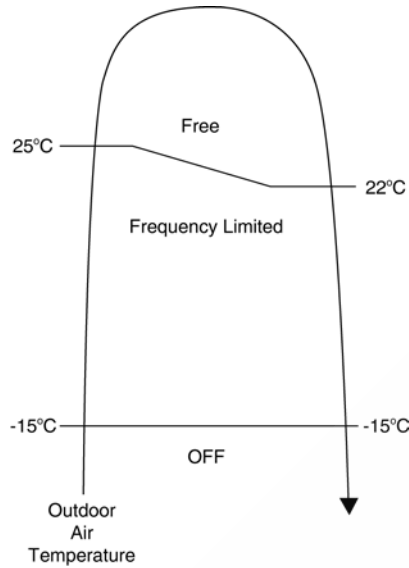
When all the below conditions comply, the compressor frequency will change to lower frequency.

Temperature, T, for:	Cooling/Soft Dry	Heating
Indoor intake air (°C)	$T < 14$ or $T \geq 30$	$T < 14$ or $T \geq 28$
Outdoor air (°C)	$T < 13$ or $T \geq 38$	$T < 4$ or $T \geq 24$
Indoor heat exchanger (°C)	$T < 30$	$T \geq 0$

## 12.2.2. Protection Control For Cooling & Soft Dry Operation

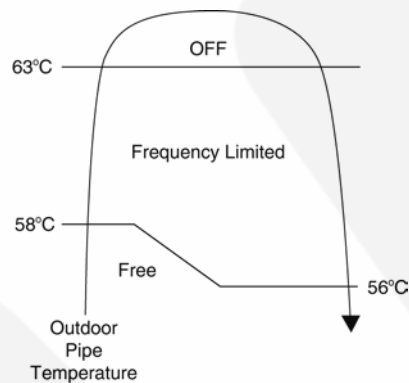
### 12.2.2.1. Outdoor Air Temperature Control

- The compressor operating frequency is regulated in accordance to the outdoor air temperature as shown in the diagram below.
- This control will begin 1 minute after the compressor starts.



### 12.2.2.2. Cooling Overload Control

- Detects the Outdoor pipe temperature and carry out below restriction/limitation (Limit the compressor Operation frequency)
- The compressor stops if outdoor pipe temperature exceeds 63°C
- If the compressor stops 4 times in 20 minutes, Timer LED blinking (F95: outdoor high pressure rise protection)



### 12.2.2.3. Freeze Prevention Control

1. When indoor heat exchanger temperature is lower than 0°C continuously for 6 minutes, compressor will stop operating.
2. Compressor will resume its operation 3 minutes after the indoor heat exchanger is higher than 13°C.
3. At the same time, indoor fan speed will be higher than during its normal operation.
4. If indoor heat exchanger temperature is higher than 13°C for 5 minutes, the fan speed will return to its normal operation.

## 12.2.3. Protection Control For Heating Operation

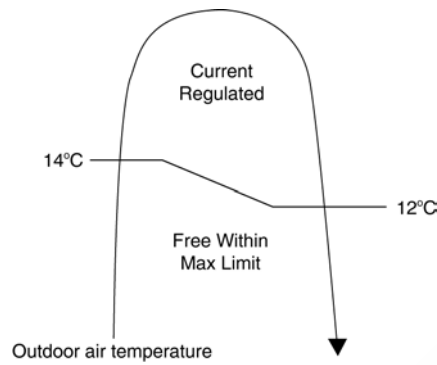
### 12.2.3.1. Intake Air Temperature Control

Compressor will operate at Max frequency if below condition occur:

1. When the indoor intake air temperature is 30°C or above.

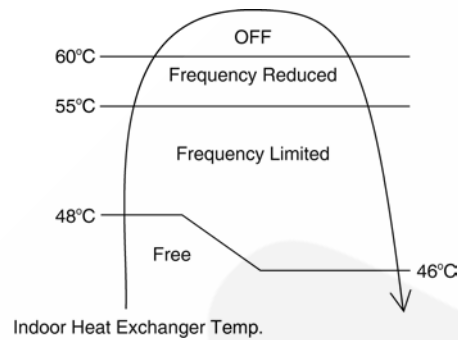
### 12.2.3.2. Outdoor Air Temperature Control

- The maximum current value is regulated when the outdoor air temperature rises above 14°C in order to avoid compressor overloading.



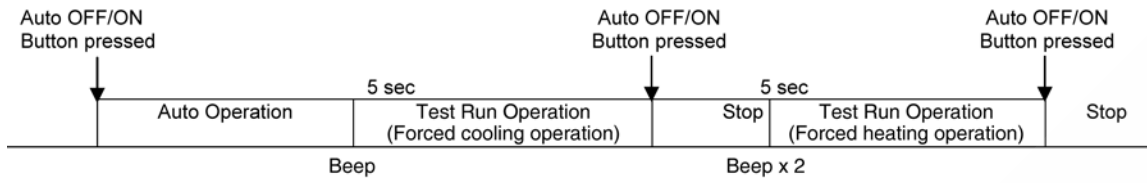
### 12.2.3.3. Overload Protection Control

- The compressor operating frequency is regulated in accordance to indoor heat exchanger temperature as shown in below.
- If the heat exchanger temperature exceeds 60°C, compressor will stopped.



# 13 Servicing Mode

## 13.1. Auto OFF/ON Button



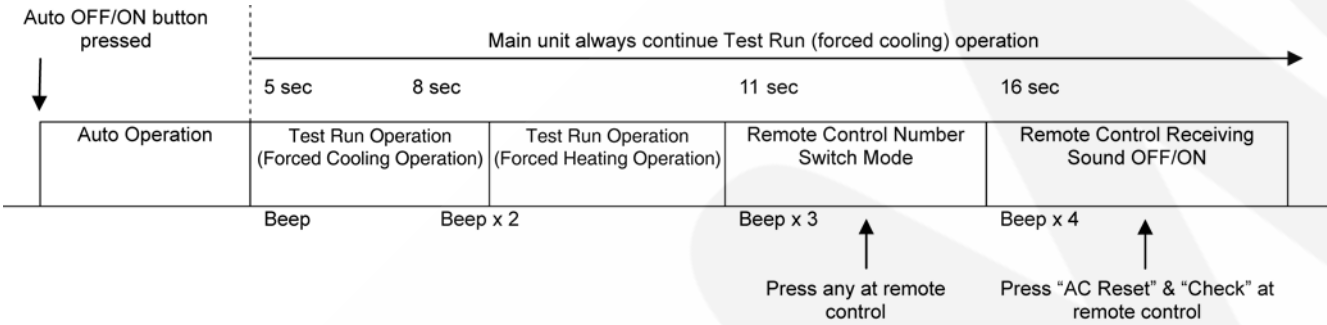
### 1. AUTO OPERATION MODE

The Auto operation will be activated immediately once the Auto OFF/ON button is pressed. This operation can be used to operate air conditioner with limited function if remote control is misplaced or malfunction.

### 2. TEST RUN OPERATION (FOR PUMP DOWN/SERVICING PURPOSE)

The Test Run operation will be activated if the Auto OFF/ON button is pressed continuously for more than 5 seconds. A “beep” sound will occur at the fifth seconds, in order to identify the starting of Test Run operation (Forced cooling operation). Within 5 minutes after Forced cooling operation start, the Auto OFF/ON button is pressed for more than 5 seconds. A 2 “beep” sounds will occur at the fifth seconds, in order to identify the starting of Forced heating operation.

The Auto OFF/ON button may be used together with remote control to set / change the advance setting of air conditioner operation.



### 3. REMOTE CONTROL NUMBER SWITCH MODE

The Remote Control Number Switch Mode will be activated if the Auto OFF/ON button is pressed continuously for more than 11 seconds (3 “beep” sounds will occur at 11th seconds to identify the Remote Control Number Switch Mode is in standby condition) and press any button at remote control to transmit and store the desired transmission code to the EEPROM.

For transmission code selection explanation, please refer to “Select Remote Control Transmission Code”.

### 4. REMOTE CONTROL RECEIVING SOUND OFF/ON MODE

The Remote Control Receiving Sound OFF/ON Mode will be activated if the Auto OFF/ON button is pressed continuously for more than 16 seconds (4 “beep” sounds will occur at 16th seconds to identify the Remote Control Receiving Sound Off/On Mode is in standby condition) and press “AC Reset” button and then press “Check” button at remote control.

Press “Auto OFF/ON button” to toggle remote control receiving sound.

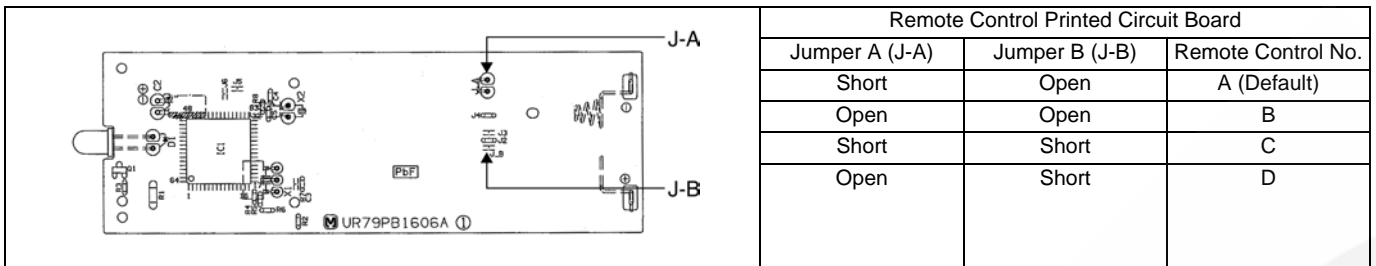
- Short “beep”: Turn OFF remote control receiving sound.
- Long “beep”: Turn ON remote control receiving sound.

After Auto OFF/ON Button is pressed, the 20 seconds counter for Remote Control Receiving Sound OFF/ON Mode is restarted.

## 13.2. Select Remote Control Transmission Code

- There are 4 types of remote control transmission code could be selected and stored in EEPROM of indoor unit. The indoor unit will only operate when received signal with same transmission code from remote control. This could prevent signal interference when there are 2 or more indoor units installed nearby together.
- To change remote control transmission code, short or open jumpers at the remote control printed circuit board.





## 13.3. Remote Control Button

### 13.3.1. SET BUTTON

- To check current remote control transmission code
  - Press for more than 10 seconds.
- To change the air quality sensor sensitivity
  - Press and release with pointer.
  - Press the Timer Decrement button to select sensitivity:
    1. Low Sensitivity
    2. Standard (Default)
    3. Hi Sensitivity
  - Confirm setting by pressing Timer Set button, a “Beep” sound will be heard. LCD returns to original display after 2 seconds.
  - LCD returns to original display if remote control does not operate for 30 seconds.

### 13.3.2. CLOCK BUTTON

- To change the remote control's time format
  - Press for more than 5 seconds.

### 13.3.3. RESET (RC)

- To clear and restore the remote control setting to factory default
  - Press once to clear the memory.

### 13.3.4. RESET (AC)

- To restore the unit's setting to factory default
  - Press once to restore the unit's setting.

### 13.3.5. TIMER ▲

- To change indoor unit indicator's LED intensity
  - Press continuously for 5 seconds.

### 13.3.6. TIMER ▼

- To change remote control display from Degree Celsius to Degree Fahrenheit.
  - Press continuously for 10 seconds.

# 14 Troubleshooting Guide

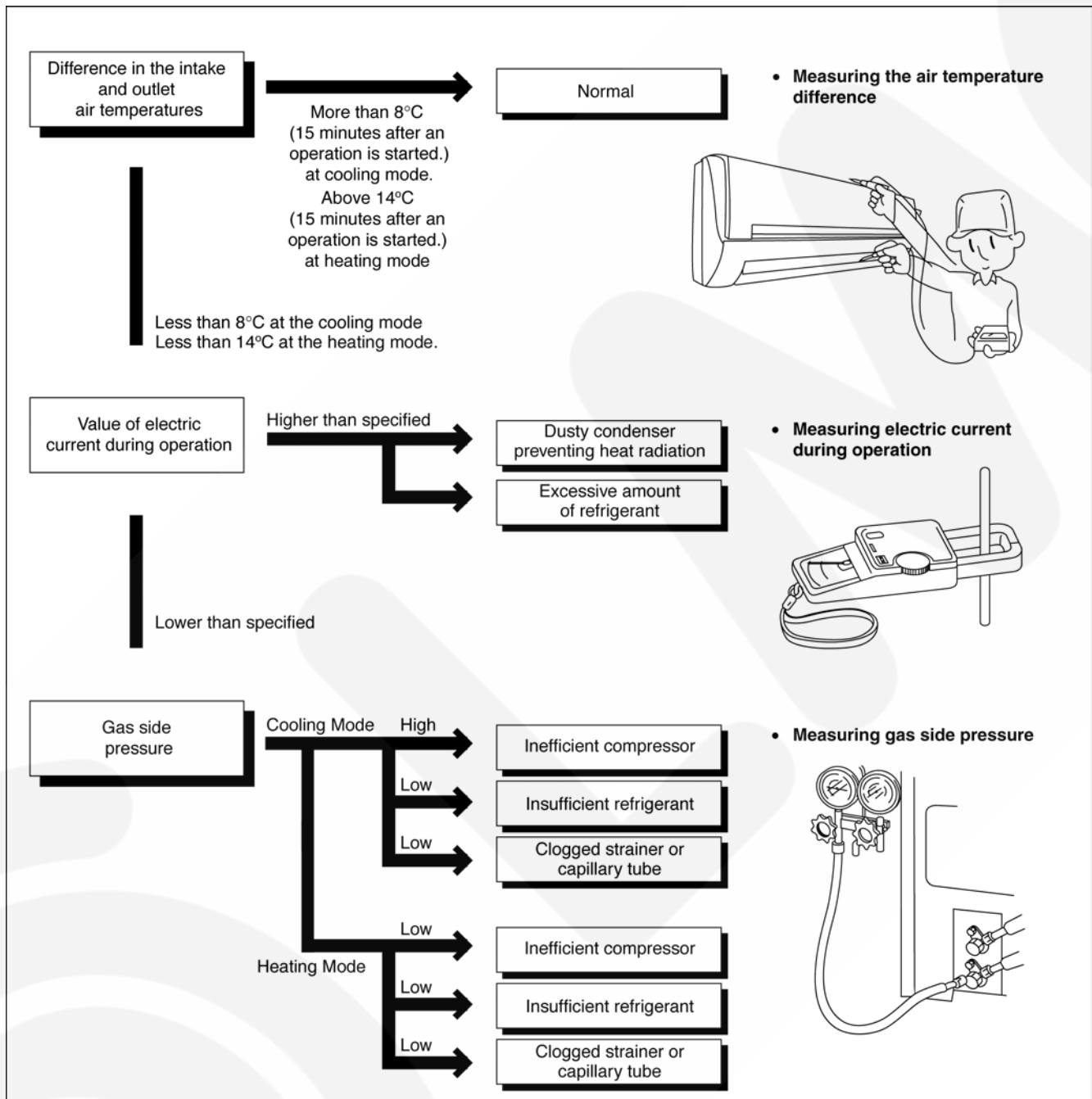
## 14.1. Refrigeration Cycle System

In order to diagnose malfunctions, make sure that there are no electrical problems before inspecting the refrigeration cycle. Such problems include insufficient insulation, problem with the power source, malfunction of a compressor and a fan. The normal outlet air temperature and pressure of the refrigeration cycle depends on various conditions, the standard values for them are shown in the table on the right.

Normal Pressure and Outlet Air Temperature (Standard)

	Gas pressure MPa (kg/cm <sup>2</sup> G)	Outlet air temperature (°C)
Cooling Mode	0.9 ~ 1.2 (9 ~ 12)	12 ~ 16
Heating Mode	2.3 ~ 2.9 (23 ~ 29)	36 ~ 45

- ★ Condition:
- Indoor fan speed; High
  - Outdoor temperature 35°C at cooling mode and 7°C at heating mode.
  - Compressor operates at rated frequency



### 14.1.1. Relationship between the condition of the air conditioner and pressure and electric current

Condition of the air conditioner	Cooling Mode			Heating Mode		
	Low Pressure	High Pressure	Electric current during operating	Low Pressure	High Pressure	Electric current during operating
Insufficient refrigerant (gas leakage)	↘	↘	↘	↘	↘	↘
Clogged capillary tube or Strainer	↘	↘	↘	↘	↘	↘
Short circuit in the indoor unit	↘	↘	↘	↘	↘	↘
Heat radiation deficiency of the outdoor unit	↗	↗	↗	↘	↘	↘
Inefficient compression	↗	↘	↘	↘	↘	↘

- Carry out the measurements of pressure, electric current, and temperature fifteen minutes after an operation is started.

## 14.2. Breakdown Self Diagnosis Function

### 14.2.1. Self Diagnosis Function (Three Digits Alphanumeric Code)

- Once abnormality has occurred during operation, the unit will stop its operation, and Timer LED blinks.
- Although Timer LED goes off when power supply is turned off, if the unit is operated under a breakdown condition, the LED will light up again.
- In operation after breakdown repair, the Timer LED will no more blink. The last error code (abnormality) will be stored in IC memory.

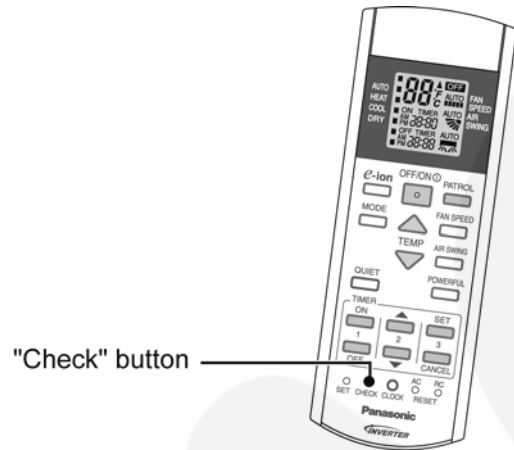
#### • To make a diagnosis

1. Timer LED start to blink and the unit automatically stops the operation.
2. Press the CHECK button on the remote controller continuously for 5 seconds.
3. “- -” will be displayed on the remote controller display.  
Note: Display only for “- -”. (No transmitting signal, no receiving sound and no Power LED blinking.)
4. Press the “TIMER” ▲ or ▼ button on the remote controller. The code “H00” (no abnormality) will be displayed and signal will be transmitted to the main unit.
5. Every press of the button (up or down) will increase abnormality numbers and transmit abnormality code signal to the main unit.
6. When the latest abnormality code on the main unit and code transmitted from the remote controller are matched, power LED will light up for 30 seconds and a beep sound (continuously for 4 seconds) will be heard. If no codes are matched, power LED will light up for 0.5 seconds and no sound will be heard.
7. The breakdown diagnosis mode will be canceled unless pressing the CHECK button continuously for 5 seconds or operating the unit for 30 seconds.
8. The LED will be off if the unit is turned off or the RESET button on the main unit is pressed.

#### • To display memorized error (Protective operation) status

1. Turn power on.
2. Press the CHECK button on the remote controller continuously for 5 seconds.
3. “- -” will be displayed on the remote controller display.  
Note: Display only for “- -”. (No transmitting signal, no receiving sound and no Power LED blinking.)
4. Press the “TIMER” ▲ or ▼ button on the remote controller. The code “H00” (no abnormality) will be displayed and signal will be transmitted to the main unit. The power LED lights up. If no abnormality is stored in the memory, three beeps sound will be heard.
5. Every press of the button (up or down) will increase abnormality numbers and transmit abnormality code signal to the main unit.
6. When the latest abnormality code on the main unit and code transmitted from the remote controller are matched, power LED will light up for 30 seconds and a beep sound (continuously for 4 seconds) will be heard. If no codes are matched, power LED will light up for 0.5 seconds and no sound will be heard.

7. The breakdown diagnosis mode will be canceled unless pressing the CHECK button continuously for 5 seconds or operating the unit for 30 seconds.
8. The same diagnosis can be repeated by turning power on again.



#### • To clear memorized error (Protective operation) status after repair:

1. Turn power on.
2. Press the AUTO button for 5 seconds (A beep receiving sound) on the main unit to operate the unit at Forced Cooling Operation modes.
3. Press the CHECK button on the remote controller for about 1 second with a pointed object to transmit signal to main unit. A beep sound is heard from main unit and the data is cleared.

#### • Temporary Operation (Depending on breakdown status)

1. Press the AUTO button (A beep receiving sound) on the main unit to operate the unit. (Remote control will become possible.)
2. The unit can temporarily be used until repaired.

Error Code	Operation	Temporary items
H23	Cooling	Emergency Operation with limited power
H27, H28	Cooling, Heating	

### 14.3. Error Codes Table

Diagnosis display	Abnormality / Protection control	Abnormality Judgement	Emergency operation	Primary location to verify
H00	No abnormality detected	—	Normal operation	
H11	Indoor / outdoor abnormal communication	> 1 min after starting operation	Indoor fan operation only	<ul style="list-style-type: none"> <li>Internal / external cable connections</li> <li>Indoor / Outdoor PCB</li> </ul>
H12	Connection capability rank abnormal	—	—	—
H14	Indoor intake air temperature sensor abnormality	Continue for 5 sec.	—	<ul style="list-style-type: none"> <li>Intake air temperature sensor (detective or disconnected)</li> </ul>
H15	Outdoor compressor temperature sensor abnormality	Continue for 5 sec.	—	<ul style="list-style-type: none"> <li>Compressor temperature sensor (detective or disconnected)</li> </ul>
H16	Outdoor Current Transformer open circuit	—	—	<ul style="list-style-type: none"> <li>Outdoor PCB</li> <li>IPM (Power transistor) module</li> </ul>
H19	Indoor fan motor mechanism lock	7 times occurrence continuously.	—	<ul style="list-style-type: none"> <li>Indoor PCB</li> <li>Fan motor</li> </ul>
H23	Indoor heat exchanger temperature sensor abnormality	Continue for 5 sec.	O (Cooling only)	<ul style="list-style-type: none"> <li>Heat exchanger temperature sensor (detective or disconnected)</li> </ul>
H25	E-Ion breakdown	—	—	<ul style="list-style-type: none"> <li>Indoor PCB</li> <li>E-Ion PCB</li> </ul>
H27	Outdoor air temperature sensor abnormality	Continue for 5 sec.	O	<ul style="list-style-type: none"> <li>Outdoor temperature sensor (defective or disconnected)</li> </ul>
H28	Outdoor heat exchanger temperature sensor abnormality	Continue for 5 sec.	O	<ul style="list-style-type: none"> <li>Outdoor heat exchanger temperature sensor (defective or disconnected)</li> </ul>
H33	Indoor/Outdoor wrong connection	—	—	<ul style="list-style-type: none"> <li>Indoor/Outdoor supply voltage</li> </ul>
H38	Indoor/outdoor mismatch (brand code)	—	—	—
H58	Abnormal gas sensor	Continue for 6 hours	—	<ul style="list-style-type: none"> <li>Gas sensor (defective or disconnected)</li> </ul>
H98	Indoor high pressure protection	—	—	<ul style="list-style-type: none"> <li>Air filter dirty</li> <li>Air circulation short circuit</li> </ul>
H99	Indoor heat exchanger anti-freezing protection	—	—	<ul style="list-style-type: none"> <li>Insufficient refrigerant</li> <li>Air filter dirty</li> </ul>
F11	Cooling / Heating cycle changeover abnormality	4 times occurrence within 30 minutes	—	<ul style="list-style-type: none"> <li>4-way valve</li> <li>V-coil</li> </ul>
F90	PFC control	4 times occurrence within 20 minutes	—	<ul style="list-style-type: none"> <li>Voltage at PFC</li> </ul>
F91	Refrigeration cycle abnormal	2 times occurrence within 20 minutes	—	<ul style="list-style-type: none"> <li>No refrigerant (3-way valve is closed)</li> </ul>
F93	Outdoor compressor abnormal revolution	4 times occurrence within 20 minutes	—	<ul style="list-style-type: none"> <li>Outdoor compressor</li> </ul>
F95	Cool high pressure protection	4 times occurrence within 20 minutes	—	<ul style="list-style-type: none"> <li>Outdoor refrigerant circuit</li> </ul>
F96	IPM (power transistor) overheating protection	—	—	<ul style="list-style-type: none"> <li>Excess refrigerant</li> <li>Improper heat radiation</li> <li>IPM (Power transistor)</li> </ul>
F97	Outdoor compressor overheating protection	4 times occurrence within 20 minutes	—	<ul style="list-style-type: none"> <li>Insufficient refrigerant</li> <li>Compressor</li> </ul>
F98	Total running current protection	3 times occurrence within 20 minutes	—	<ul style="list-style-type: none"> <li>Excess refrigerant</li> <li>Improper heat radiation</li> </ul>
F99	Outdoor Direct Current (DC) peak detection	7 times occurrence continuously	—	<ul style="list-style-type: none"> <li>Outdoor PCB</li> <li>IPM (Power transistor)</li> <li>Compressor</li> </ul>

Note:

“O” - Frequency measured and fan speed fixed.

The memory data of error code is erased when the power supply is cut off, or press the Auto Switch until “beep” sound heard following by pressing the “CHECK” button at Remote Control.

Although operation forced to stop when abnormality detected, emergency operation is possible for certain errors (refer to Error Codes Table) by using Remote Control or Auto Switch at indoor unit. However, the Remote Control signal receiving sound is changed from one “beep” to four “beep” sounds.

# 15 Disassembly and Assembly Instructions

## WARNING

High voltages are generated in the electrical parts area by the capacitor. Ensure that the capacitor has discharged sufficiently before proceeding with repair work. Failure to heed this caution may result in electric shocks.

### 15.1. Disassembly of Indoor Unit

#### 15.1.1. Removal of the Front Grille

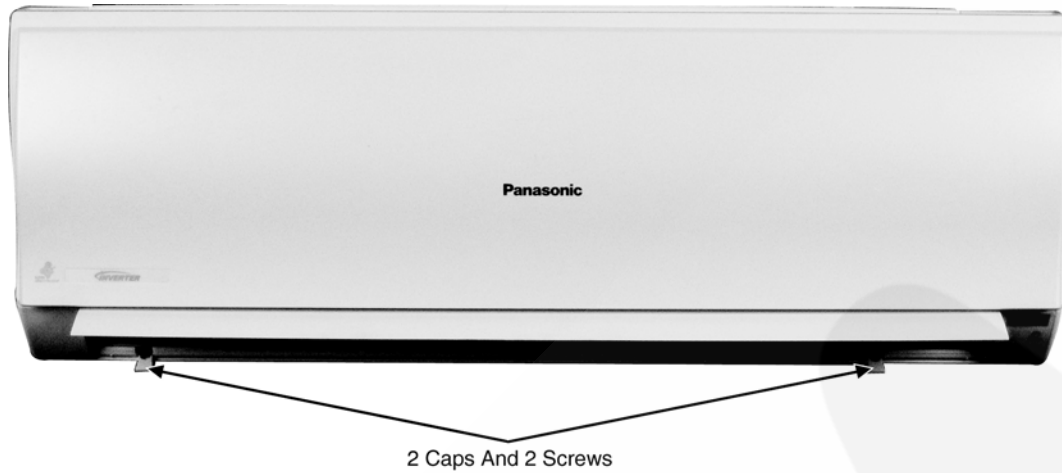


Fig. 1

1. Lift to open the horizontal vane gently. Remove the 2 caps and 2 screws at the bottom of discharge vane. (Fig.1)

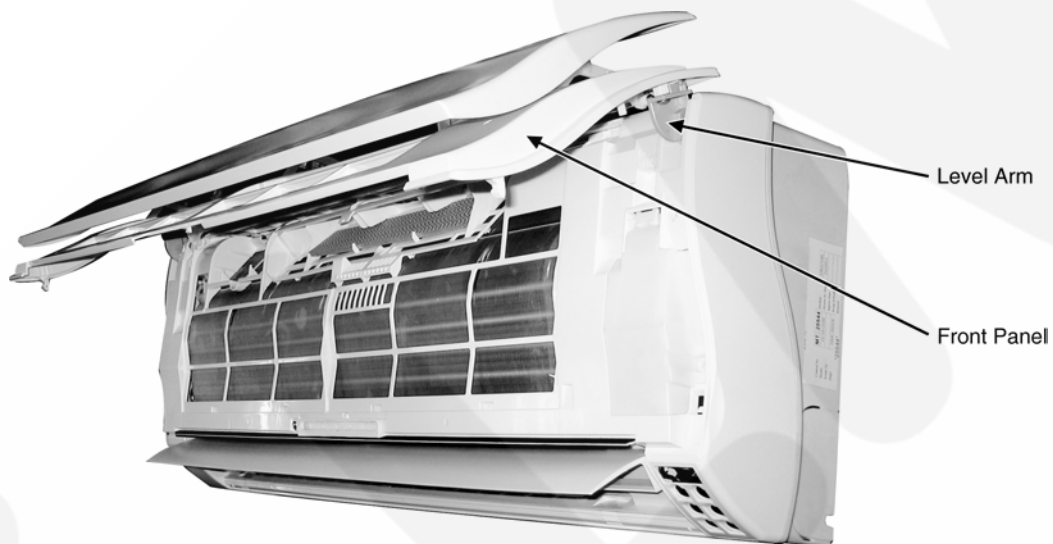


Fig. 2

2. Remove the front panel by pressing Lever Arm with finger. (Fig.2)

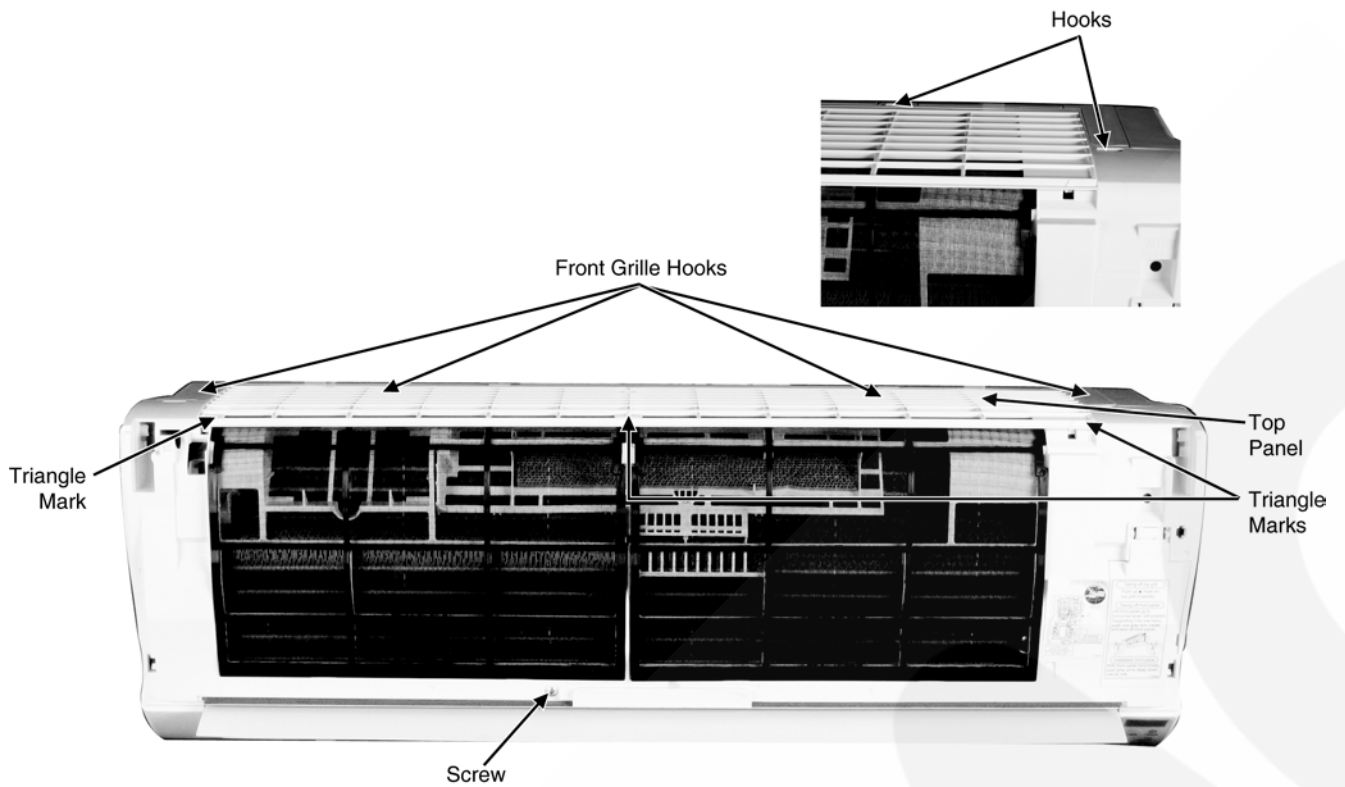


Fig. 3

3. Remove the Top Panel by pressing the triangle marks. (Fig.3)
4. Remove the screw (one) in center part of the unit. (Fig.3)
5. Remove the Front Grille by releasing the 4 hooks at the top of the Front Grille. Hold both side of the Front Grille and remove it by pulling up and toward you gently. (Fig.3)

### 15.1.2. Removal of Control Board Complete



Fig. 4

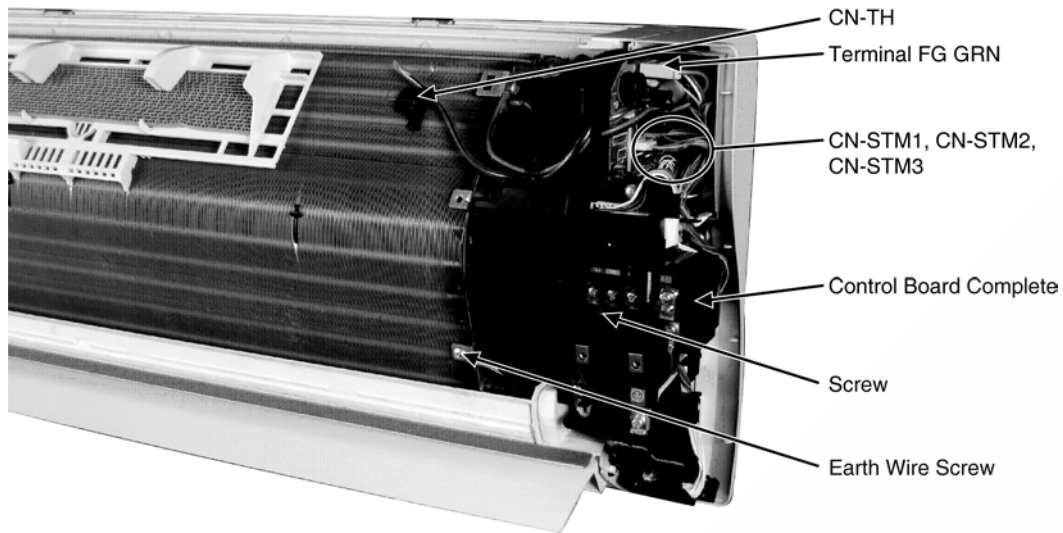


Fig. 5

1. Remove the Control board cover. (Fig.4)
2. Remove the screw at the control board then pull out the control board. (Fig.5)
3. Release CN-TH from evaporator. (Fig.5)
4. Release earth wire screw from the evaporator. (Fig.5)
5. Disconnect below connectors from PCB. (Fig.5)
  - Terminal FG GRN.
  - CN-STM1 - Air Swing Motor for vertical louver.
  - CN-STM2 - Air Swing Motor for horizontal louver.
  - CN-FM - Indoor Unit Fan Motor.

### 15.1.3. Removal of PCB

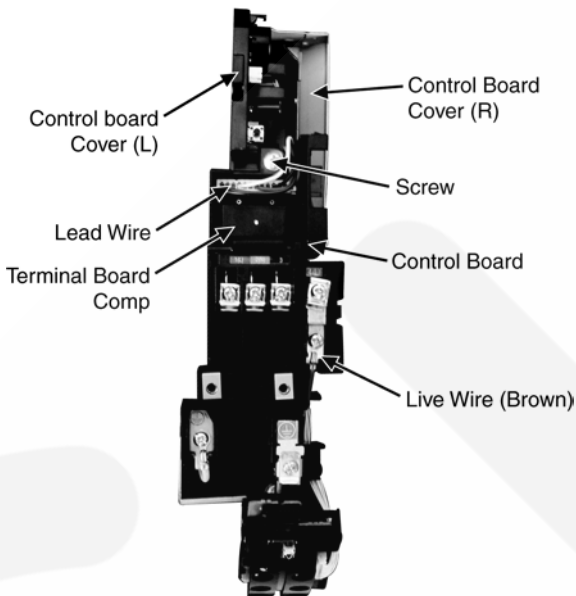


Fig. 6

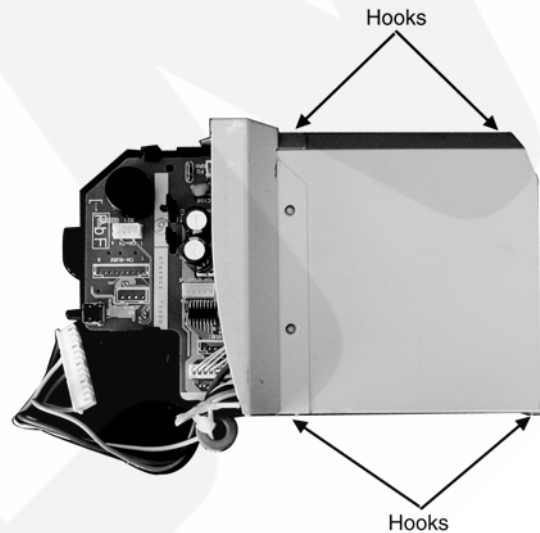


Fig. 7

1. Disconnect lead wire from terminal board complete. (Fig.6)
2. Disconnect live wire (brown) from terminal plate connector. (Fig.6)
3. Release screw from the control board. (Fig.6)
4. Remove control board cover (L) and control board cover (R) from the control board. (Fig.6)
5. Remove control board cover (R) from control board cover (L) by releasing the hooks. (Fig.7)



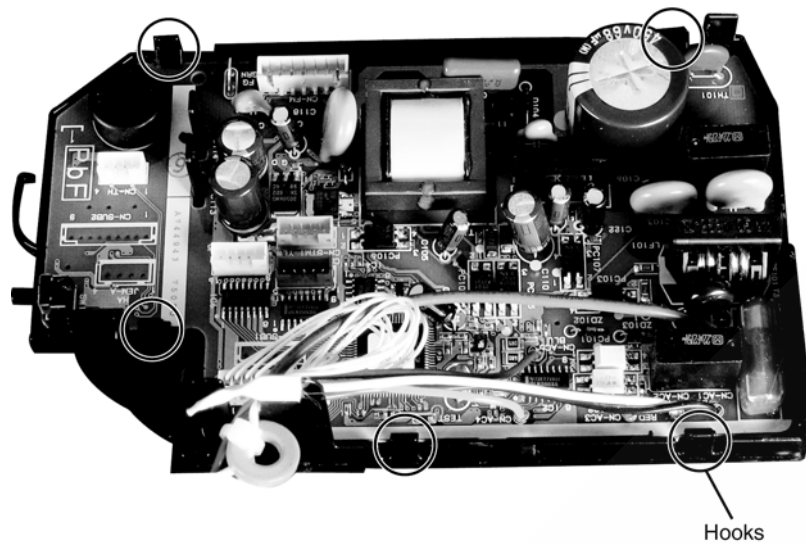


Fig. 8

6. Remove the control boards cover (L) by releasing the hooks then remove the PCB from the control board cover (L). (Fig.8)

#### 15.1.4. Removal of Fan Motor and Cross-Flow Fan

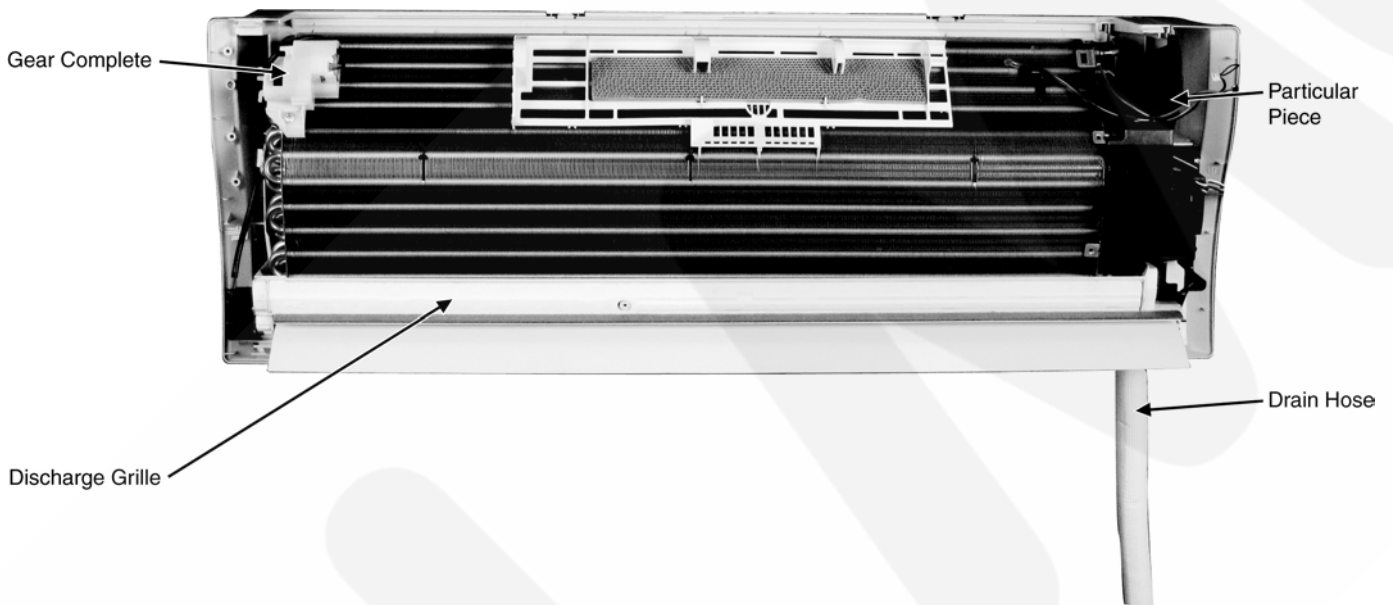


Fig. 9

1. Remove particular piece. (Fig.9)
2. Remove the drain hose from the unit. (Fig.9)

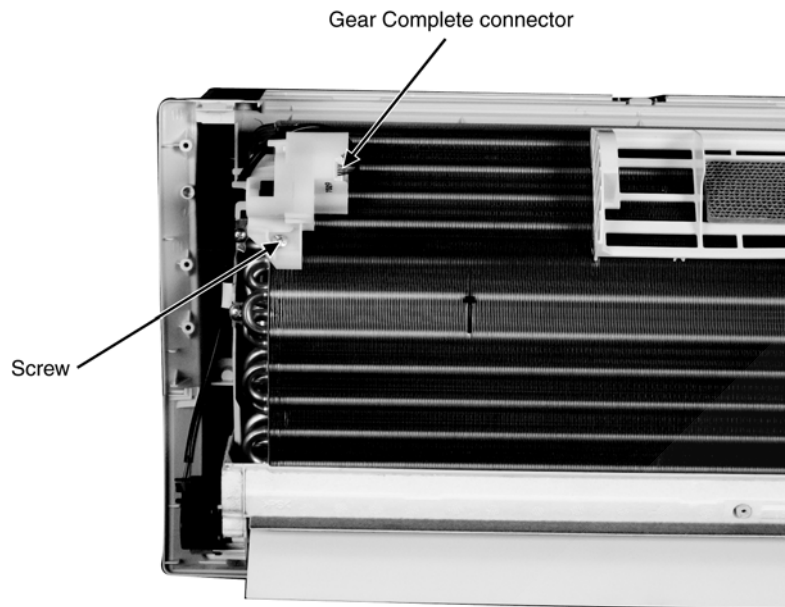


Fig. 10

3. Remove connector at the Gear Complete. (Fig.10)
4. Release screw at Gear Complete then remove the Gear Complete. (Fig.10)
5. Pull the Discharge Grille downward then removed it. (Fig.9)

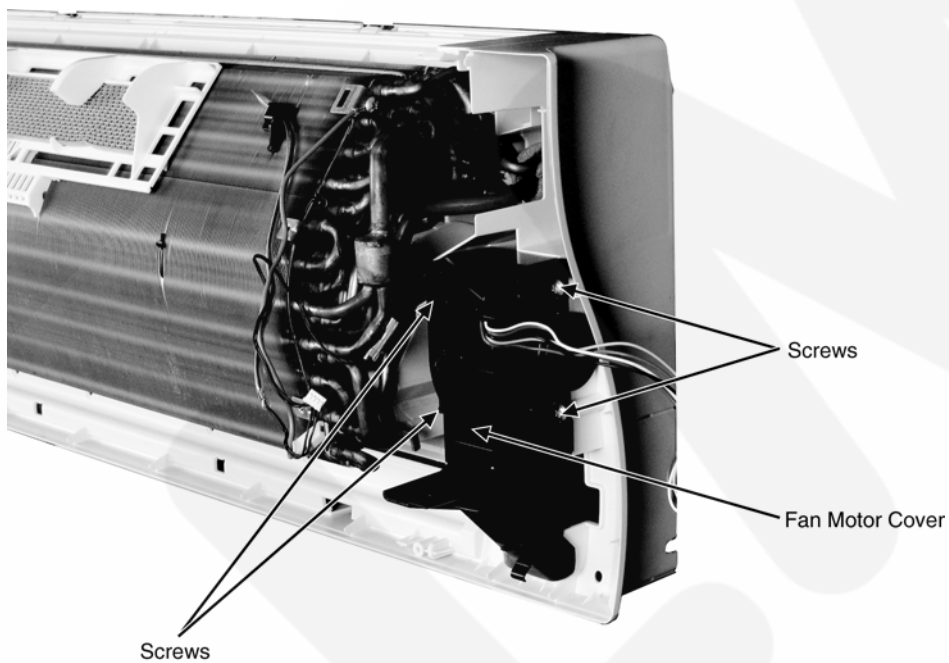


Fig. 11

6. Remove the Fan Motor Cover by removing four screws from the Fan Motor Cover. (Fig.11)

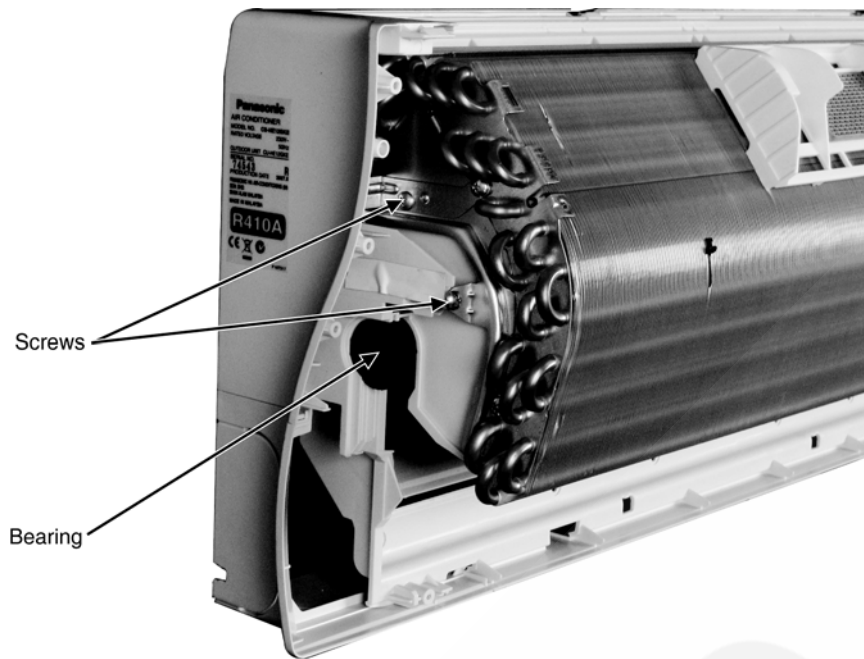


Fig. 12

7. Remove the screw on the left side of evaporator. (Fig.12)

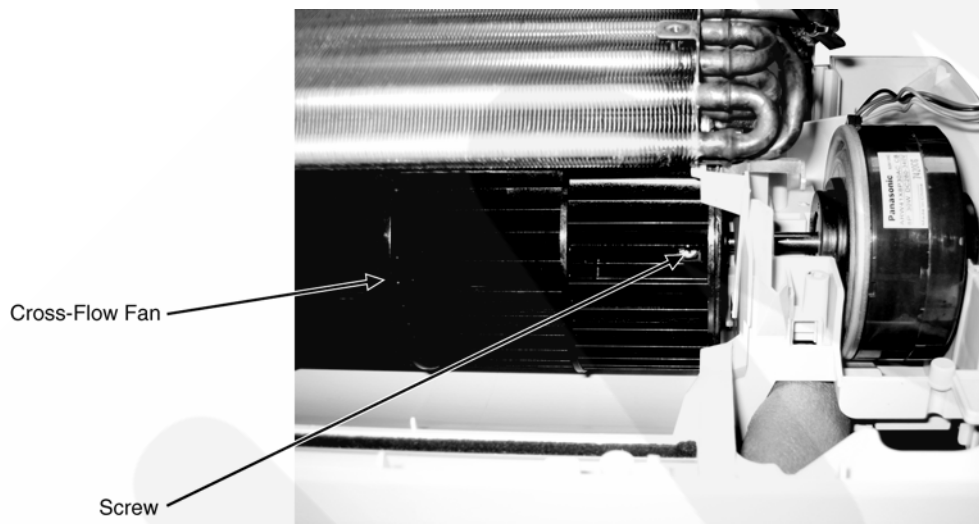


Fig. 13

8. Loosen the screw between the Cross-Flow Fan and Fan Motor. (Fig.13)

9. Remove the bearing. (Fig.12)

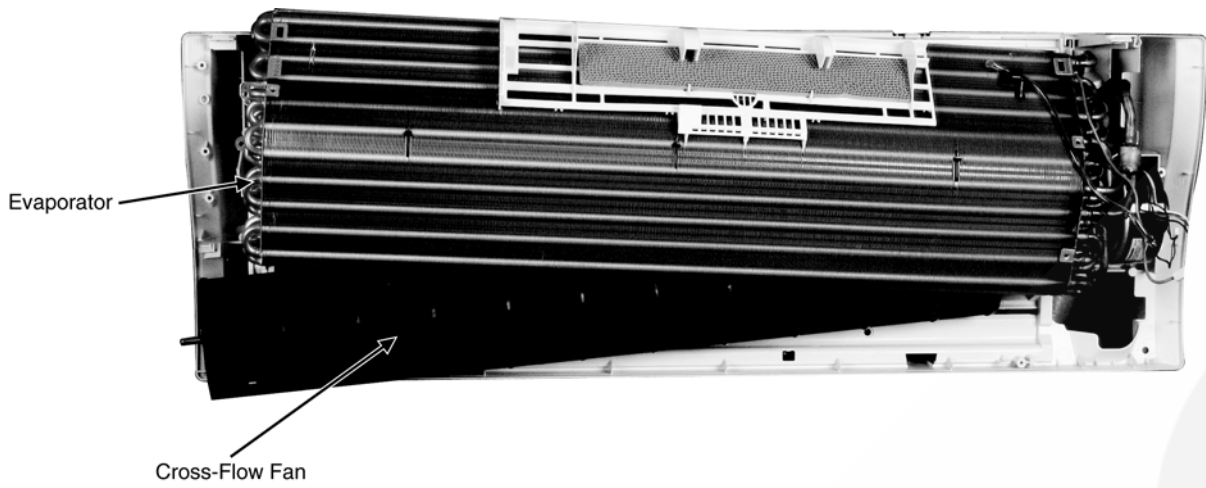


Fig. 14

10. Lift up the Evaporator and remove the Cross-Flow Fan from the unit by pulling it to the left and downward. (Fig. 14)

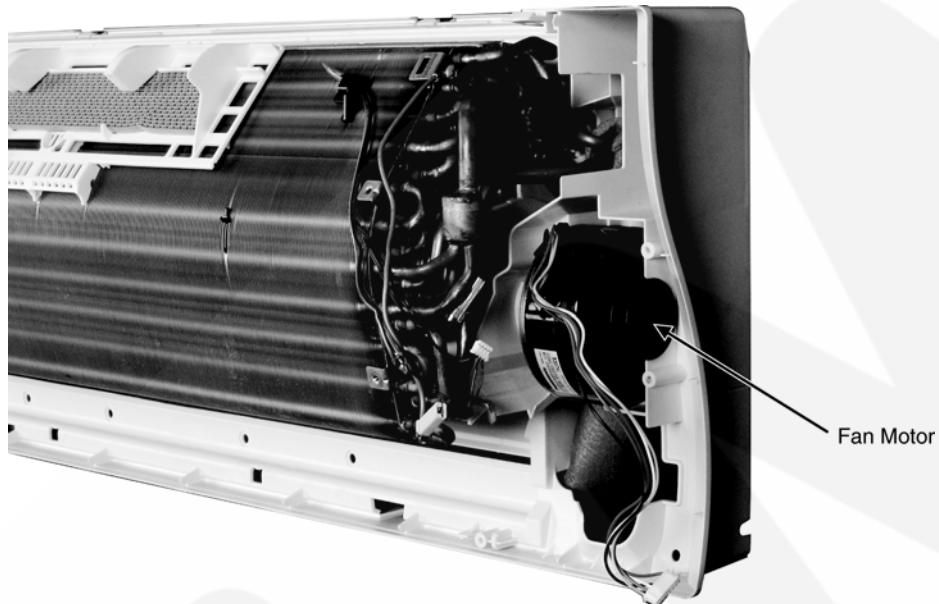


Fig. 15

11. Pull out the Fan Motor. (Fig.15)

### 15.1.5. Removal of Terminal Board Complete

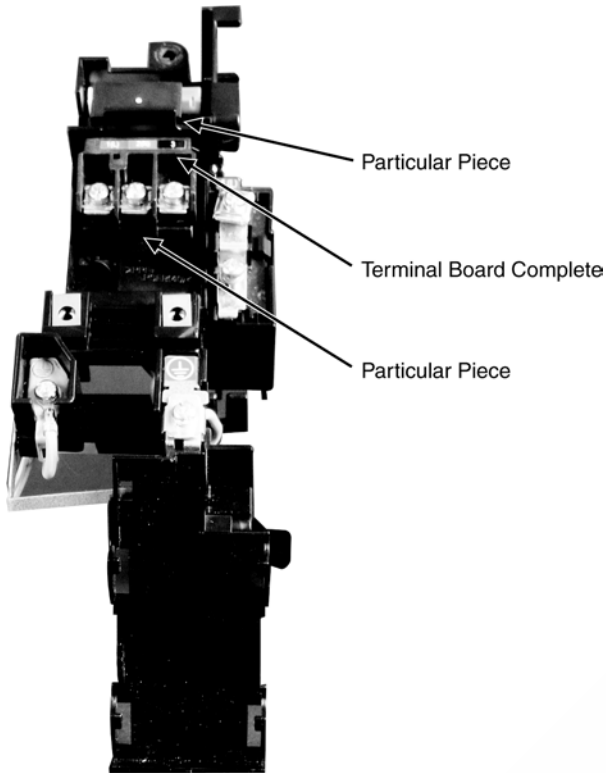


Fig. 16

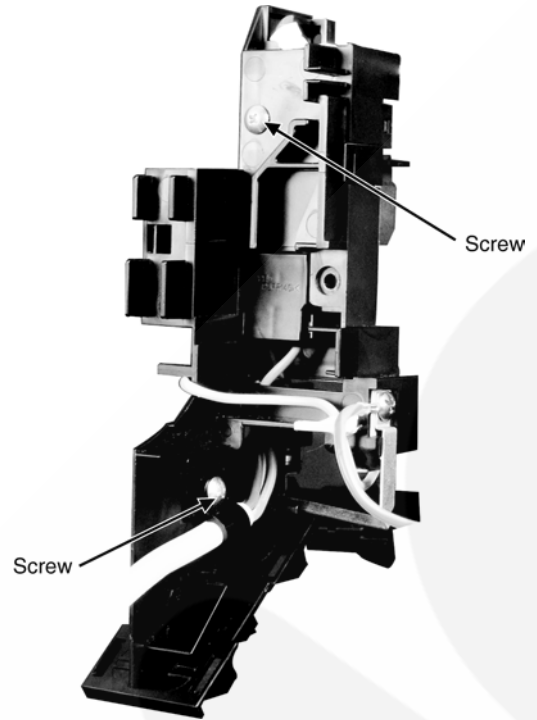
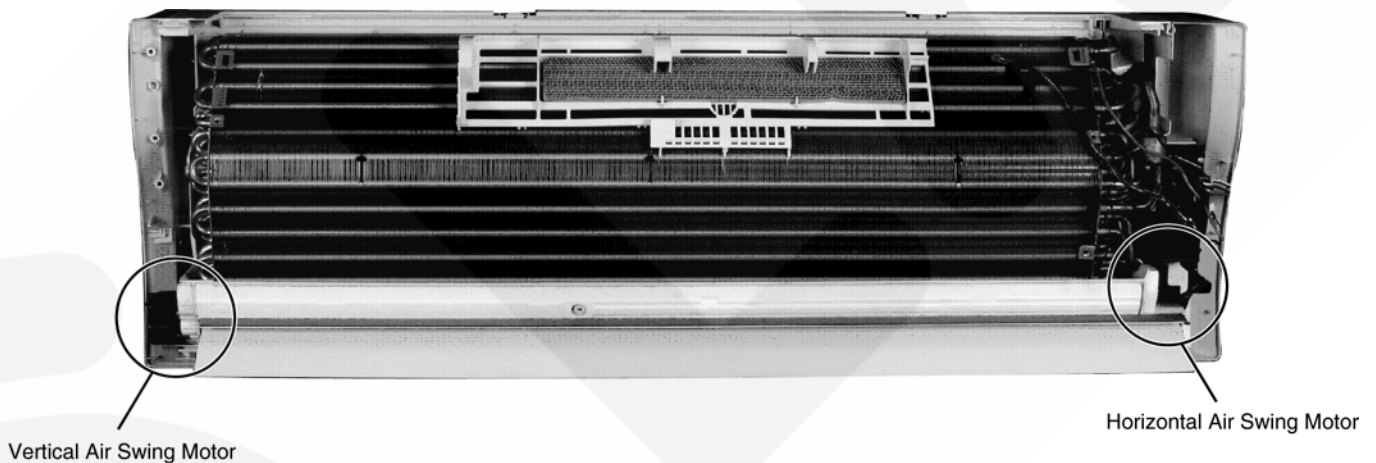


Fig. 17

1. Detach the Power supply cord screw. (Fig.17)
2. Remove screw at Terminal Board Complete. (Fig.17)
3. Remove two particular pieces, the Terminal Board Complete. (Fig.16)
4. Removed live (brown) and neutral (blue) wire. (Fig.17)

### 15.1.6. Removal of Air Swing Motors for Vertical and Horizontal Louvers.

1. The Air Swing Motors for Vertical and Horizontal louvers can be removed without removal of Discharge Grille.



2. Remove the screws from the motors and then remove the cable connectors. (Fig.18)

## 15.2. Disassembly of Outdoor Unit

### **⚠ WARNING**

Electric parts in Outdoor Unit (Control Cover inside) contain High Voltage by booster capacitor. Make sure to discharge it completely before servicing in order to prevent electric shock.

### 15.2.1. Removal of Cabinet Top Plate and Cabinet Front Plate

1. Remove the screws (three: two on the right side and one on the left side) and the Cabinet Top Plate.
2. Remove the screws (six: three on the upper side and another three on the lower side) on the Cabinet Front Plate.

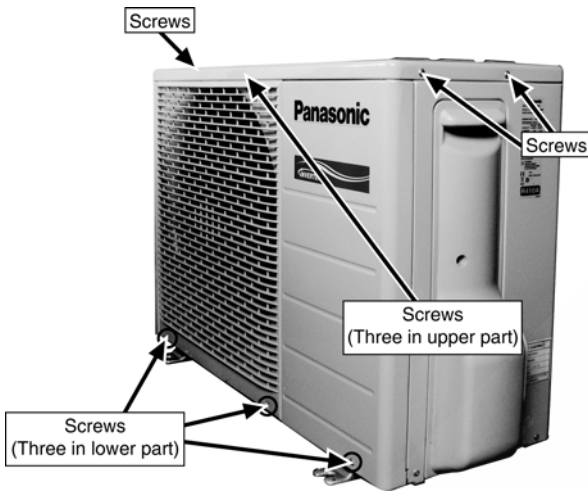


Fig. 1

3. Release the hooks (four: two on the right and another two on the left) of the Cabinet Front Plate and remove the Front Plate by holding it up a little.

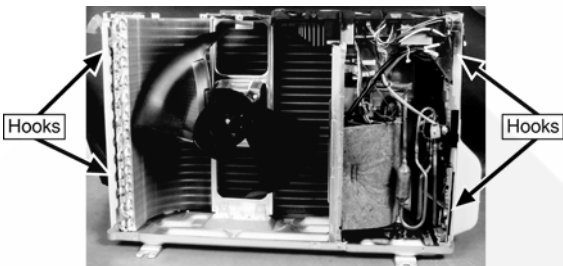


Fig. 2

### 15.2.2. Removal of Control Cover and Terminal Cover

1. Remove the screw (one) on the Control Cover and remove it by sliding it downward.



Fig. 3

2. Remove the Terminal Cover by removing the screws (two) and releasing the hooks (two).

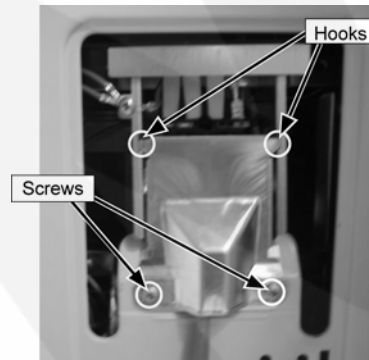


Fig. 4

### 15.2.3. Removal of Control Box

1. Remove the Control Board by releasing the hooks (four: two each on the right and left).

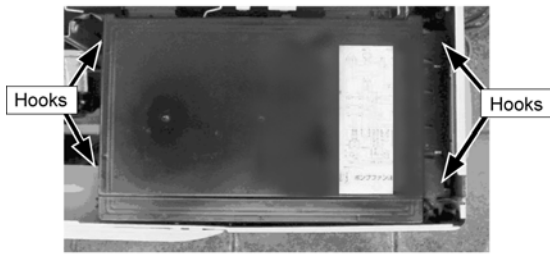


Fig. 5

2. Remove the screw (one) fixing the Control Box.

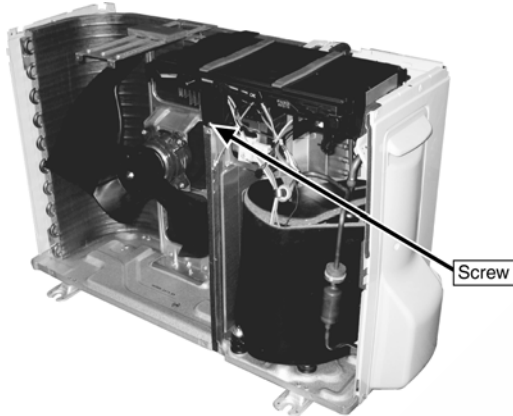


Fig. 6

3. Remove a variety of connectors and Terminals.

- Compressor cables (red, blue and yellow) ..... Remove the Connector (white).
- CN-HOT ..... 4-way Valve
- CN-FM1 ..... Outdoor Fan Motor
- CN-STM ..... Expansion Valve
- CN-TH ..... Sensor Complete (Outdoor Air/Pipe Temp.)
- CN-DIS ..... Sensor Complete (Discharge Air Temperature)
- Reactor Connectors (two)

4. Remove the interconnect cables and the Earth Wire (one screw).

- Interconnect cables (red, white and black) ..... Disconnect them from the Terminals.
- The earth terminal (yellow-green) ..... Remove it by unscrewing. (one screw)
- Remove the screws (two) fixing the Terminal part and the Cabinet Side Plate.

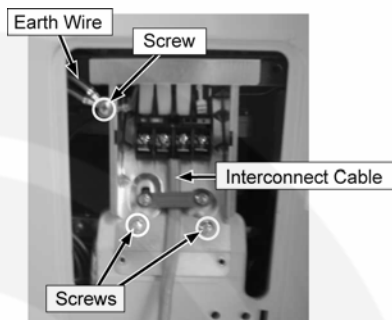


Fig. 7

5. Remove the Control Box from the unit by holding it up.

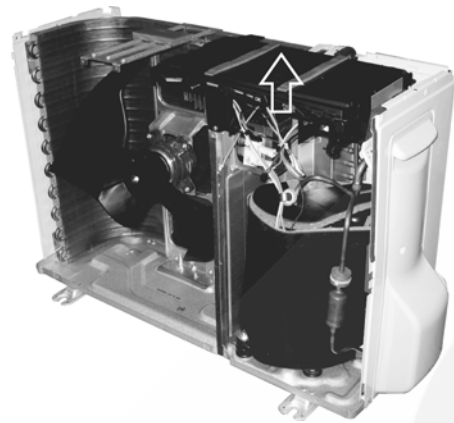


Fig. 8

### 15.2.4. Removal of Control Board

1. Remove the Cabinet Top Plate and Cabinet Front Plate according to 15.2.1.
2. Remove the Control Cover and Terminal Cover according to 15.2.2.
3. Remove the Control Box according to 15.2.3.
4. Disconnect the Control Terminals (Four cables).



Fig. 9

5. Place the Control Box reversely and remove the screws (two) on the both sides of the Control Box B (for Terminal Plate).

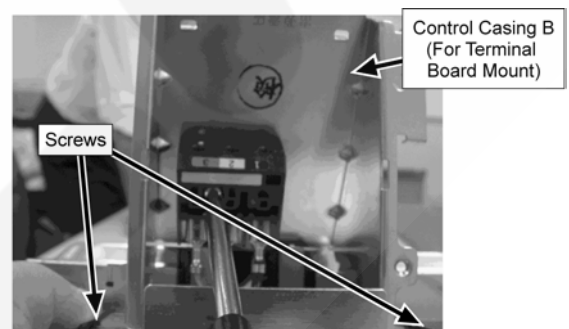


Fig. 10

- Release the hooks (four) on the Control Box A (Lower Control PCB Cover).

**Note: Be careful of hanging-up of connectors or wiring cables such as the earth wire when the Box A is removed.**

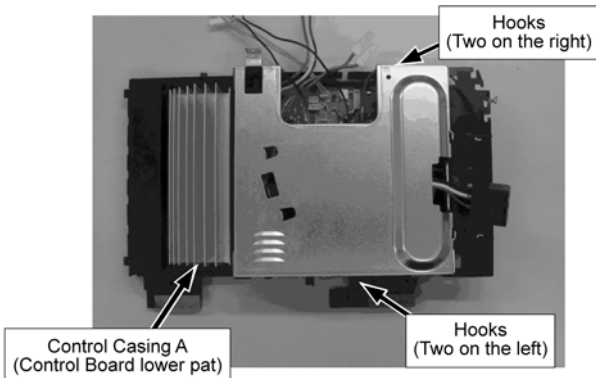


Fig. 11

- For the Control Board, replacement is made together with the Control Box.

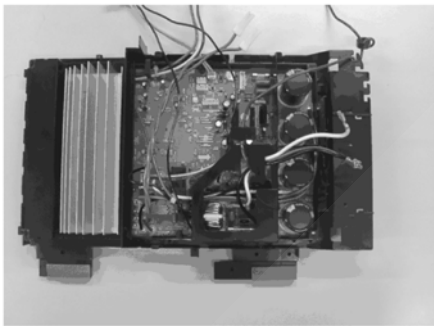


Fig. 12

- Replacement of the Outdoor Control PCB should be made as a whole unit due to silicon pasting, etc. although it can be separated PCB part from Control BOX plastic part by removing the screws (six) on the PCB.

### 15.2.5. Removal of Propeller Fan and Fan Motor

- Remove the Cabinet Top Plate and Cabinet Front Plate according to 15.2.1.
- Remove the Control Box by releasing the hooks (four: two each on the both sides).



Fig. 13

- Remove only the Connector for the CN-FM1 (Outdoor unit Fan Motor).
- Remove the Propeller Fan by turning the nut in the center of the fan clockwise.

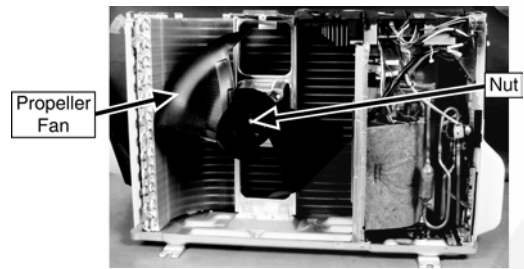


Fig. 14

- Remove the Fan Motor by loosening the screw (four).

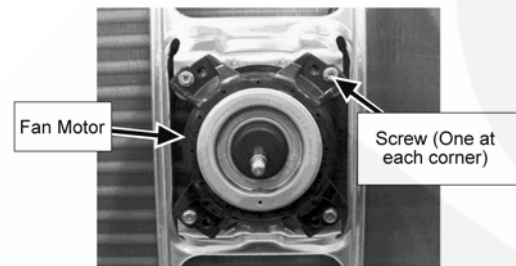


Fig. 15

**Note: Adjust the location of the Boss in the center of the Propeller and the matching groove on the shaft of the Motor when putting them together.**

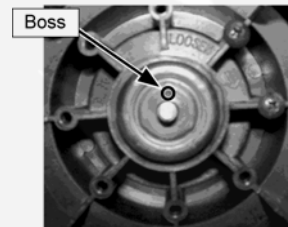


Fig. 16

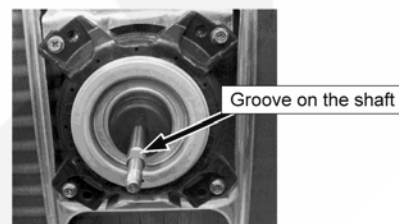


Fig. 17



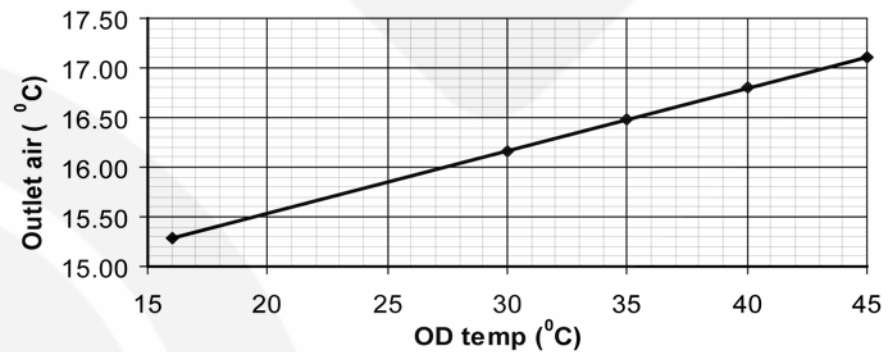
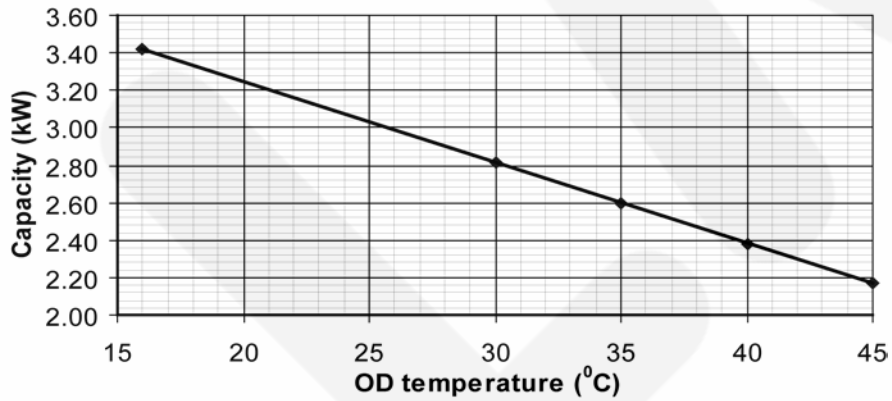
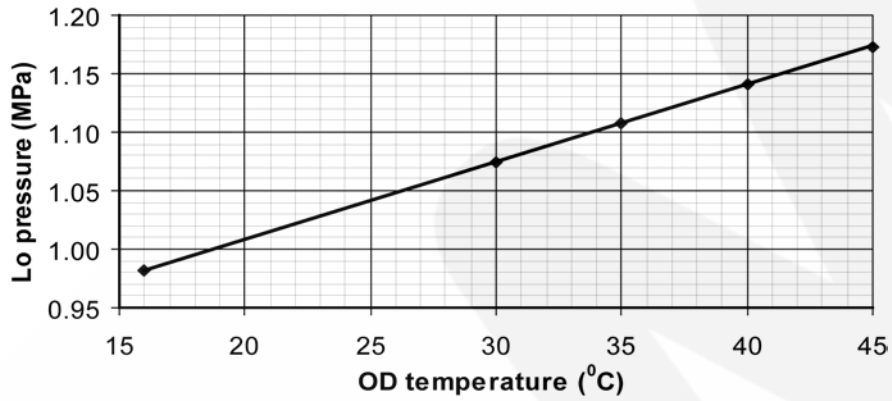
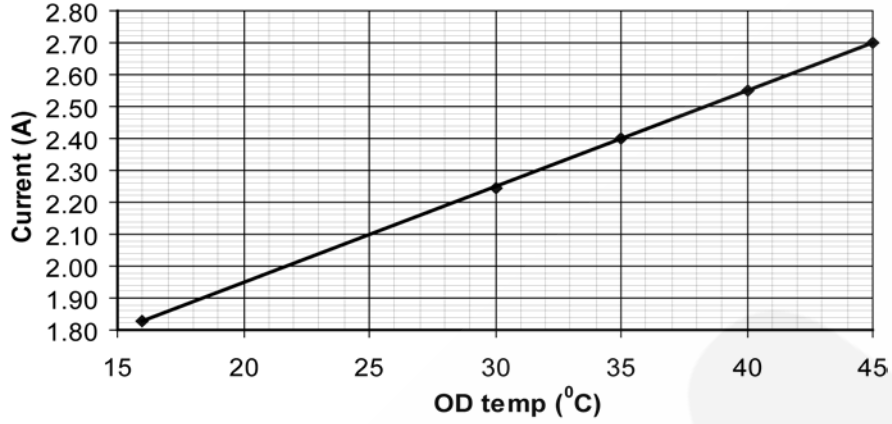
# 16 Technical Data

## 16.1. Operation Characteristics

### 16.1.1. CS-HE9GKE CU-HE9GKE

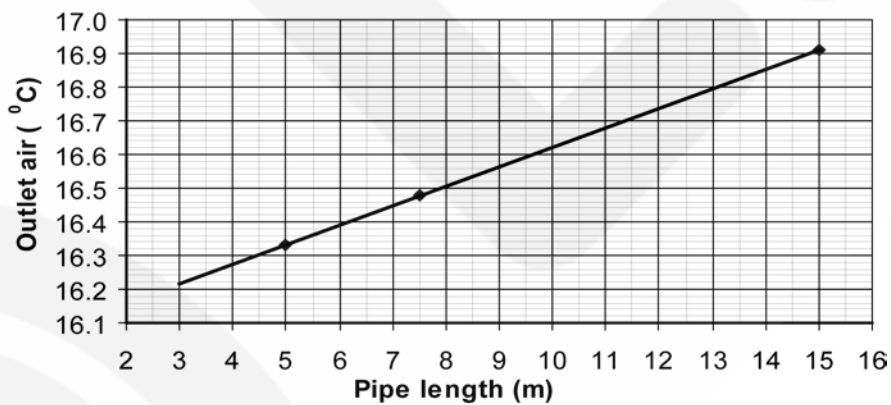
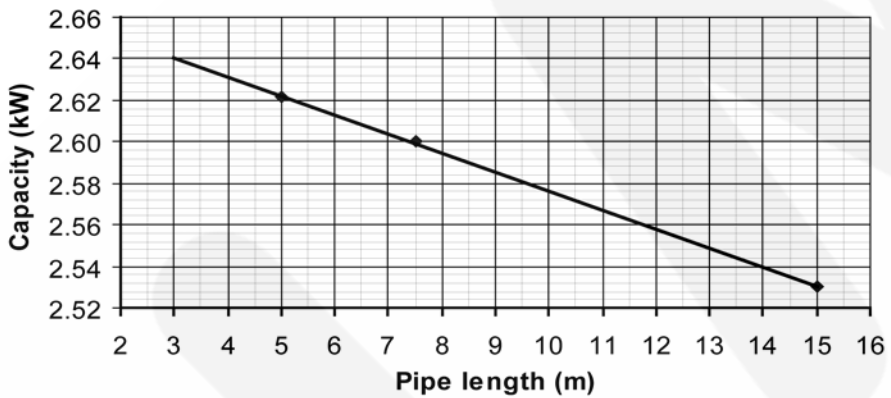
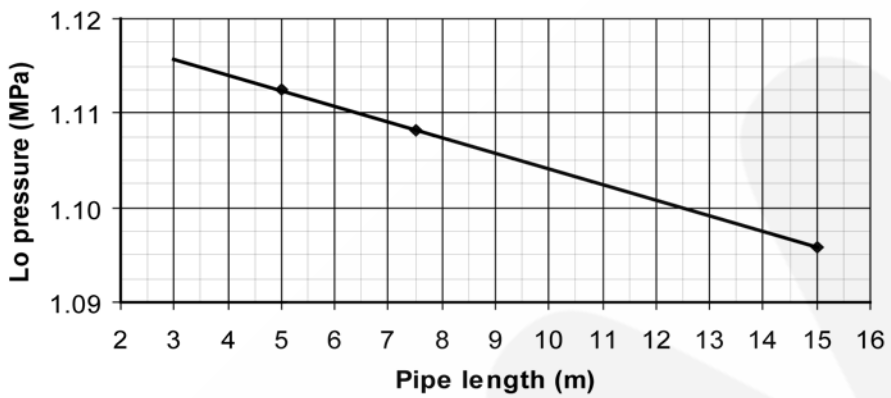
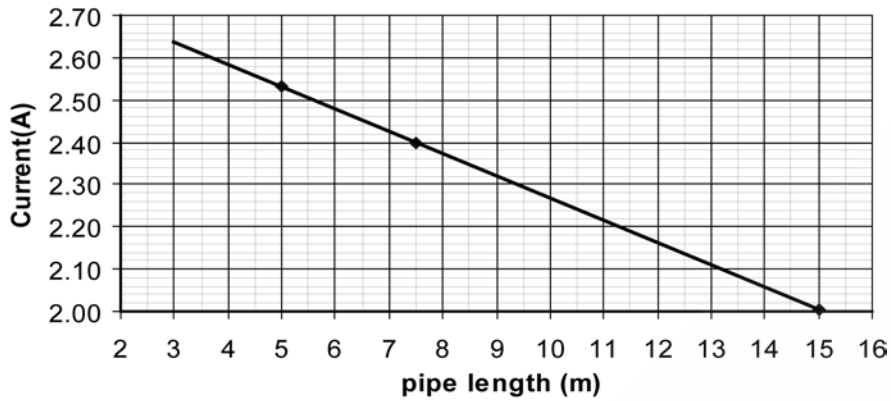
#### • Cooling Characteristic

[Condition] Room temperature: 27/19°C  
Operation condition: High fan speed (Rated Frequency)  
Piping length: 7.5 m



## • Piping Length Characteristic

[Condition] Room temperature: 27/19°C  
 Operation condition: High fan speed (Rated Frequency)  
 Outdoor temperature: 35/24°C

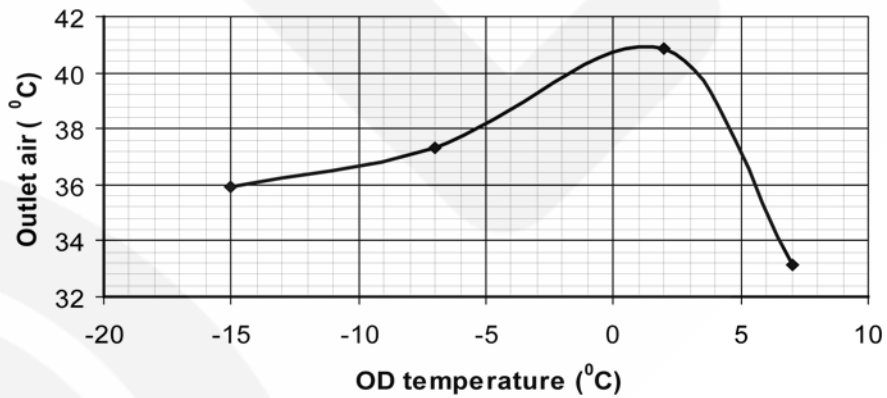
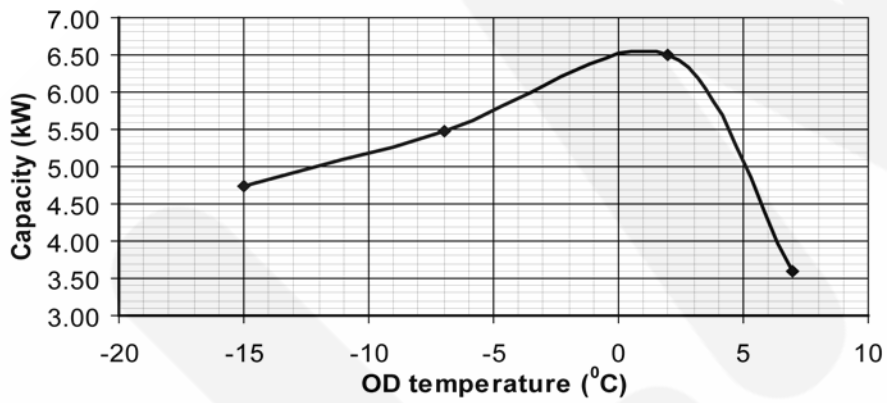
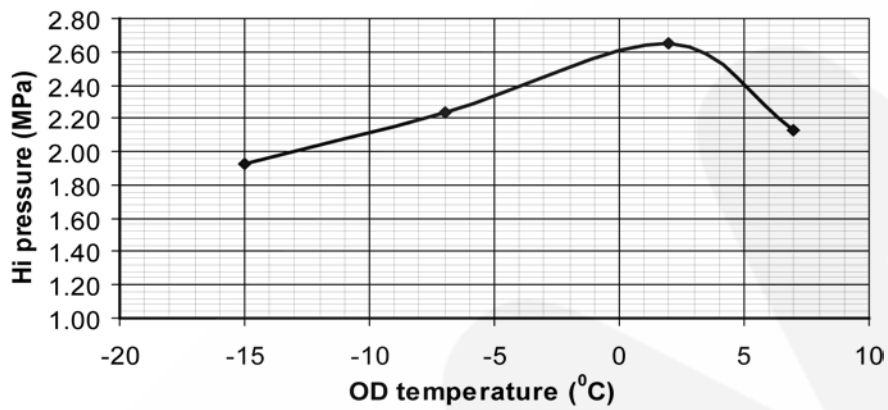
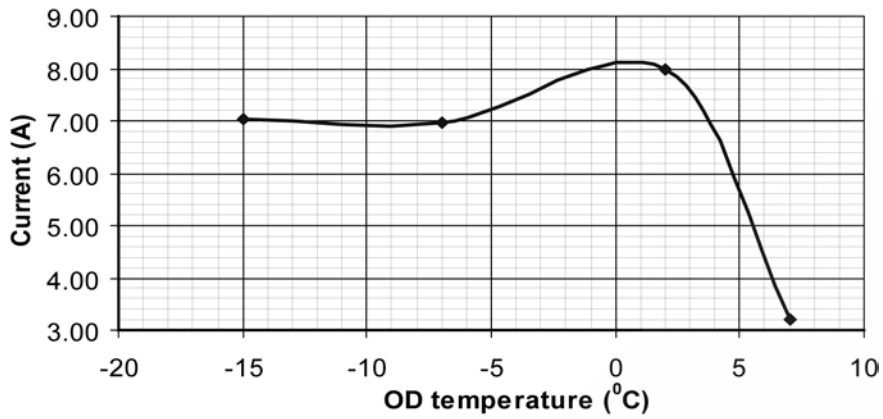


## • Heating Characteristic

[Condition] Room temperature: 20/-°C

Operation condition: High fan speed (Rated Frequency)

Piping length: 7.5 m

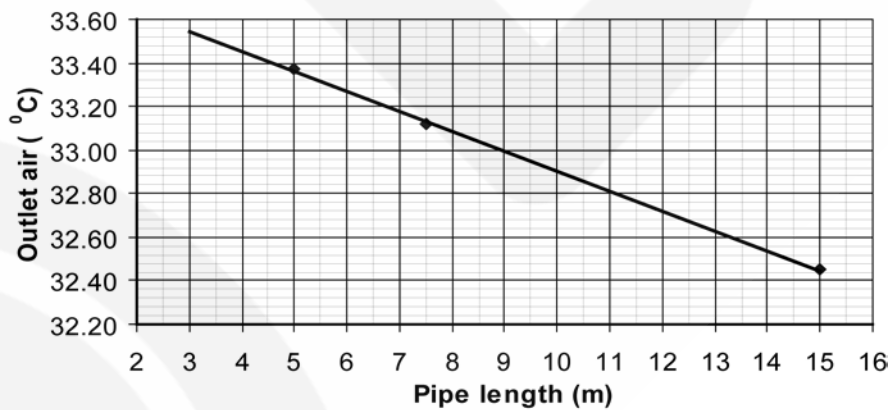
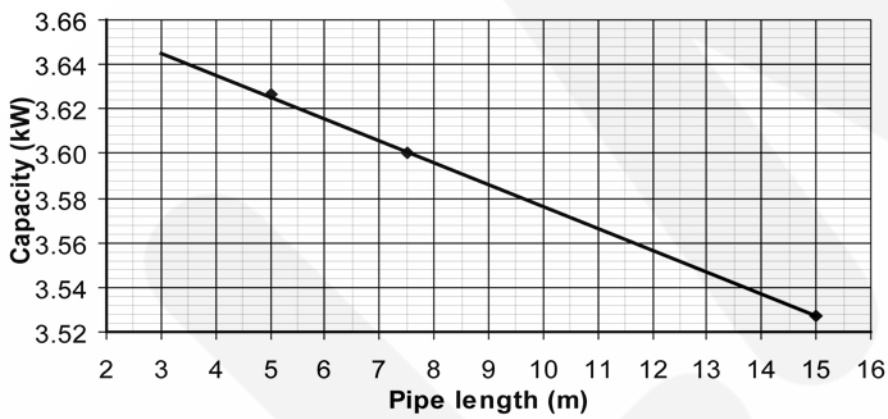
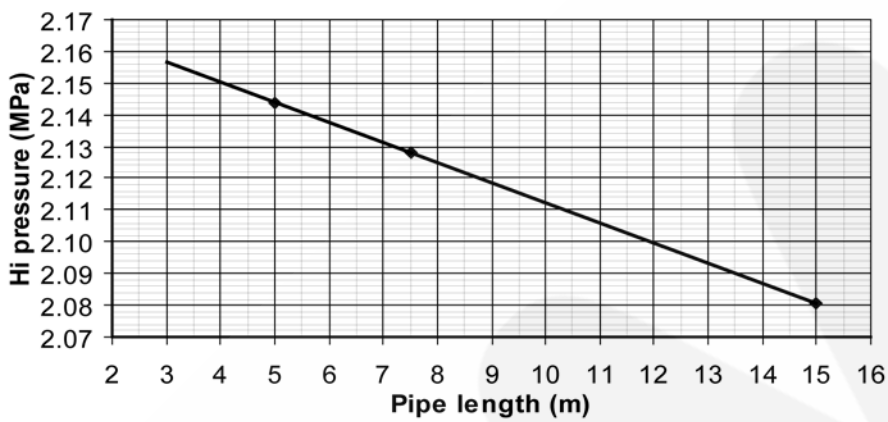
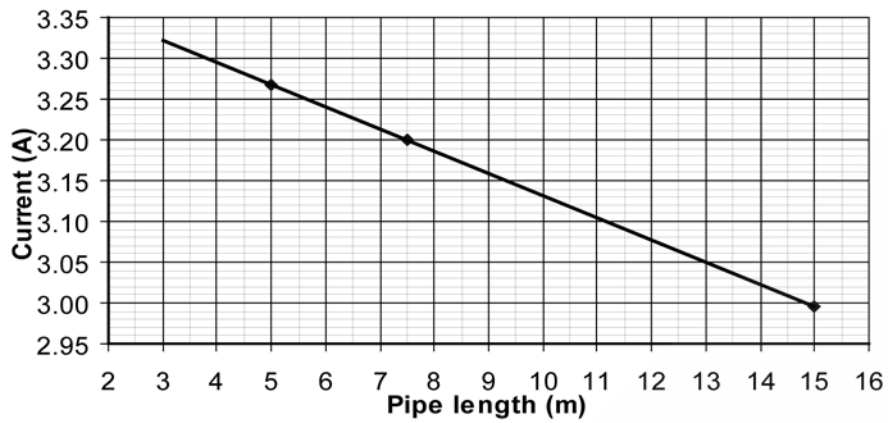


## • Piping Length Characteristic

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Operation condition: High fan speed (Rated Frequency)

Outdoor temperature: 7/6°C



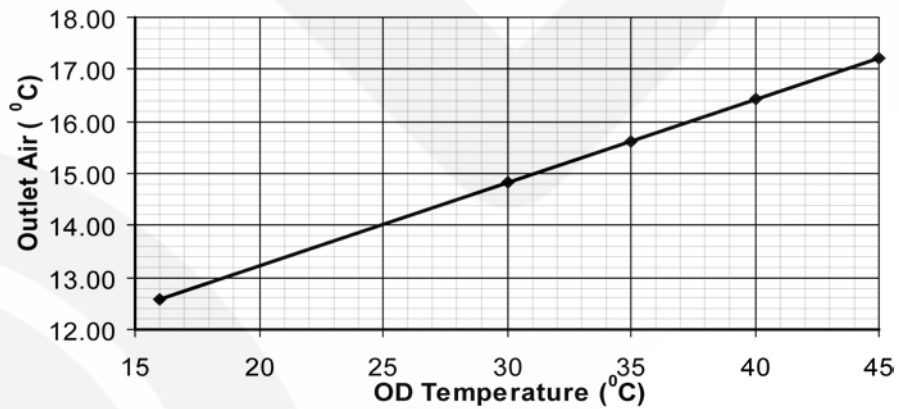
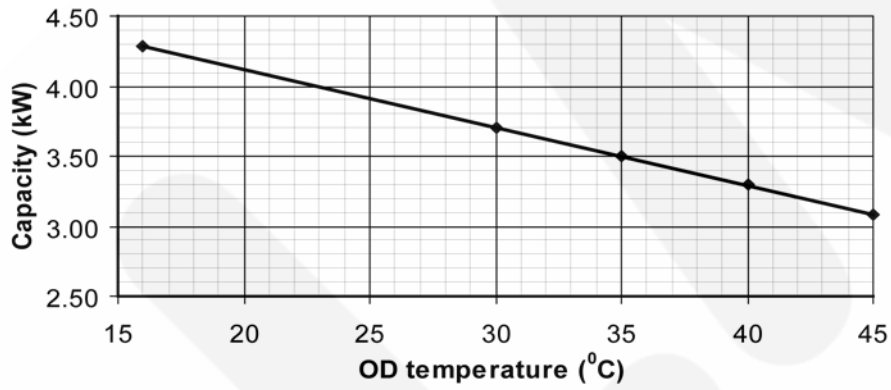
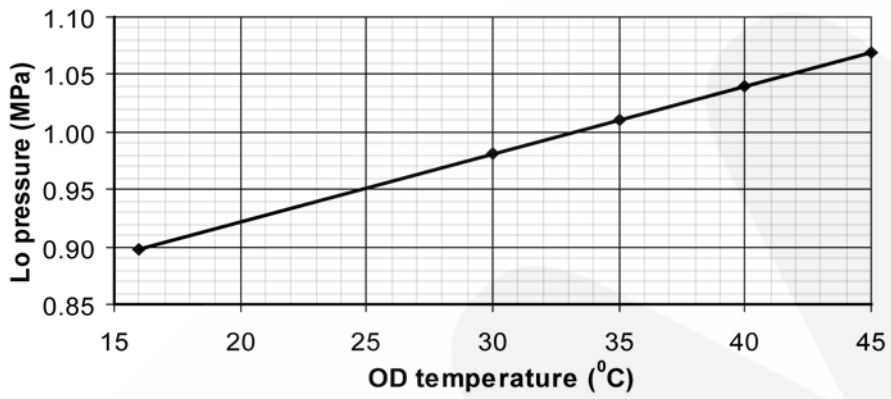
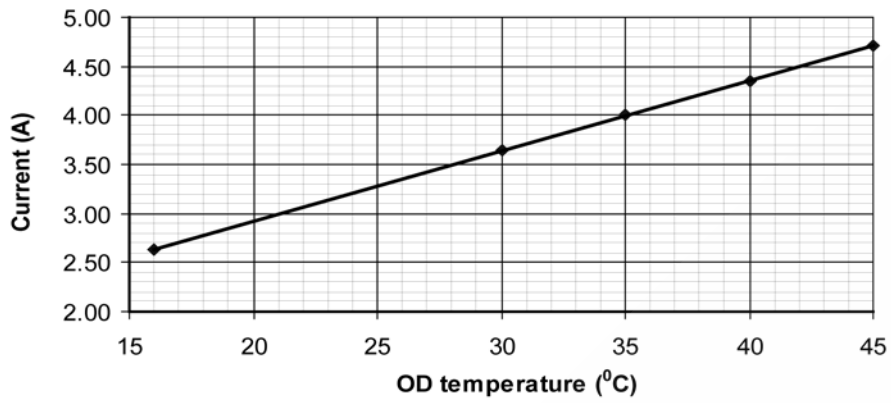
## 16.1.2. CS-HE12GKE CU-HE12GKE

### • Cooling Characteristic

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Operation condition: High fan speed (Rated Frequency)

Piping length: 7.5 m

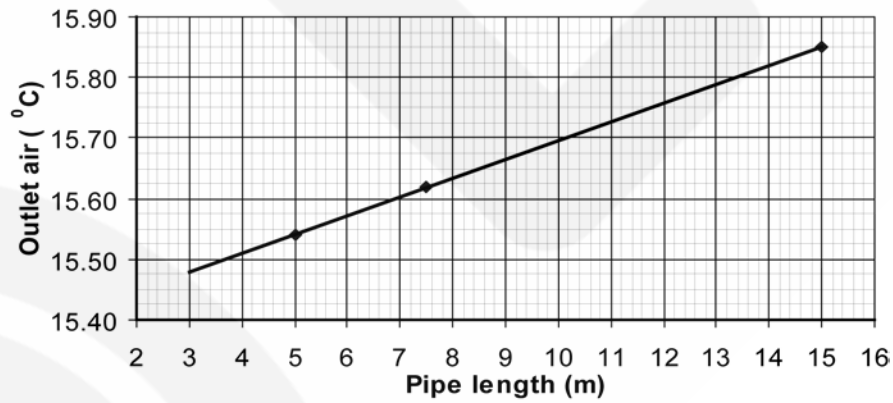
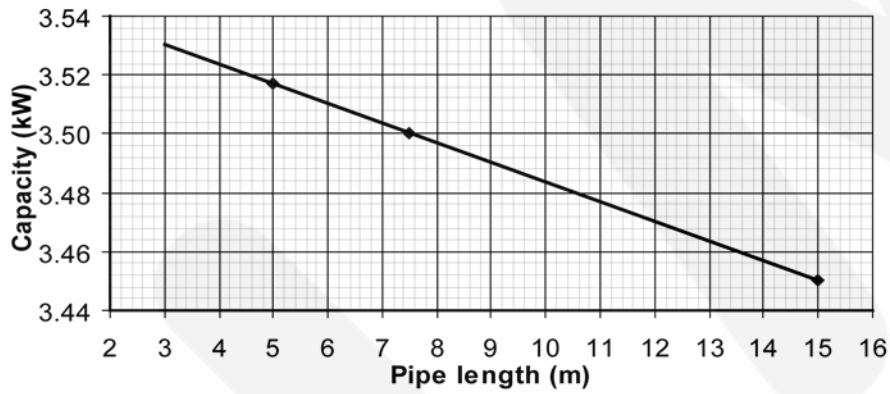
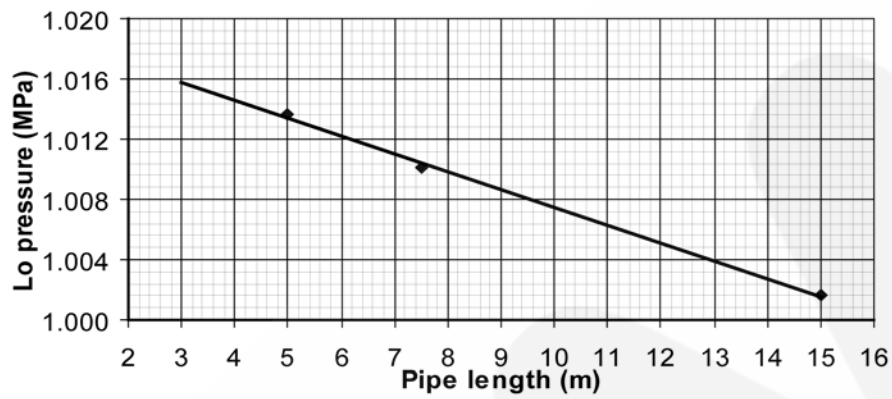
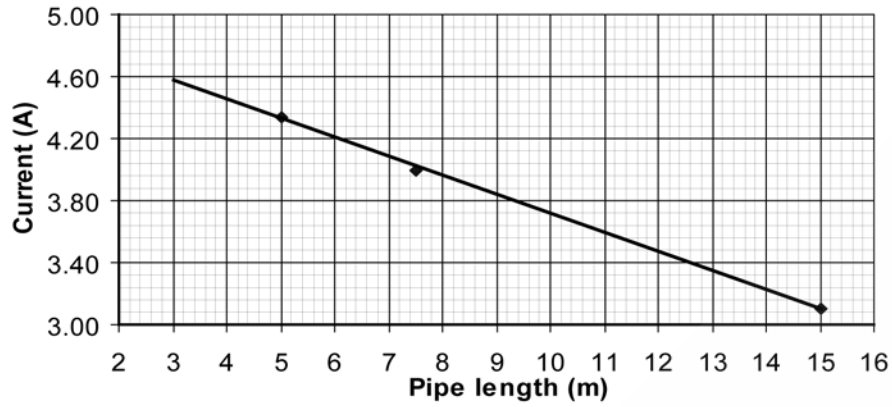


## • Piping Length Characteristic

[Condition] Room temperature: 27/19°C

Operation condition: High fan speed (Rated Frequency)

Outdoor temperature: 35/24°C

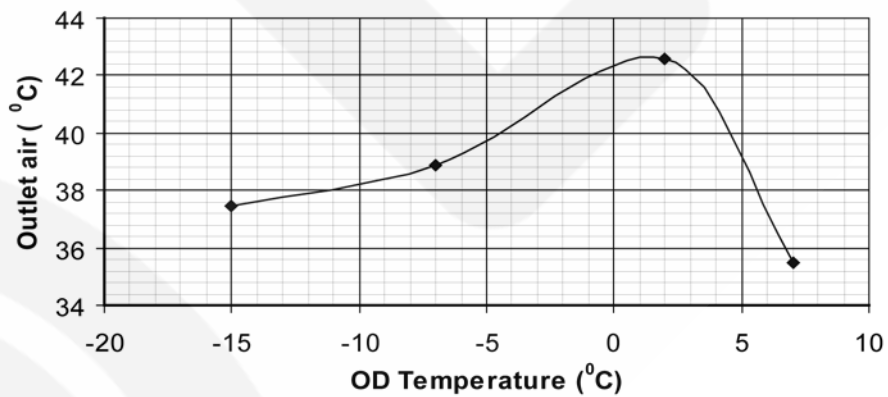
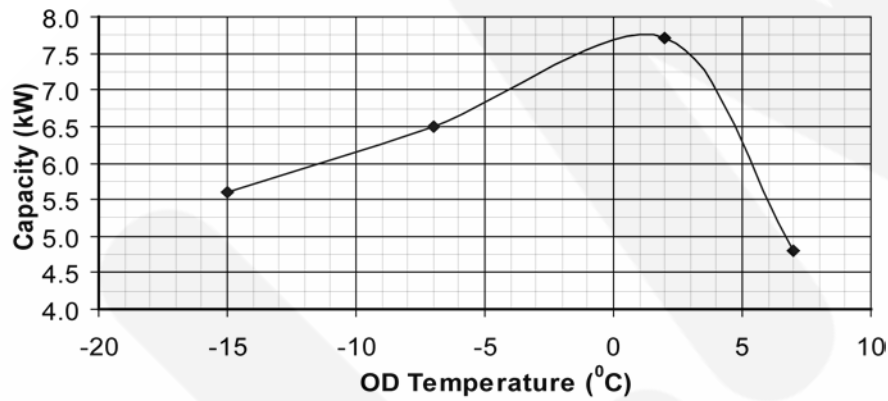
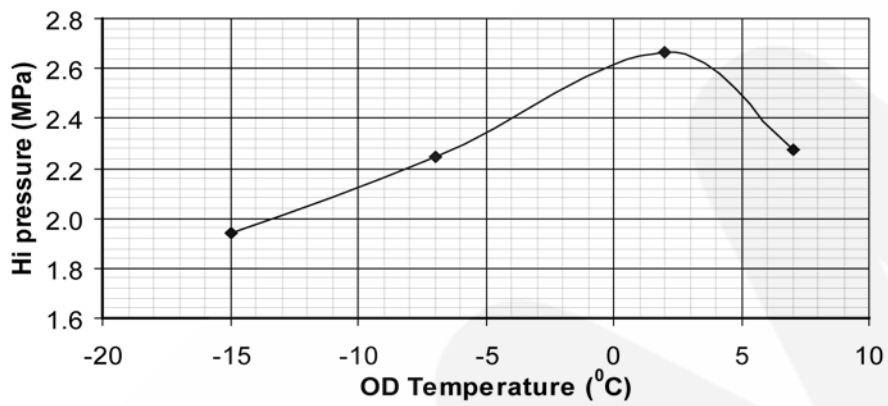
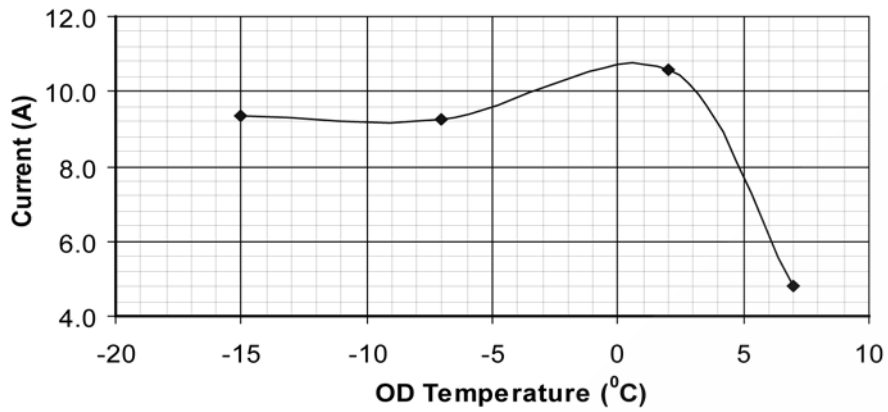


## • Heating Characteristic

[Condition] Room temperature: 20/-°C

Operation condition: High fan speed (Rated Frequency)

Piping length: 7.5 m

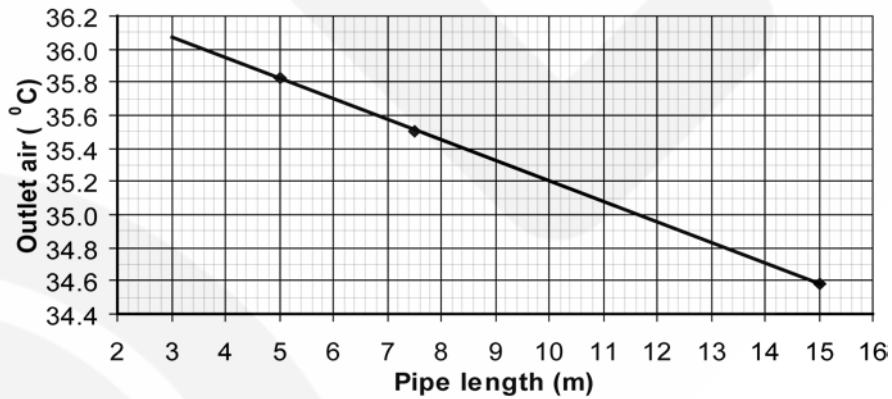
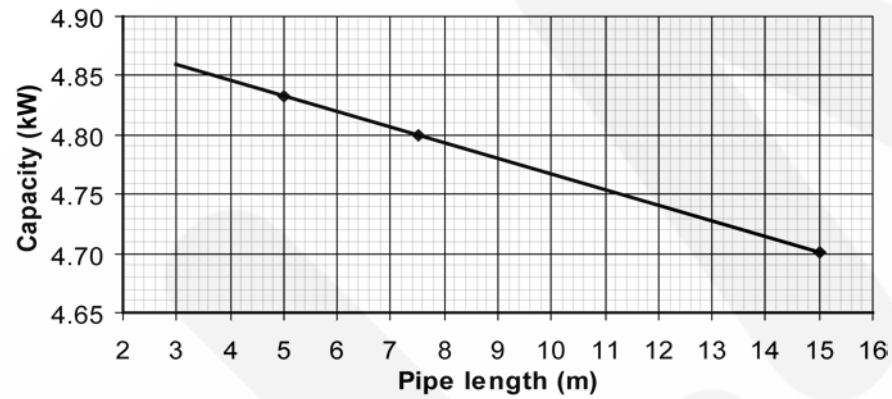
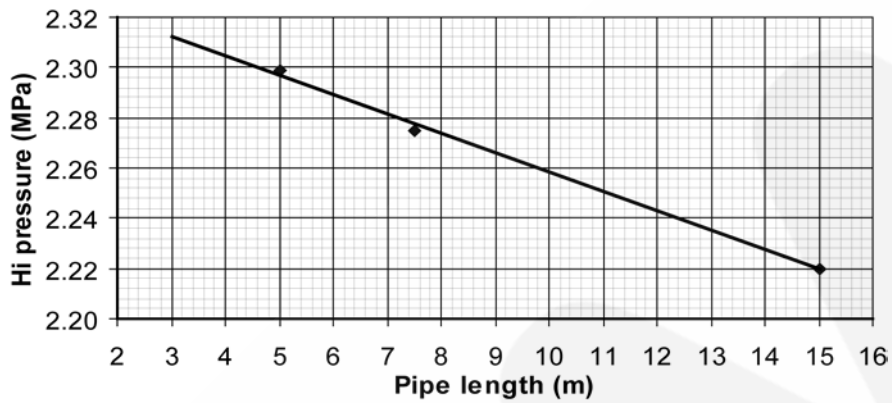
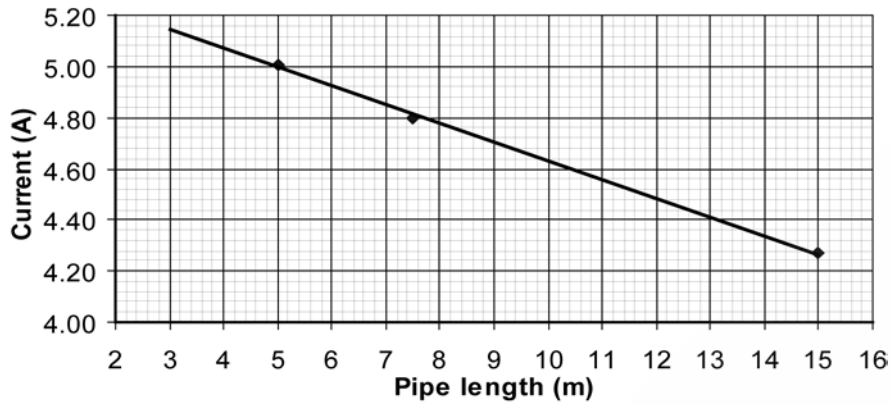


## • Piping Length Characteristic

[Condition] Room temperature: 20/-°C

Operation condition: High fan speed (Rated Frequency)

Outdoor temperature: 7/6°C





## 16.2. Sensible Capacity Chart

### ● CS-HE9GKE CU-HE9GKE

230V Indoor wet bulb temp.	Outdoor Temp. (°C)											
	30			35			40			46		
	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP
17.0°C	2.58	1.96	0.47	2.41	1.88	0.50	2.24	1.80	0.54	2.04	1.71	0.58
19.0°C				2.60		0.51						
19.5°C	2.83	2.05	0.48	2.65	1.97	0.51	2.46	1.89	0.55	2.24	1.80	0.59
22.0°C	3.09	2.12	0.48	2.88	2.04	0.52	2.68	1.97	0.56	2.44	1.88	0.60

### ● CS-HE12GKE CU-HE12GKE

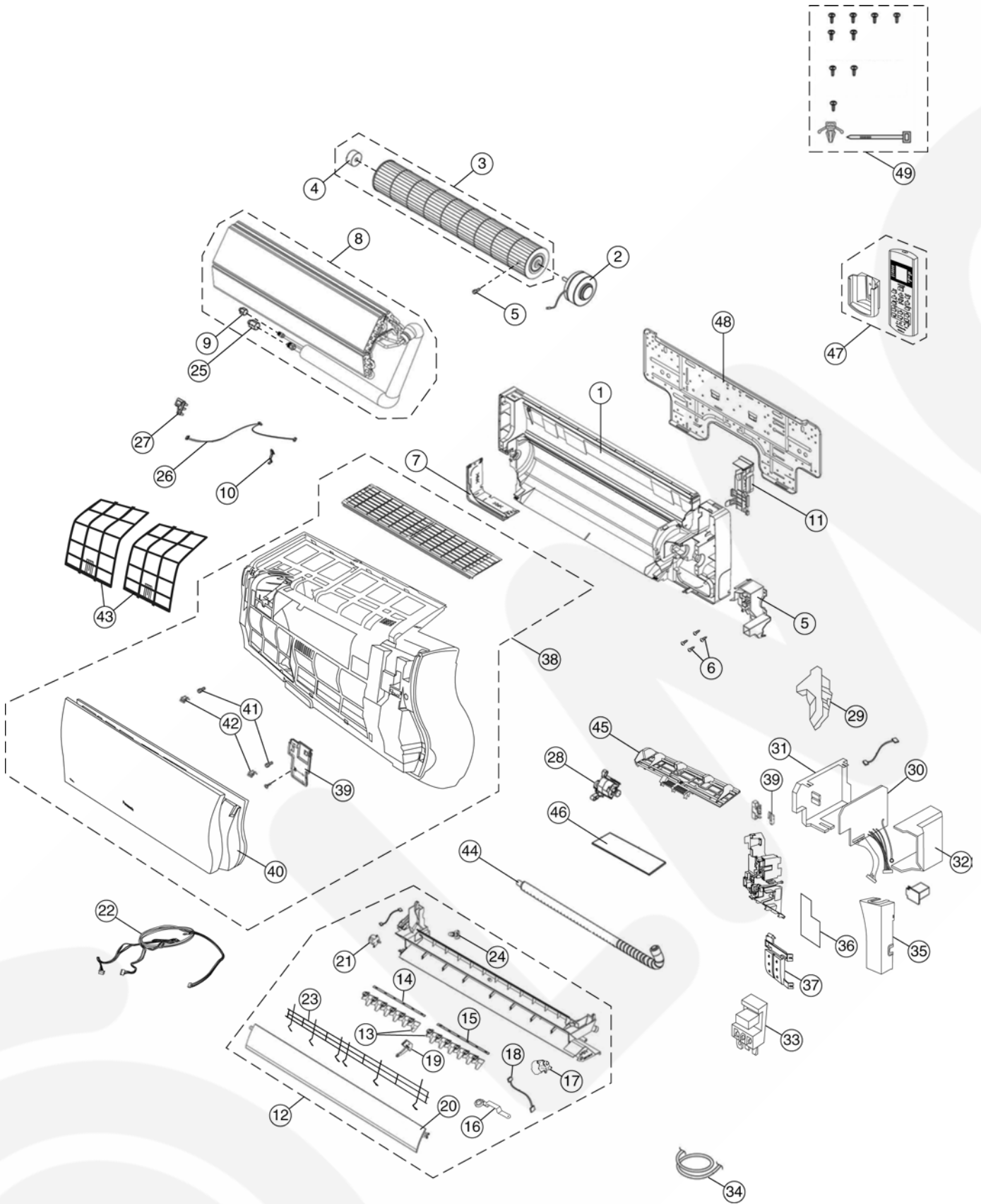
230V Indoor wet bulb temp.	Outdoor Temp. (°C)											
	30			35			40			46		
	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP
17.0°C	3.47	2.63	0.78	3.24	2.52	0.84	3.02	2.43	0.90	2.74	2.30	0.97
19.0°C				3.50		0.85						
19.5°C	3.81	2.76	0.79	3.56	2.65	0.85	3.31	2.55	0.91	3.01	2.43	0.98
22.0°C	4.15	2.86	0.81	3.88	2.75	0.87	3.61	2.65	0.93	3.28	2.53	1.00

TC - Total Cooling Capacity (kW)  
 SHC - Sensible Heat Capacity (kW)  
 IP - Input Power (kW)

Indoor 27°C/19°C  
 Outdoor 35°C/24°C

# 17 Exploded View and Replacement Parts List

## 17.1. Indoor Unit



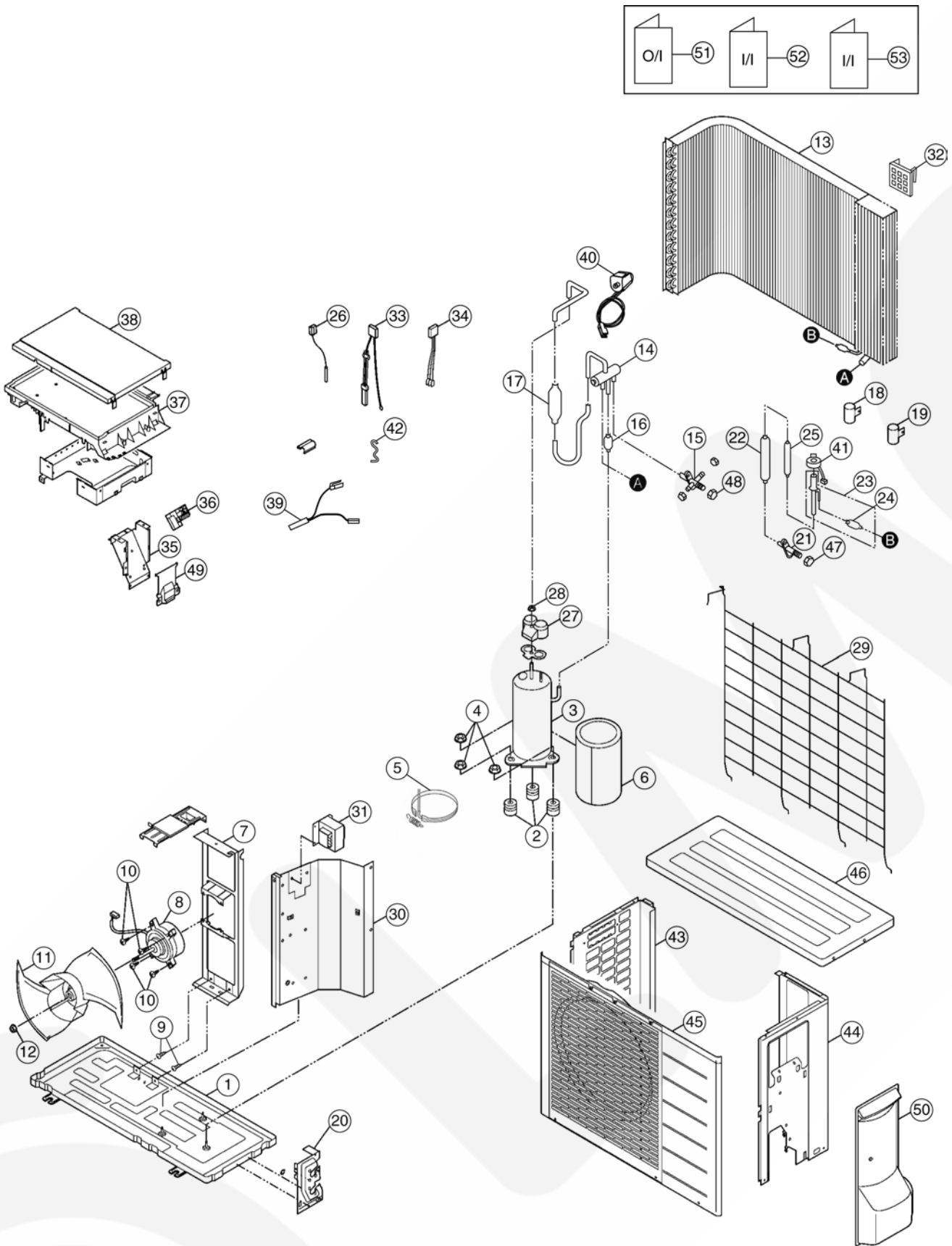
Note  
The above exploded view is for the purpose of parts disassembly and replacement.  
The non-numbered parts are not kept as standard service parts.

REF. NO.	PART NAME & DESCRIPTION	QTY.	CS-HE9GKE	CS-HE12GKE
1	CHASSY COMPLETE	1	CWD50C1551	←
2	FAN MOTOR, DC 30W 3PH	1	CWA981194CB	←
3	CROSS-FLOW FAN CO.	1	CWH02C1024	←
4	BEARING ASSY	1	CWH64K1005	←
5	HOLDER-FAN MOTOR	1	CWD911313	←
6	SCREW-HOLDER FAN MOTOR	4	XTT4+12CFJ	←
7	L SHAPED PLATE-FOR CHASSY	1	CWD601065B	←
8	EVAPORATOR CO.	1	CWB30C2285	CWB30C2286
9	FLARE NUT (1/4)	1	CWT25086	←
10	HOLDER SENSOR	1	CWH321076	←
11	BACK COVER CHASSIS	1	CWD911316B	←
12	DISCHARGE GRILLE COMPLETE	1	CWE20C2739	←
13	VERTICAL VANE	16	CWE241239	←
14	CONNECTING BAR	1	CWE261056A	←
15	CONNECTING BAR	1	CWE261057A	←
16	GEAR COMPLETE (VERTICAL VANE)	1	CWH68C1017	←
17	A.S. MOTOR, DC SINGLE 12V 300 OHM	1	CWA981107J	←
18	LEAD WIRE FOR AIR SWING MOTOR	1	CWA67C4688	←
19	FULCRUM	1	CWH621031A	←
20	HORIZONTAL VANE COMPLETE	1	CWE24C1212	←
21	A.S. MOTOR, DC SINGLE 12V 250 OHM	1	CWA981105J	←
22	LEADWIRE (A.S. MOTOR AND GEAR)	1	CWA67C5748	←
23	WIRE NET	1	CWD041083	←
24	CAP-DRAIN TRAY	1	CWH521091	←
25	FLARE NUT (3/8) (1/2)	1	CWT251031	CWT251032
26	SENSOR COMPLETE	1	CWA50C2467	←
27	HOLDER SENSOR	1	CWH32137	←
28	GEAR-COMPLETE (INTAKE GRILLE)	1	CWH68C1021	←
29	PIPE COVER	1	CWD911317	←
30	ELECTRONIC CONTROLLER-MAIN	1	CWA73C2872	←
31	CONTROL BOARD COVER ( L )	1	CWH131163	←
32	CONTROL BOARD COVER ( R )	1	CWH13K1010	←
33	TERMINAL BOARD CO (WITH RELAY)	1	CWA28C2192J	←
34	P.S. CORD	1	CWA20C2599	CWA20C2600
35	CONTROL BOARD COVER (F)	1	CWH131165	←
36	ELECTRONIC CON (RCVR-INDICATOR)	1	CWA744944	←
37	INDICATOR HOLDER	1	CWD932309	←
38	FRONT GRILLE COMPLETE	1	CWE11C3881	←
39	GRILLE DOOR COMPLETE	1	CWE14C1017	←
40	INTAKE GRILLE COMPLETE	1	CWE22C1397	←
41	SCREW-FRONT GRILLE	3	XTT4+16CFJ	←
42	CAP-FRONT GRILLE	2	CWH521088	←
43	AIR FILTER	2	CWD001163	←
44	FLEXIBLE PIPE	1	CWH851110	←
45	FRAME FOR AIR FILTER	1	CWD661108	←
46	SUPER ALLERU BUSTER FILTER	1	CWD001135	←
47	REMOTE CONTROL COMPLETE	1	CWA75C3115	←
48	INSTALLATION HOLDER	1	CWH36C1019	←
49	BAG COMPLETE - INSTALLATION SCREW	1	CWH82C1496	←

(NOTE)

- All parts are supplied from PHAAM, Malaysia (Vendor Code: 061).

## 17.2. Outdoor Unit



**Note**

The above exploded view is for the purpose of parts disassembly and replacement.  
The non-numbered parts are not kept as standard service parts.

REF. NO.	PART NAME & DESCRIPTION	QTY.	CU-HE9GKE	CU-HE12GKE
1	CHASSY ASS'Y	1	CWD50K2171	←
2	ANTI-VIBRATION BUSHING	3	CWH50077	←
3	COMPRESSOR, DC 220V	1	5CS110XBD04	←
4	NUT-COMPRESSOR MOUNT	3	CWH56000J	←
5	CRANKCASE HEATER	1	CWA341026	←
6	SOUND PROOF MATERIAL	1	CWG302464	←
7	BRACKET FAN MOTOR	1	CWD541089	←
8	FAN MOTOR, DC 40W 3PH	1	ARW44X8P40AC	←
9	SCREW-BRACKET FAN MOTOR	2	CWH551217	←
10	SCREW-FAN MOTOR MOUNT	4	CWH55252J	←
11	PROPELLER FAN ASSY	1	CWH03K1014	←
12	NUT-PROPELLER FAN	1	CWH56053J	←
13	CONDENSER COMPLETE	1	CWB32C2165	←
14	4-WAYS VALVE	1	CWB001037J	←
15	3-WAYS VALVE (GAS)	1	CWB011434	CWB011523
16	STRAINER	1	CWB111004	←
17	RECEIVER	1	CWB14011	←
18	HOLDER-SENSOR	1	CWH321009	←
19	HOLDER-SENSOR	1	CWH32075	←
20	HOLDER-COUPLING	1	CWH351025	←
21	2-WAYS VALVE	1	CWB021400	←
22	ACCUMULATOR	1	CWB131044	←
23	TUBE ASSY (EXP. VALVE STRAINER)	1	CWT01C4251	←
24	STRAINER	1	CWB11094	←
25	DRYER	1	CWB101016J	←
26	SENSOR-COMPLETE	1	CWA50C2066	←
27	TERMINAL COVER	1	CWH171039A	←
28	NUT-TERMINAL COVER	1	CWH7080300J	←
29	WIRE NET	1	CWD041111A	←
30	SOUND-PROOF BOARD	1	CWH151176	←
31	REACTOR	1	G0C193J00003	G0C193J00004
32	HOLDER-SENSOR	1	CWH321023	←
33	SENSOR-COMPLETE	1	CWA50C2402	←
34	SENSOR-COMPLETE	1	CWA50C2281	←
35	CONTROL BOARD CASING	1	CWH102294	←
36	TERMINAL BOARD ASS'Y	1	CWA28K1021J	←
37	ELECTRONIC CONTROLLER-MAIN	1	CWA73C2824R	CWA73C2825R
38	CONTROL BOARD COVER	1	CWH131264	←
39	OVER HEAT PROTECTOR COMPLETE	1	CWA14C1012	←
40	V-COIL CO. FOR 4-WAY VALVE	1	CWA43C2144J	←
41	V-COIL COMPLETE FOR EXP. VALVE	1	CWA43C2058J	←
42	HOLDER-SENSOR	2	CWH32143	←
43	CABINET SIDE PLATE (L)	1	CWE041278A	←
44	CABINET SIDE PLATE (R)	1	CWE041280A	←
45	CABINET FRONT PLATE-COMPLETE	1	CWE06C1136	←
46	CABINET TOP PLATE	1	CWE031014A	←
47	FLARE NUT (1/4)	1	CWT251030	←
48	FLARE NUT (3/8) (1/2)	1	CWT251031	CWT251032
49	CONTROL BOARD COVER	1	CWH131213	←
50	CONTROL BOARD COVER-COMPLETE	1	CWH13C1145	←
51	OPERATING INSTRUCTION	1	CWF565733	←
52	INSTALLATION INSTRUCTION	1	CWF613288	←
53	INSTALLATION INSTRUCTION	1	CWF613289	←

(NOTE)

- All parts are supplied from PHAAM, Malaysia (Vendor Code: 061).