

**HITACHI**  
Inspire the Next



## **Service Manual**

Maintenance Instructions.

### **AIR COOLED WATER CHILLERS -SCREW TYPE-**

RCUE40AG1-400AG1 (R407C)  
Cooling Capacity 108 kW - 1068 kW



# TABLE OF CONTENTS

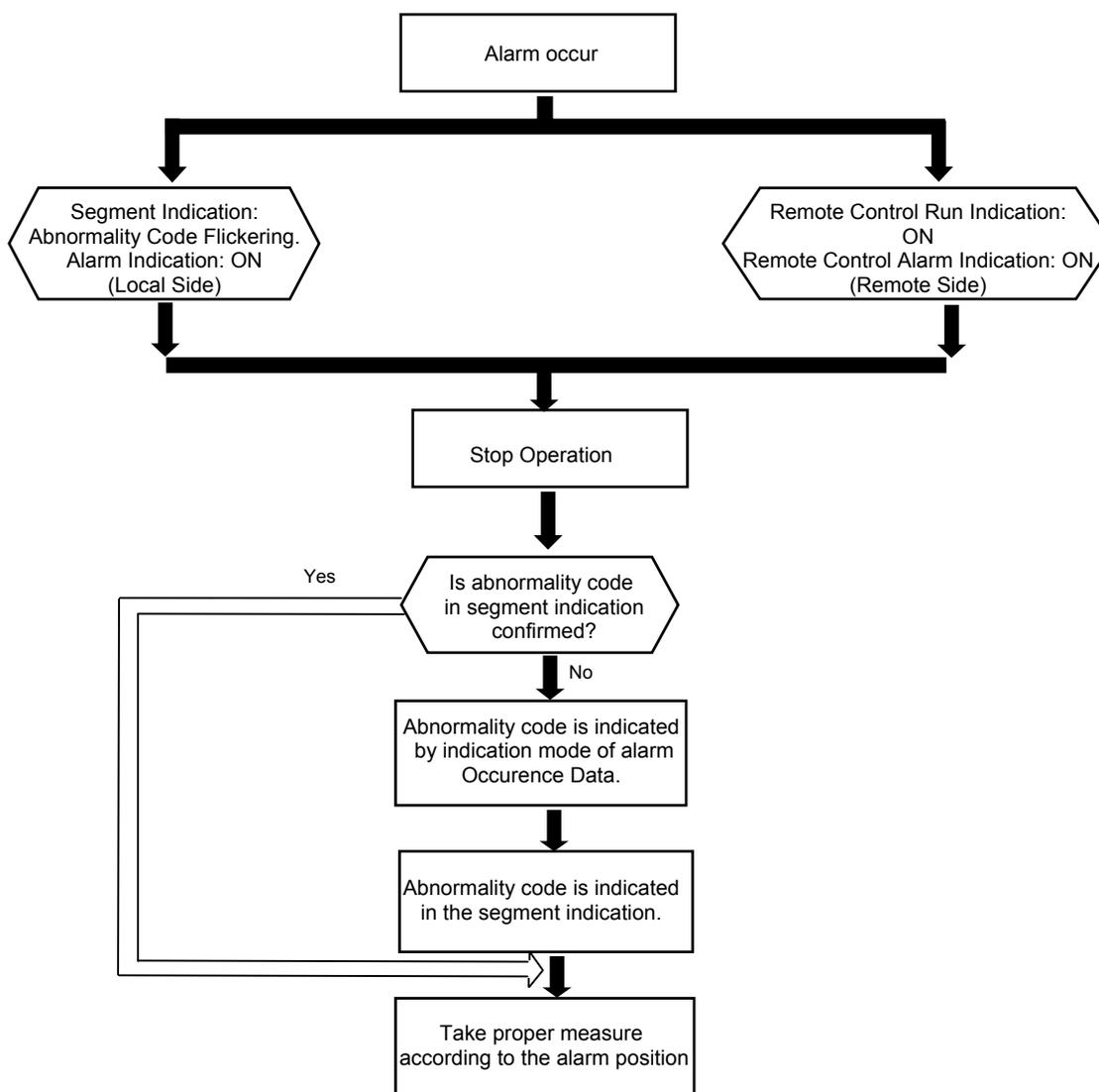
<b>1.TROUBLESHOOTING .....</b>	<b>1</b>
1.1. OUTLINE OF FAILURE DIAGNOSIS.....	2
1.2. ALARM INDICATION.....	3
1.3. FAILURE DIAGNOSIS METHOD4	
1.4. ANALYSIS AND COUNTERMEASURE OF ABNORMAL RUNNING.....	21
<b>2. ELECTRICAL WIRING.....</b>	<b>27</b>
2.1. CUSTOMER WIRING .....	27
2.2. WIRING DIAGRAM.....	29
2.3. MAIN CIRCUIT BOARD .....	41



# 1 TROUBLESHOOTING

## 1.1. OUTLINE OF FAILURE DIAGNOSIS

In the case of abnormality, alarm lamp of remote control and alarm LED on the control panel are ON. And segment indication on the control panel is flickering. For stopping the unit, put it into stop operation without power OFF.

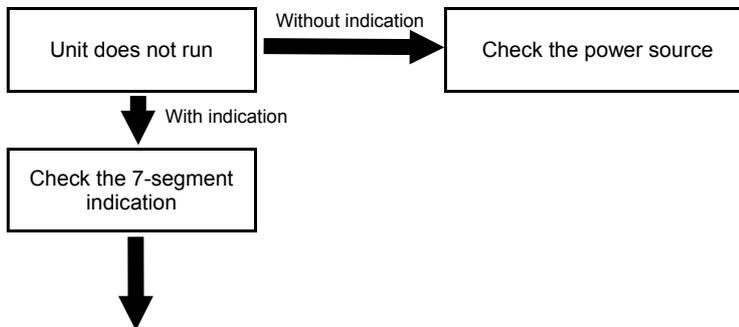


### NOTE:

- After the stop operation, alarm indication is turned off and initial status 88 is displayed. And then abnormality code, which activated before is indicated by "Indication Mode of Alarm Occurrence Data".
- When the power turns off and turns on, the indication is initial status. And then abnormal code, which activated before is indicated by "Indication Mode of Alarm Occurrence Data"

## 1.2. ALARM INDICATION

7-Segment indication shows the following abnormalities



Alarm Code No.1~6 cycles	Description of abnormality
[E 1-1 1]~[E 6-1 6]	Excessively Low Pressure
[E 1-2 1]~[E 6-2 6]	Low Pressure Protection by Suction Gas Thermistor
[E 1-9 1]~[E 6-9 6]	Excess Low Temperature of Cooler Inlet Refrigerant
[E 1-P 6]~[E 6-P 6]	Freezing Protection Control by Cooler Inlet Refrigerant Temperature and excess low suction pressure (retry operation)
[ 13 - 13 ]	Activation of Freezing Protection Control
[E 1-H 1]~[E 6-H 6]	Activation of High Pressure Switch
[E 1-6 1]~[E 6-6 6]	Activation of Discharge Gas Thermostat
[E 1-7 1]~[E 6-7 6]	Activation of Compressor Internal Thermostat
[E 1-0 5]~[E 6-0 5]	Phase Abnormally
[E 1-0 4]~[E 6-0 4]	Error communication between Ctrl. PCB and Fan Speed Ctrl. PCB's (Low Ambient Fan Speed Ctrl. Option)
[E 1-2 4]~[E 6-2 4]	Failure of Thermistor set before Expansion Valve (Open / Short)
[E 1-4 1]~[E 6-4 6]	Activation of Fan Motor Internal Thermostat
[ 22 - 22 ]	Failure of Ambient Temperature Thermistor (Open / Short)
[E 1-2 1]~[E 6-2 1]	Failure of Cooler Inlet Refrigerant Thermistor (Open/Short)
[E 1-2 3]~[E 6-2 3]	Failure of Discharge Gas Thermistor (Open/Short)
[E 1-2 5]~[E 6-2 5]	Failure of water outlet temperature thermistor i cooler siter (Open / Short)
[E 1-2 6]~[E 6-2 6]	Failure of Suction Gas Thermistor (Open / Short)
[E 1-2 7]~[E 6-2 7]	Failure of Discharge Gas Pressure Sensor (Open / Short)
[E 1-2 8]~[E 6-2 8]	Failure of Suction Gas Pressure Sensor (Open / Short)
[E P -E P]	Error communication between Ctrl. PCB (PCB <sub>C1</sub> , PCB <sub>C2</sub> )
[ 11 - 11 ]	Failure of Water Inlet Temperature (Open / Short)
[ 12 - 12 ]	Failure of Water Outlet Temperature Thermistor (Open / Short)
[ 15 - 15 ]	Failure of Water Outlet 2 Temperature Thermistor (Open/Short)
[ 16 - 16 ]	Failure of Water Outlet 3 Temperature Thermistor (Open/Short)
[ 40 - 40 ]	Malfunction
[E 1-0 1]~[E 6-0 6]	Activation of Differential Pressure Control
[E 1-5 1]~[E 6-5 6]	Activation of Thermal Relay for Compressor
[E 1-5 P]~[E 6-5 P]	No Feedback Signal from Water Pump
[E 1-P ω]~[E 6-P ω]	Alarm of Excessively High Water -Temperature
[ 6E -6E ]	Alarm of Water Failure (Differential Water Pressure Switch Option)
[ R P -R P ]	Activation of Additional Protection Device (Option)

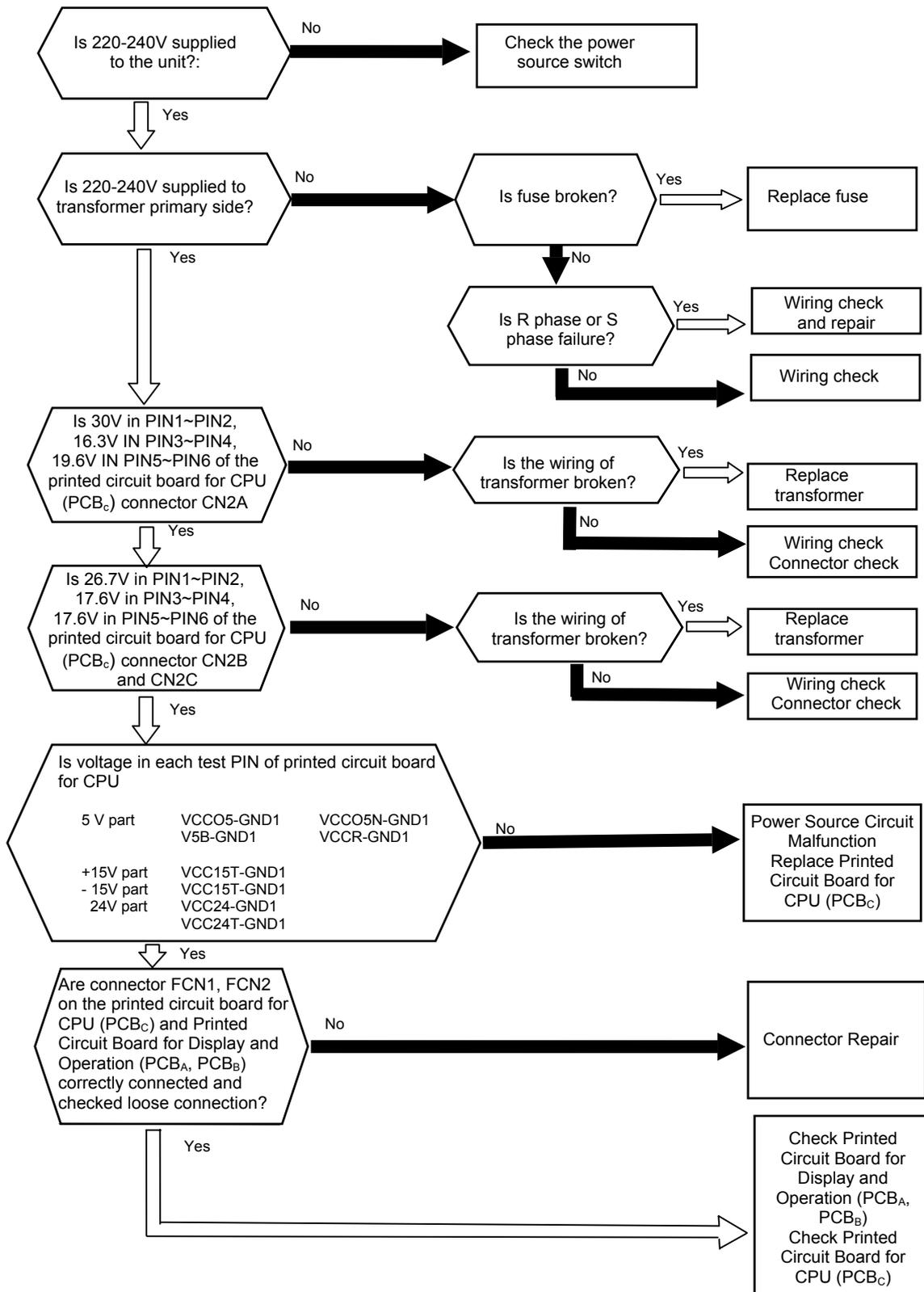
" " - " " : Flickering.

XX - XX : SEG1-SEG2

### 1.3. FAILURE DIAGNOSIS METHOD

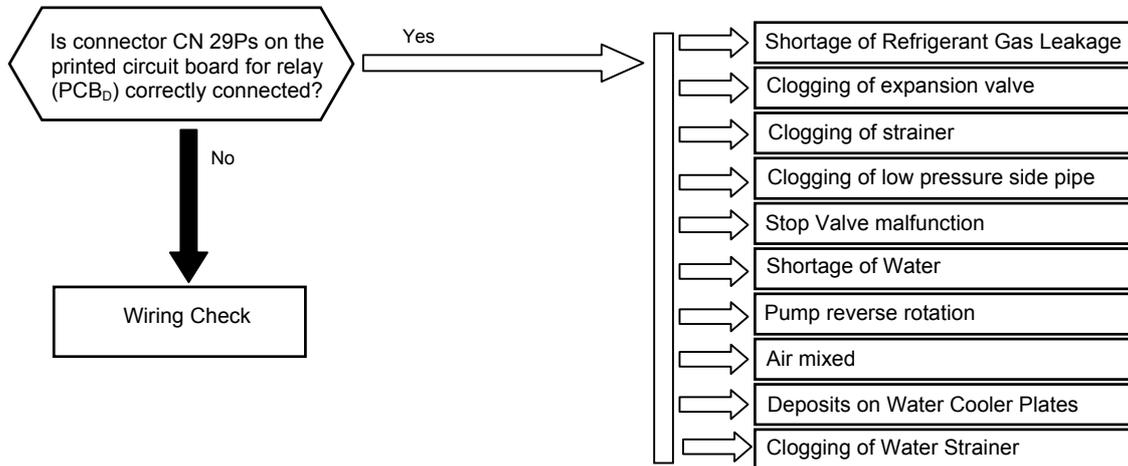
#### 1.3.1. GENERAL CHECK OF FAILURE DIAGNOSIS.

In the case of no segment indication, unit cannot operate.



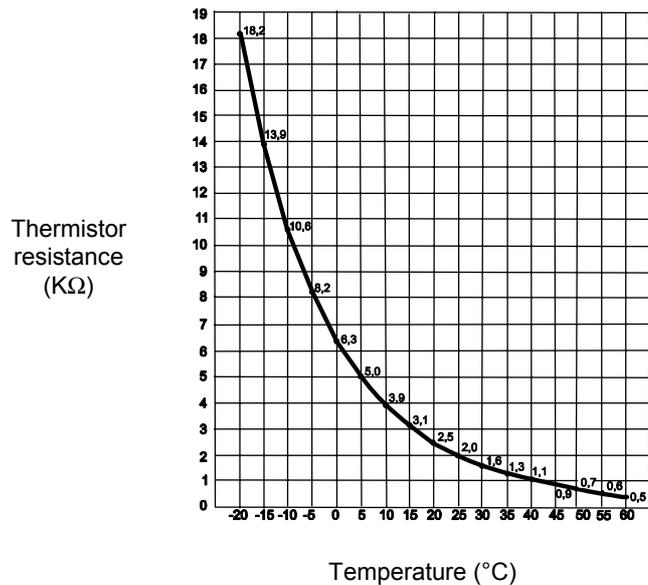
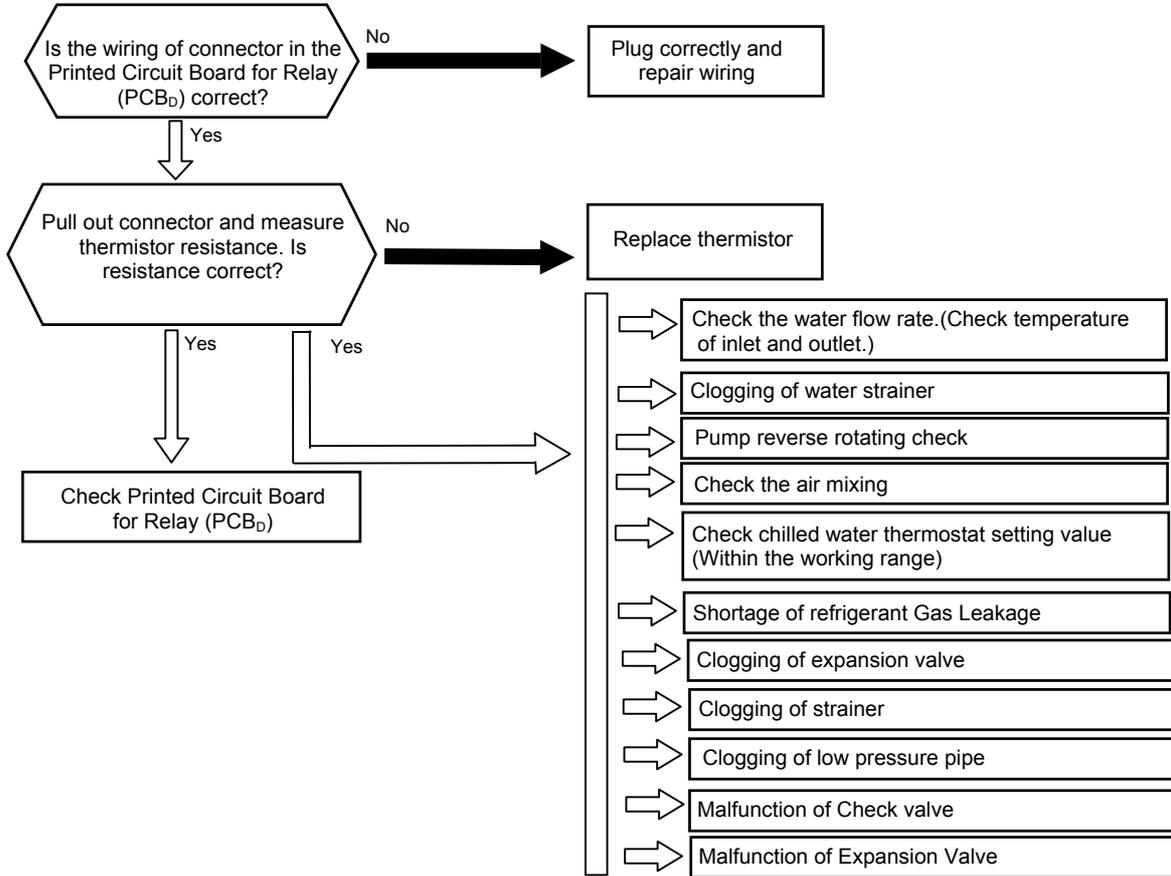
**■ [E 1-L 1] ~ [E 1-E] Excessively Low Suction Pressure**

In case of the suction pressure is less than 0.31 Mpa during 90 seconds, the unit will stop at once and indicate "[E 1-P 1]-[E 1-P 1]". 3 minutes later, the unit will start again. This Alarm code is indicated when it occurs 3 times during 30 minutes (It will retry until 2 times.).



■ [E 1-E 1] ~ [E5-E5] Low Pressure Protection by Suction Gas Thermistor

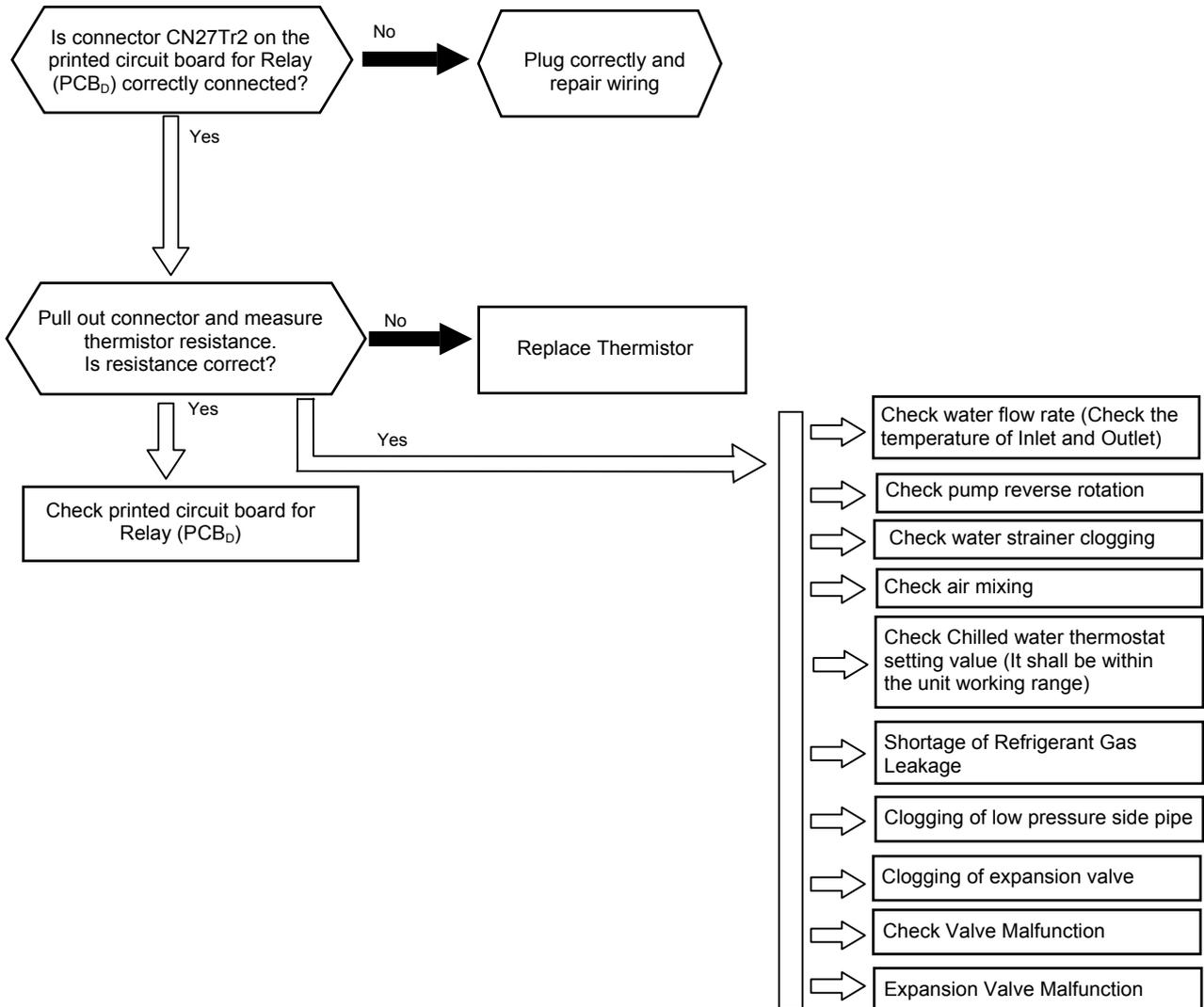
This alarm code is indicated when the suction temperature is lower than -2°C during 10 seconds.



Thermistor for Suction Gas Temperature characteristics

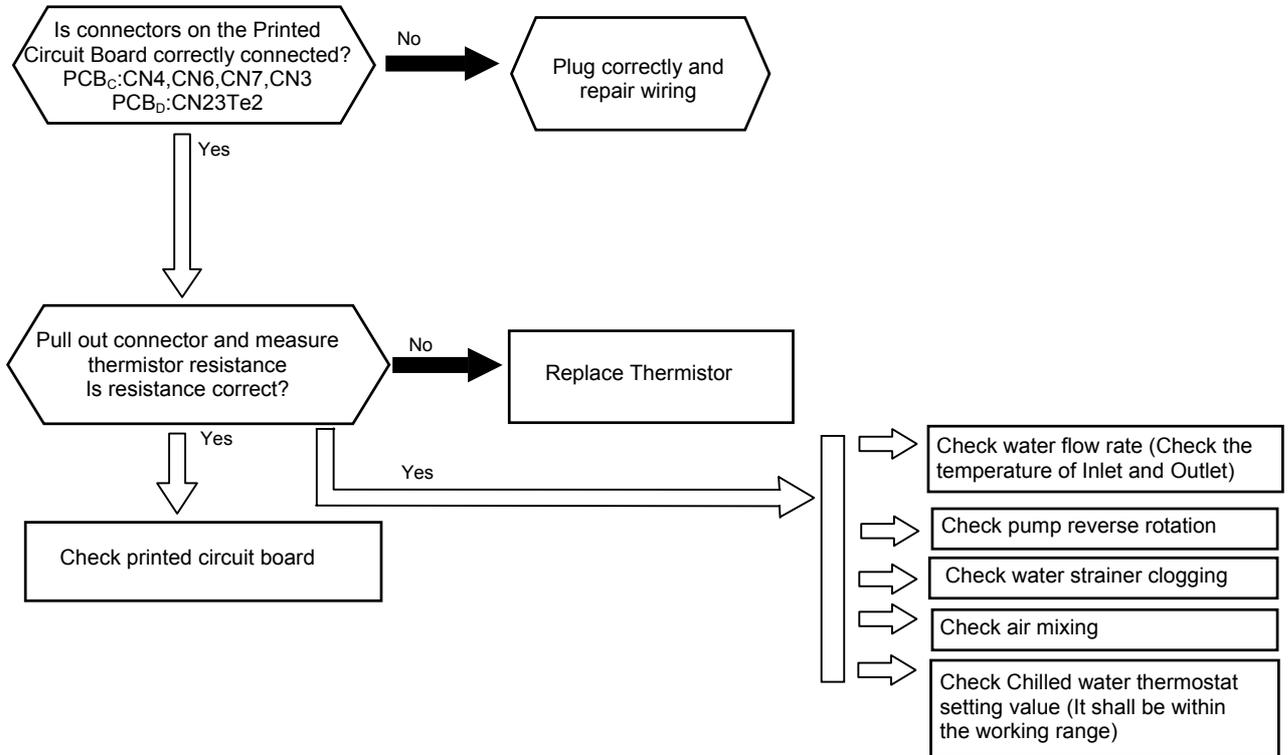
### ■ [E 1-9]~[E 9E] Excess Low Temperature of Cooler Inlet Refrigerant

In case of the cooler inlet refrigerant temperature is lower than  $-3^{\circ}\text{C}$  during 10 seconds, the unit will stop at once and indicate "[E 1-P5]~[E 5-P5]". 3 minutes later, the unit will start again. This alarm code is indicated when it occurs 3 times during 30 minutes (It will retry until 2 times)

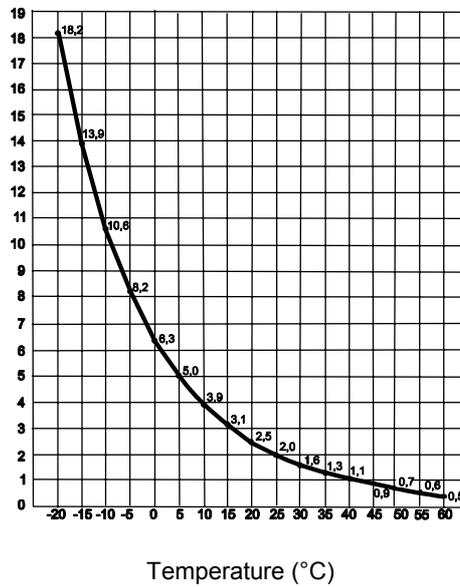


■ [ E- E] Activation of Freeze Protection Control

This alarm code is indicated when the water inlet or outlet temperature is lower than 2°C.



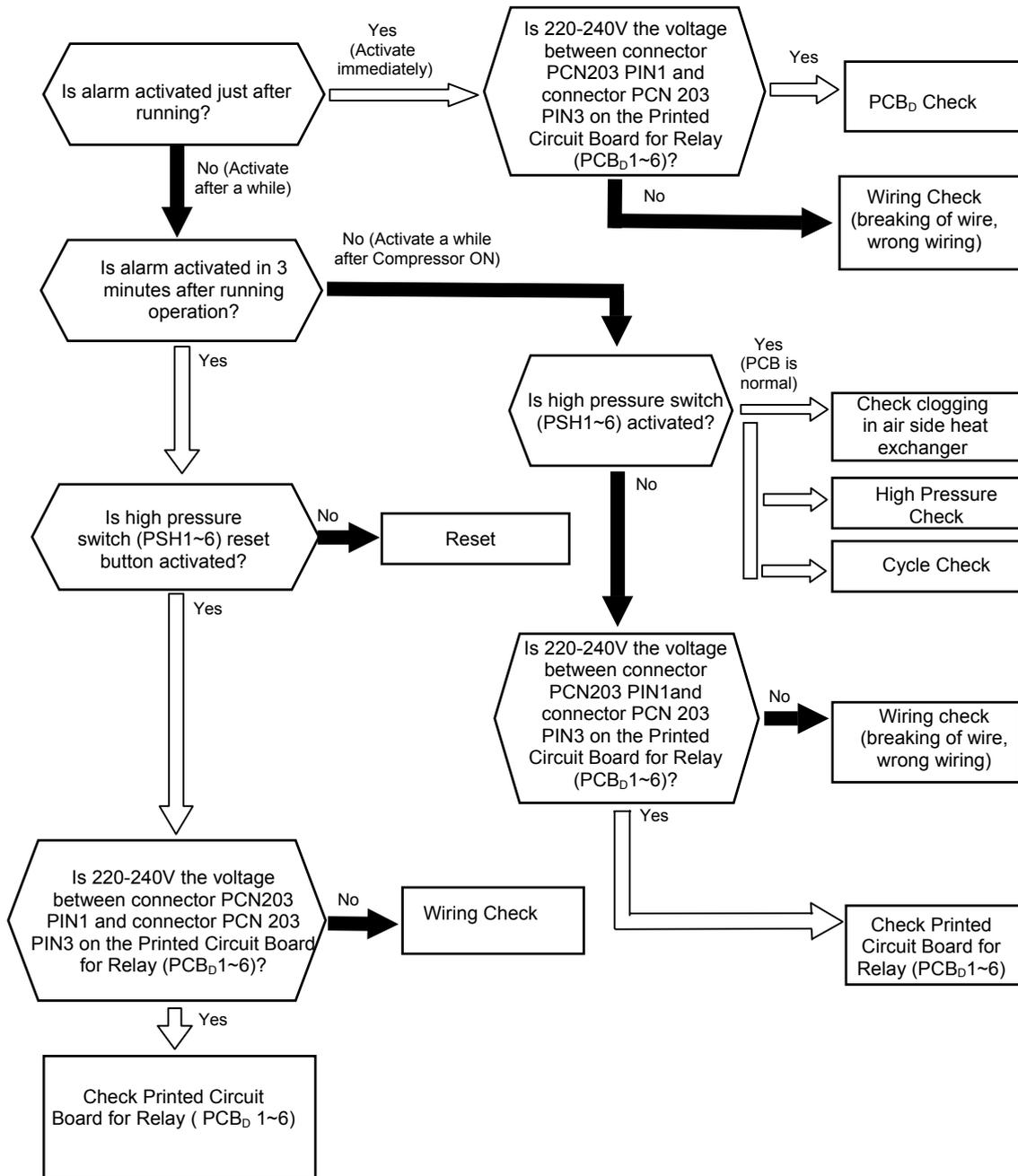
Thermistor resistance (KΩ)



Thermistor for Water Temperature characteristics

## ■ [E-H] ~ [E-H] Activation of high pressure switch (PSH<sub>1-6</sub>)

This alarm code is indicated when the discharge pressure is higher than 2.74 Mpa.

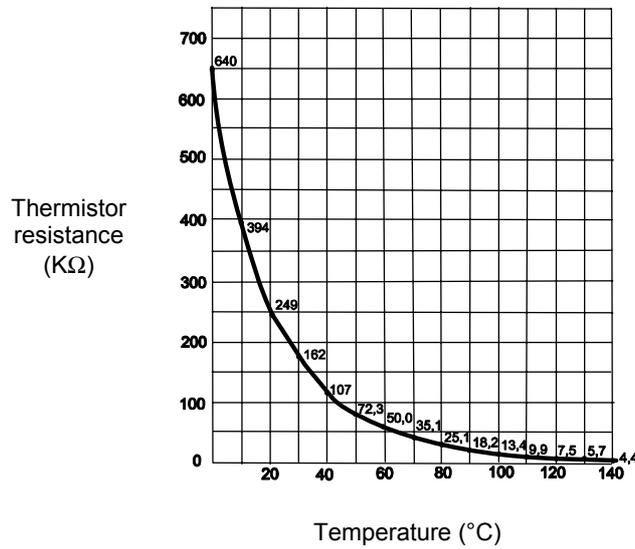
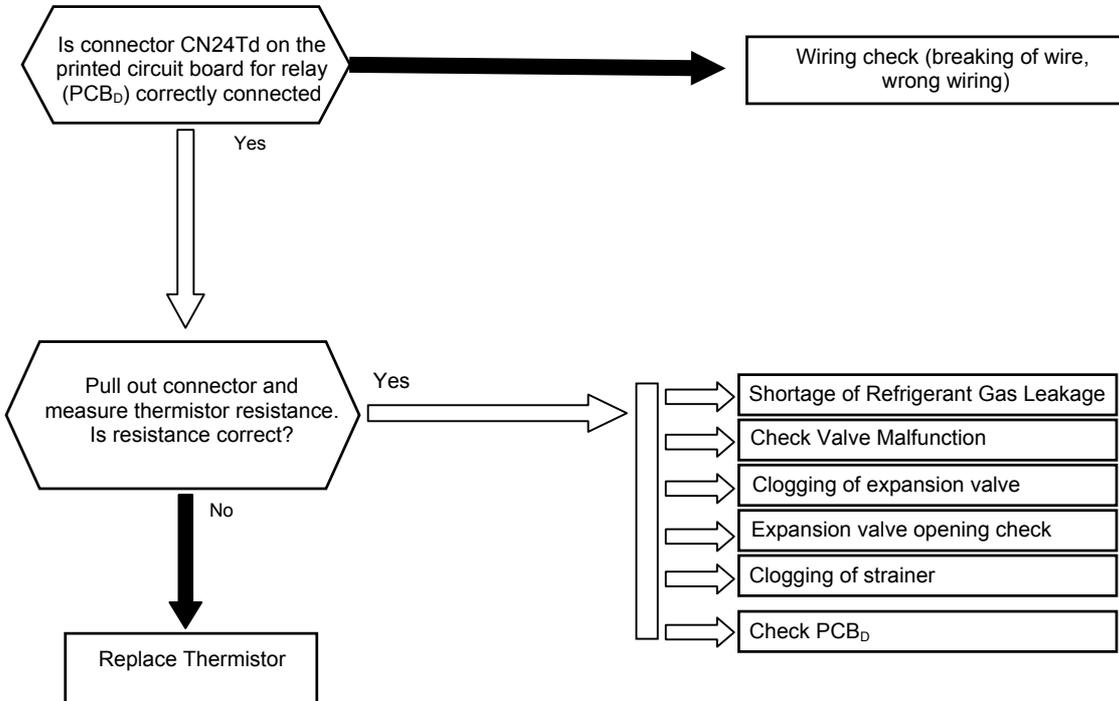


### NOTE:

To check the nominal value for pressure refer to safety and control device setting table to the technical catalogue

■ [E 1-5 1] ~ [E 5-55] Activation of Discharge Gas Thermostat

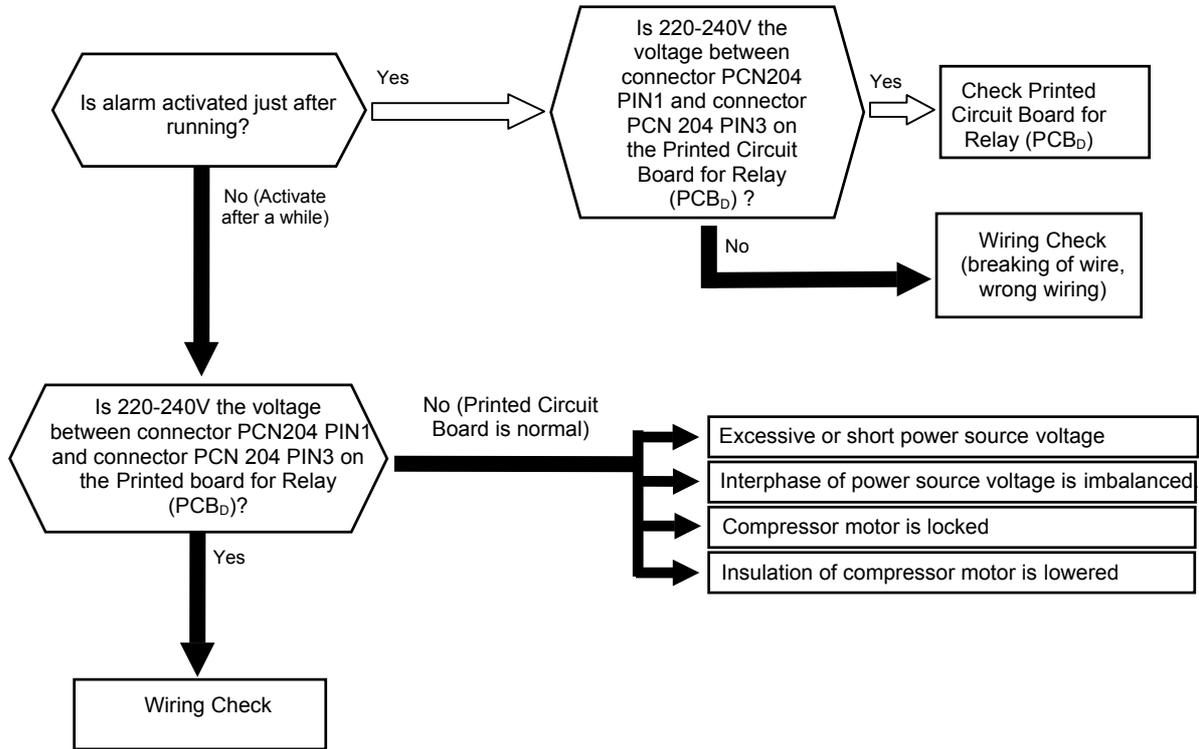
This alarm code is indicated when the temperature in discharge pipe is higher than 140°C



Thermistor for Discharge Gas Temperature characteristics

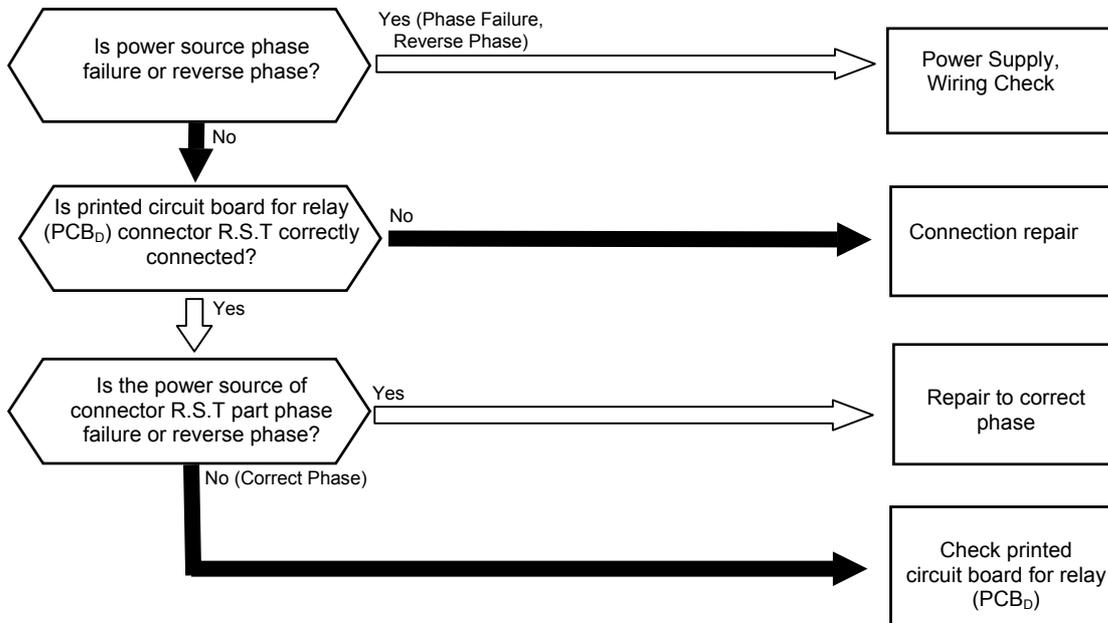
■ [E 1-71] ~ [E 1-75] Activation of Compressor Internal Thermostat

This alarm code is indicated when the compressor internal thermostat is higher than 115°C



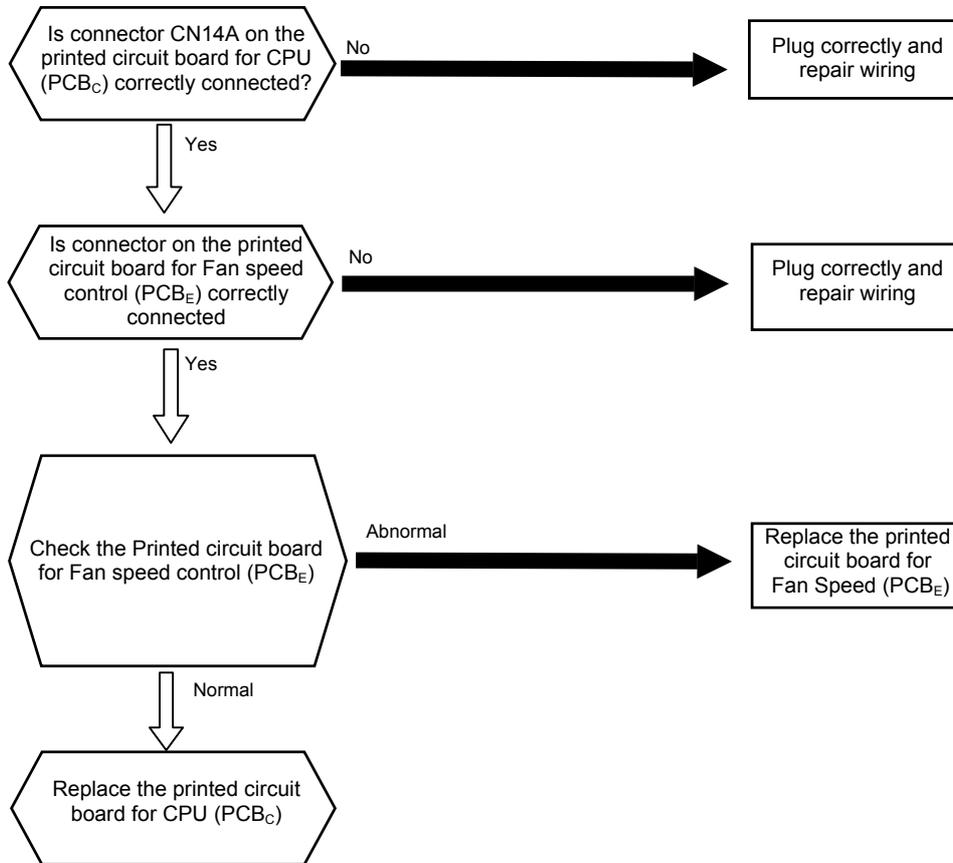
■ [E 1-05] ~ [E 1-05] Phase Abnormality

This alarm code is indicated when the power source phase failure or reverse phase occur.



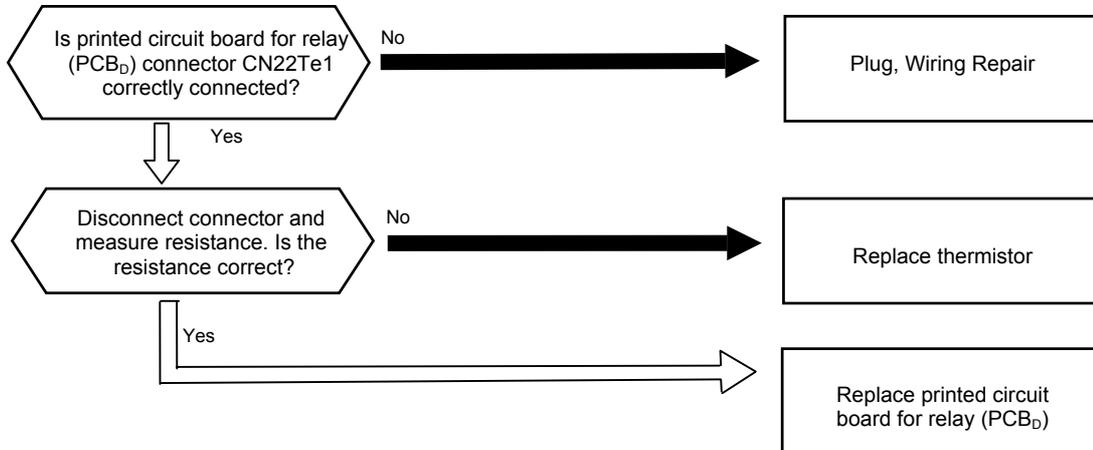
**■ [E 1-04]~[E 5-04] Error communication between Ctrl. PCB and Fan speed Ctrl. PCB**

This alarm code is indicated when the transmission signal is missing more than 5 seconds.



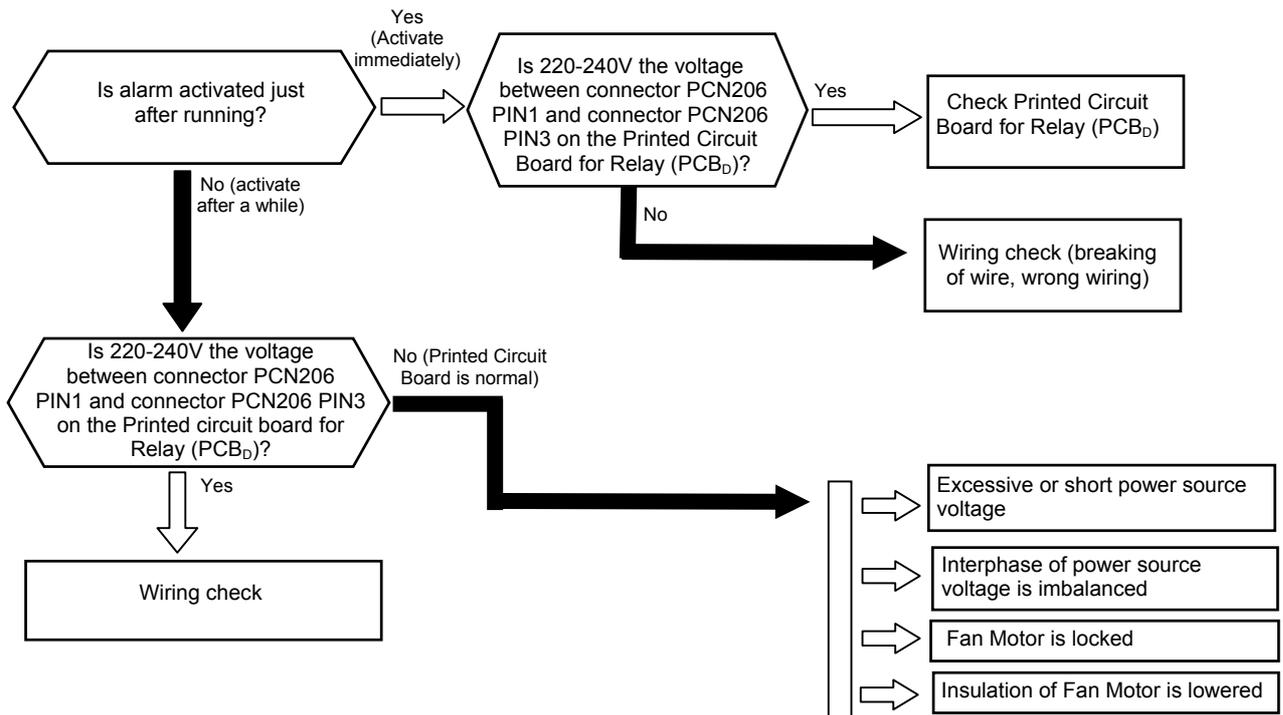
### ■ [E 1-24]~[E 5-24] Thermistor set before Expansion Valve Abnormality

This alarm code is indicated when the thermistor resistance is out of range ( $72 \Omega \leq \text{Resistance} \leq 179 \text{ k}\Omega$ )



### ■ [E 1-4 1]~[E 5-4 5] Activation of Fan Motor Internal Thermostat

This alarm code is indicated when the fan motor internal thermostat is higher than 135°C



## ■ [11-11][12-12][15-15][16-16][22-22][C1-25]~[C6-25] Temperature Thermistor Abnormality

This alarm code is indicated when the thermistor resistance is out of range.

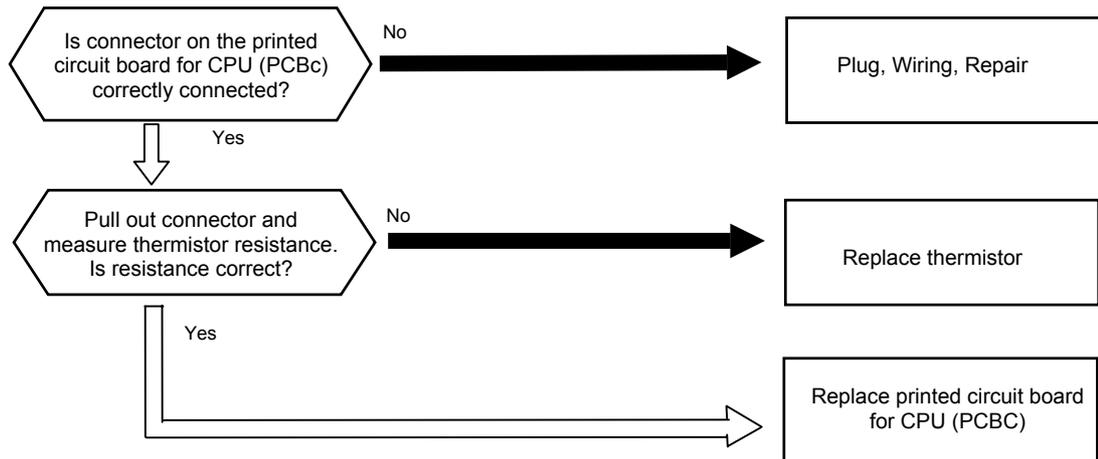
(Water Temperature Thermistor:  $240 \Omega \leq \text{Resistance} \leq 39 \text{ k}\Omega$ )

(Ambient Temperature Thermistor:  $240 \Omega \leq \text{Resistance} \leq 600 \text{ k}\Omega$ )

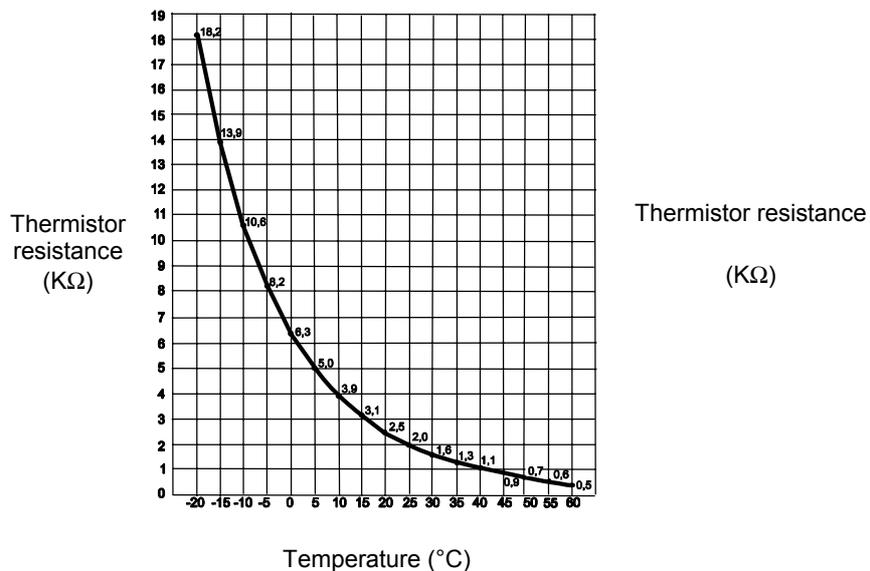
[11-11] Inlet Water Temperature Thermistor Abnormality

[12-12][15-15][16-16] Outlet Water Temperature Thermistor Abnormality

[22-22] Ambient Temperature Thermistor Abnormality



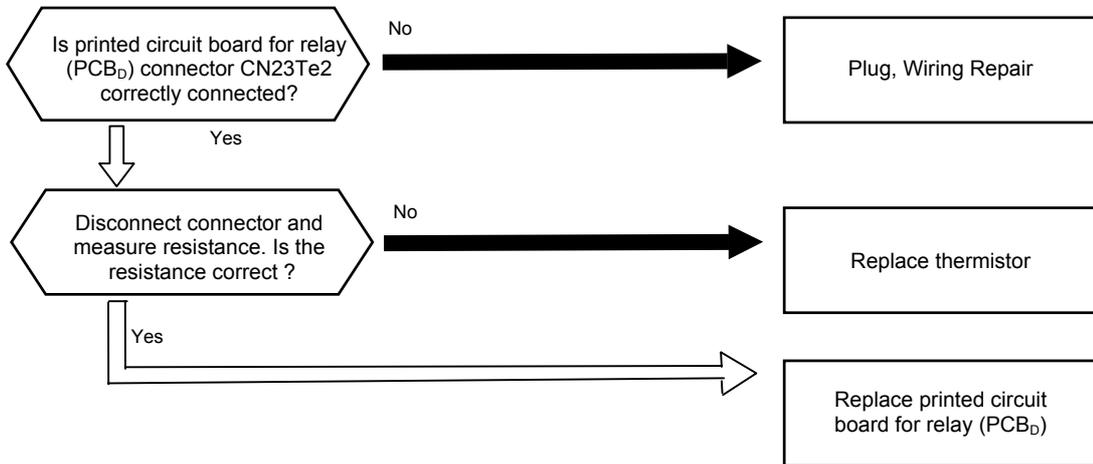
[11-11][12-12][15-15]  
[C1-25]~[C6-25]  
[22-22]



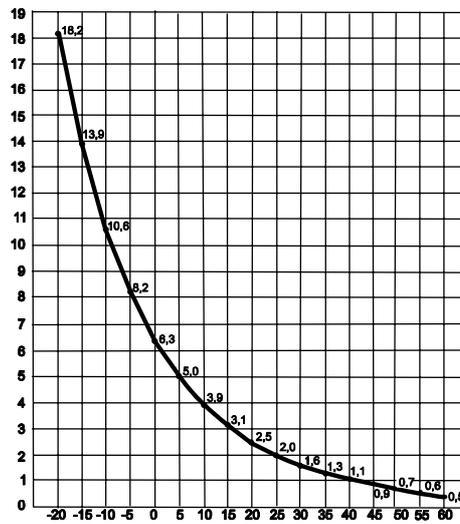
Thermistor for Water Temperature characteristics

■ [E 1-2 1]~ [E 5-2 1] Cooler Inlet Refrigerant Temperature Thermistor Abnormality

This alarm code is indicated when the thermistor resistance is out of range ( $72 \Omega \leq \text{Resistance} \leq 179 \text{ k}\Omega$ )



Thermistor resistance (KΩ)

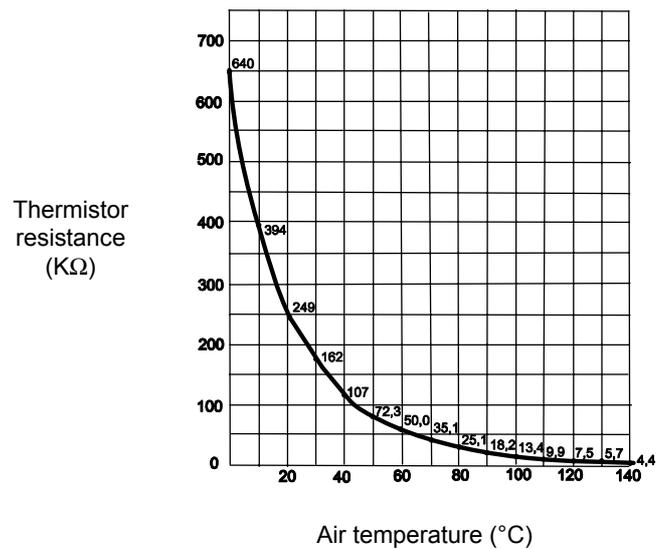
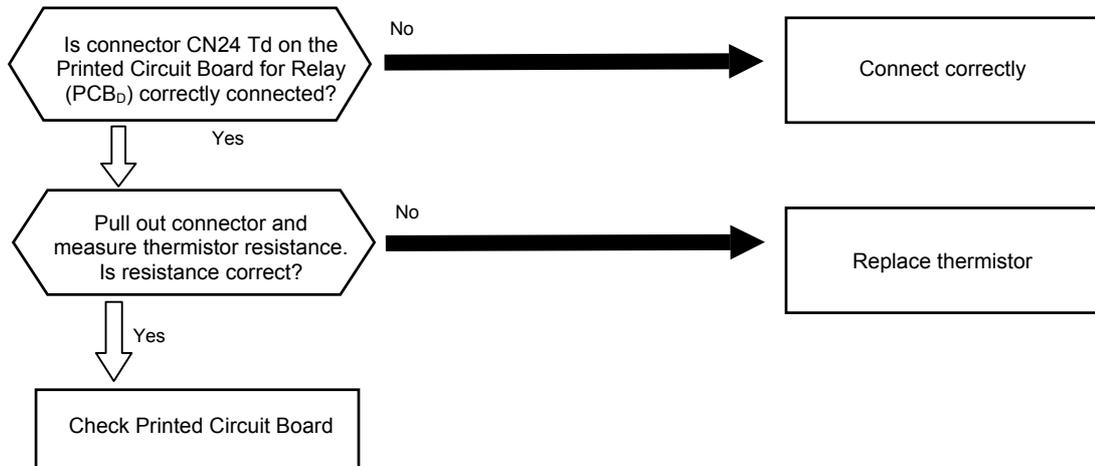


Temperature (°C)

Thermistor for Cooler Inlet Refrigerant characteristics

## ■ [E 1-23]~[E 5-23] Discharge Gas Temperature Thermistor Abnormality

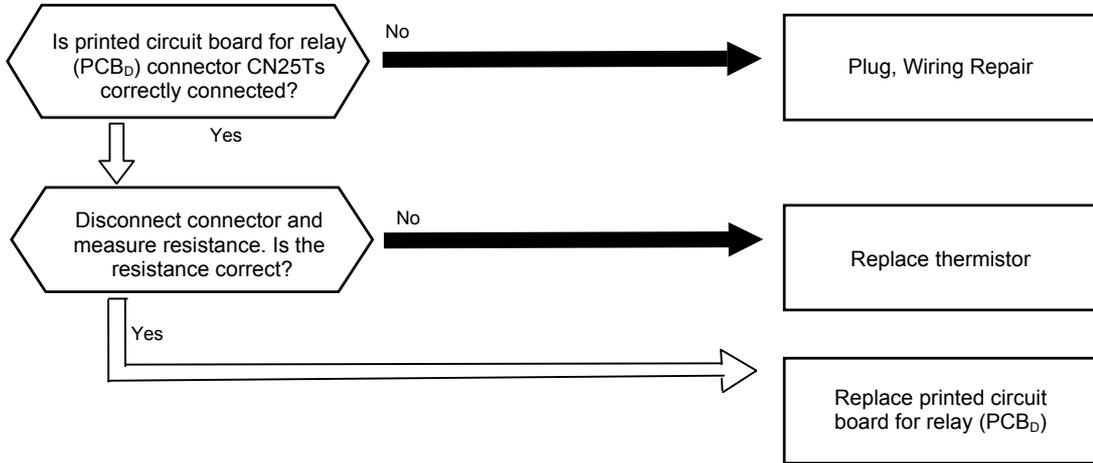
This alarm code is indicated when the thermistor resistance is out of range (Refer below table).



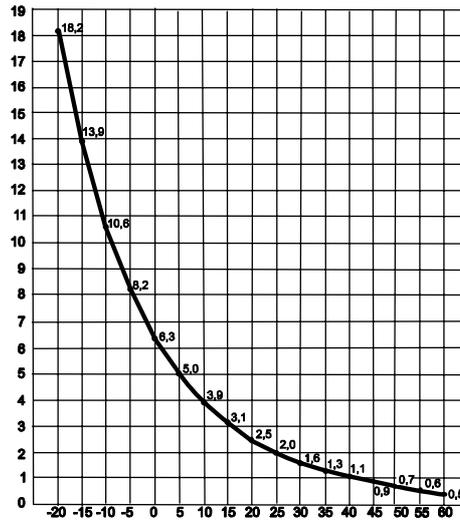
**Thermistor for Discharge Gas Temperature characteristics**

■ [E 1-2E]~[E 5-2E] Suction Gas Thermister Abnormality

This alarm code is indicated when the thermistor resistance is out of range ( $72 \Omega \leq \text{Resistance} \leq 179 \text{ k}\Omega$ )



Thermistor resistance (K $\Omega$ )

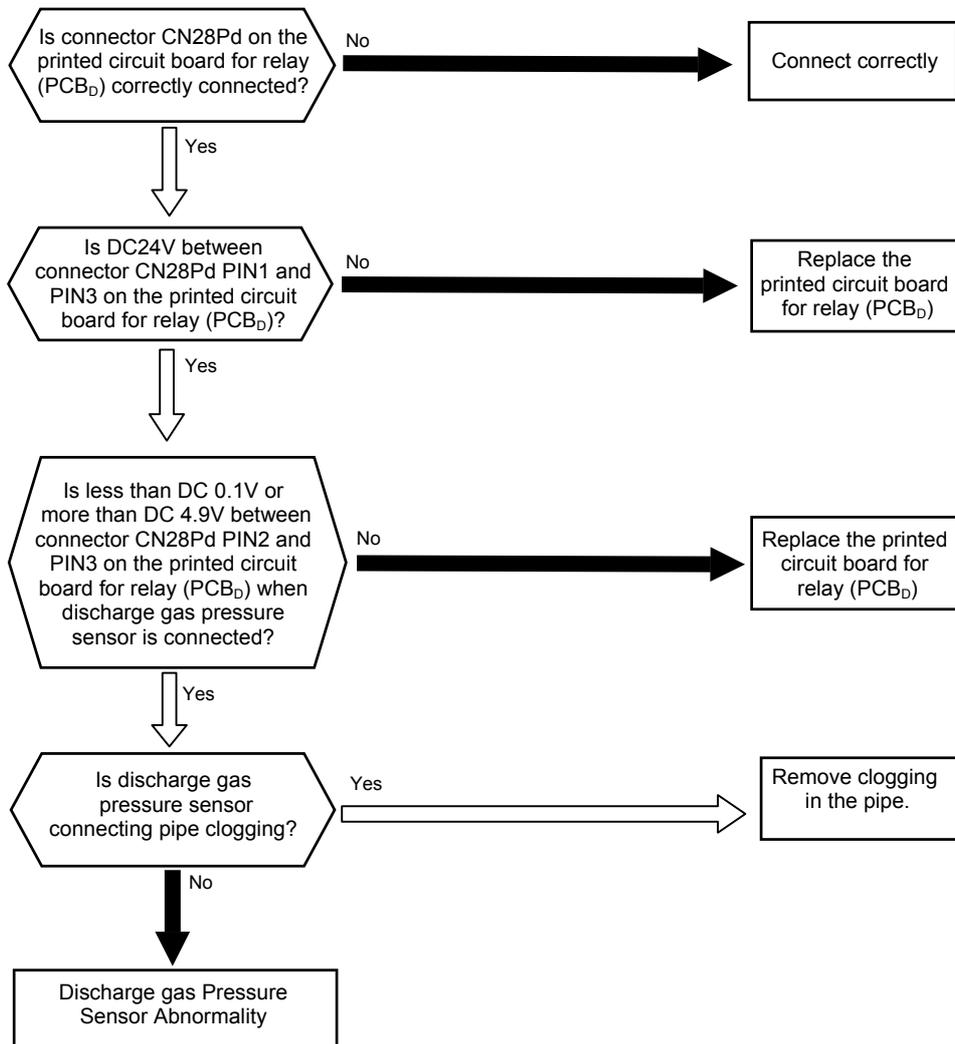


Temperature (°C)

Thermistor for Suction Gas Temperature characteristics

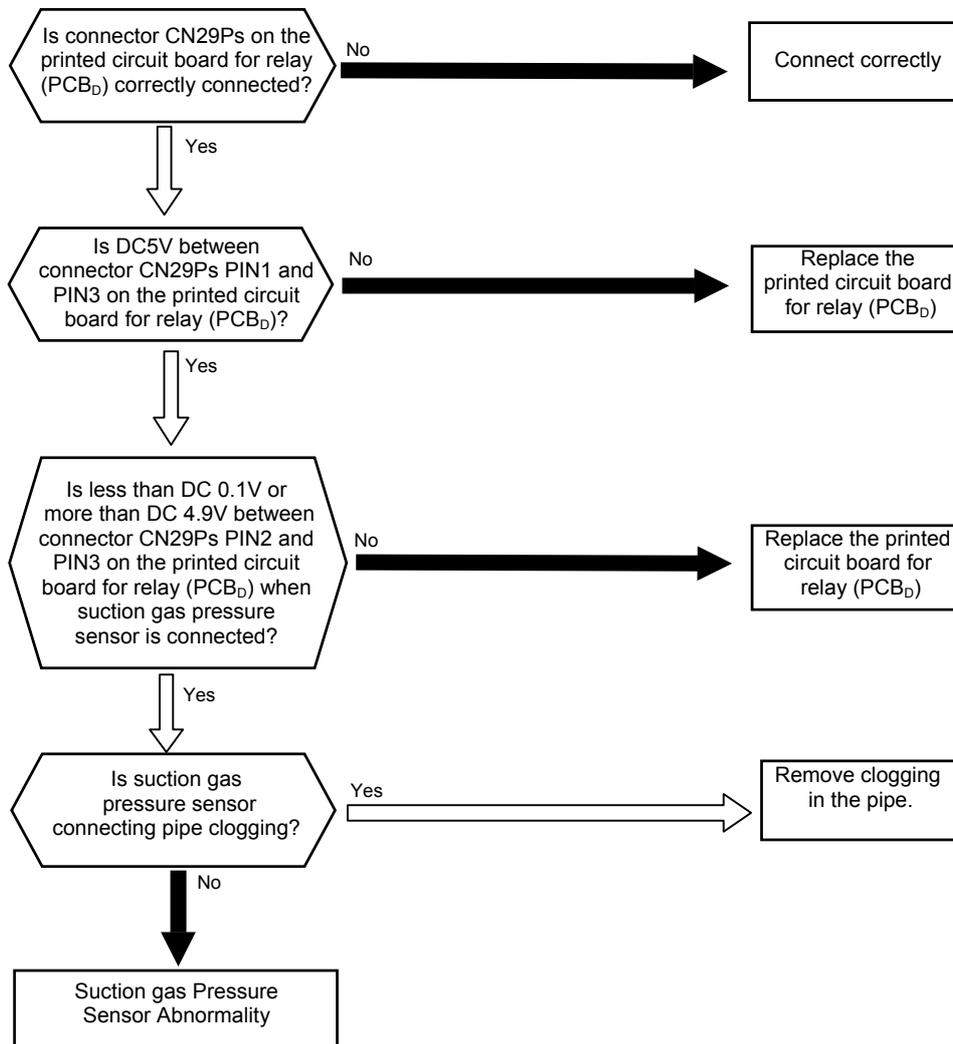
**■ [C 1-27] [C 5-27] Discharge Gas Pressure Sensor Abnormality**

Malfunction of pressure sensor



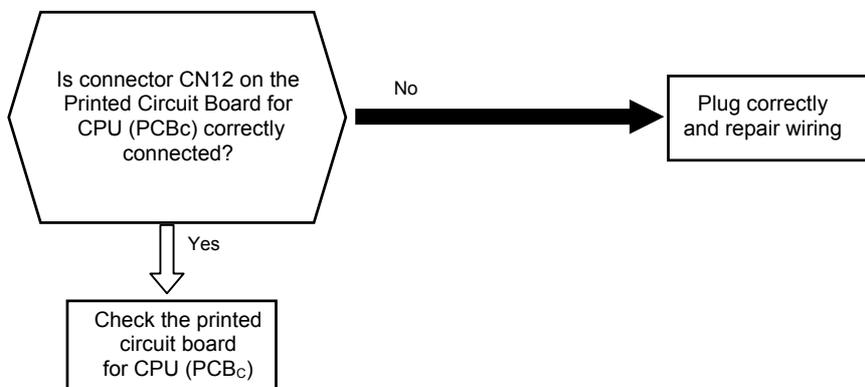
## ■ [E 1-2B] [E 2B] Suction Gas Pressure Sensor Abnormality

Malfunction of pressure sensor



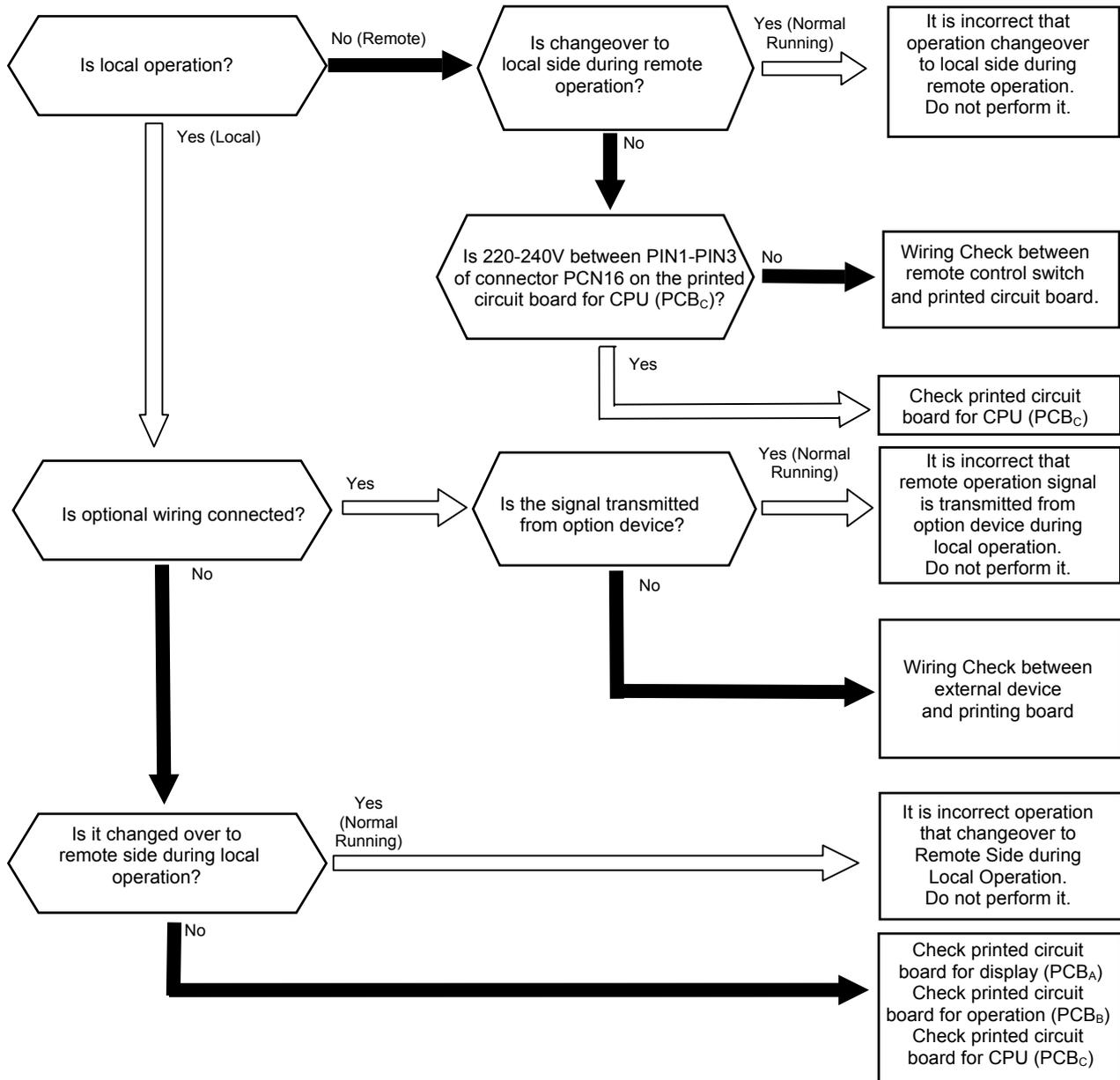
## ■ [P -P] Error communication between Ctrl. PCB

This alarm code is indicated when the transmission signal between Ctrl PCB is missing more than 30 seconds.



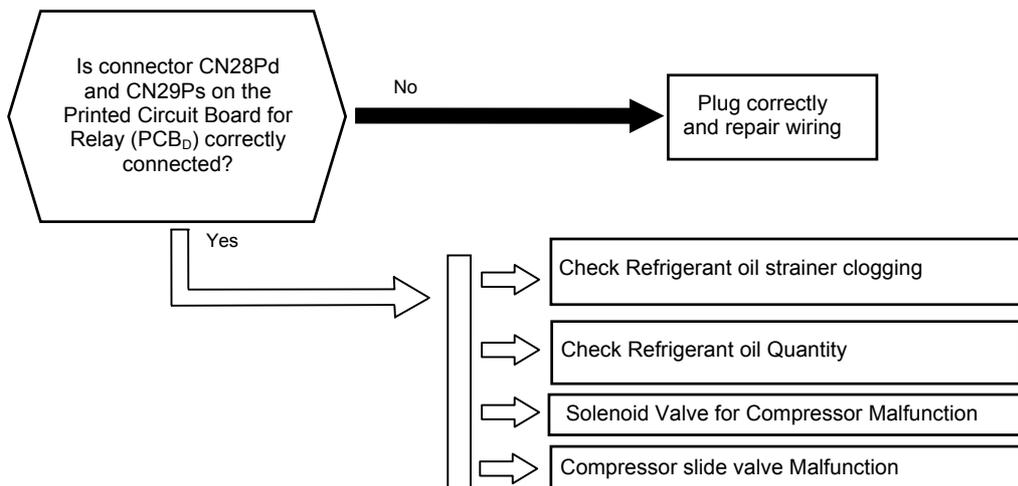
■ [40-40] Alarm for Operation Error

Performed incorrect operation.



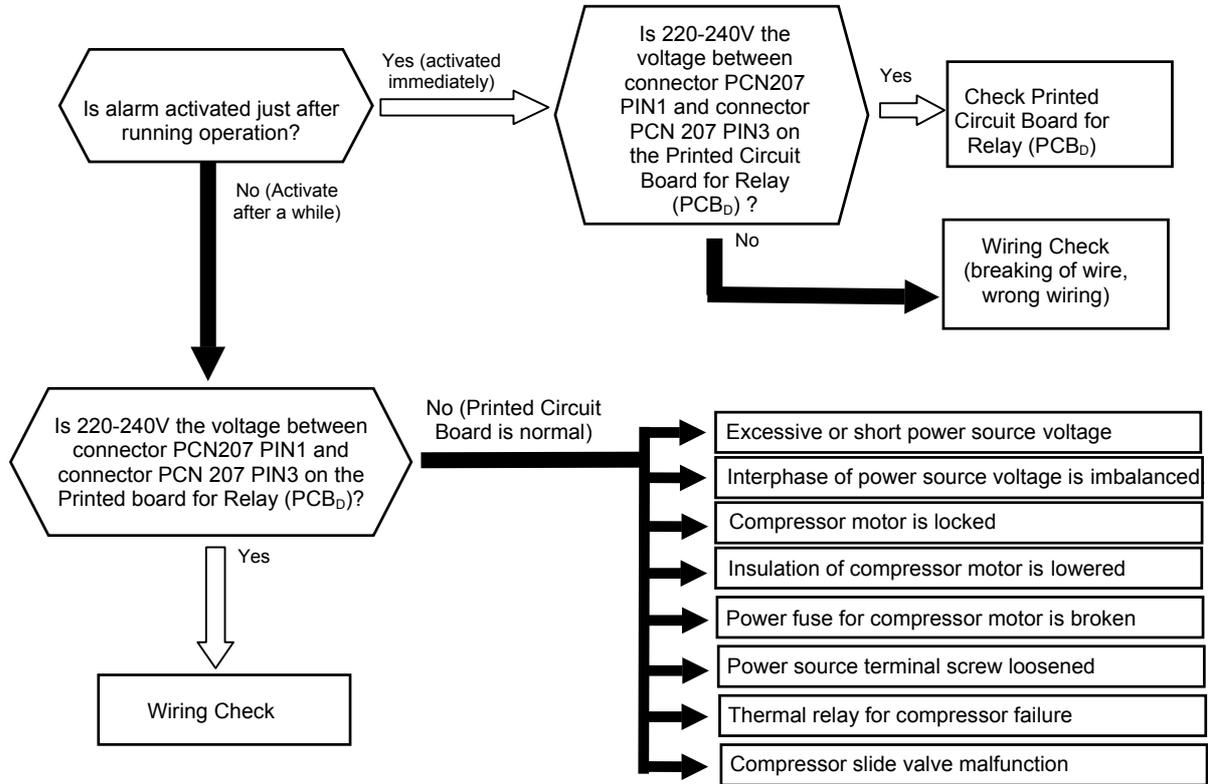
■ [E 1-0 1] ~ [E 5-0E] Activation of Differential Pressure Control

This alarm code is indicated when the pressure difference between discharge and suction pressure is less than 0.3 Mpa during 3 minutes.



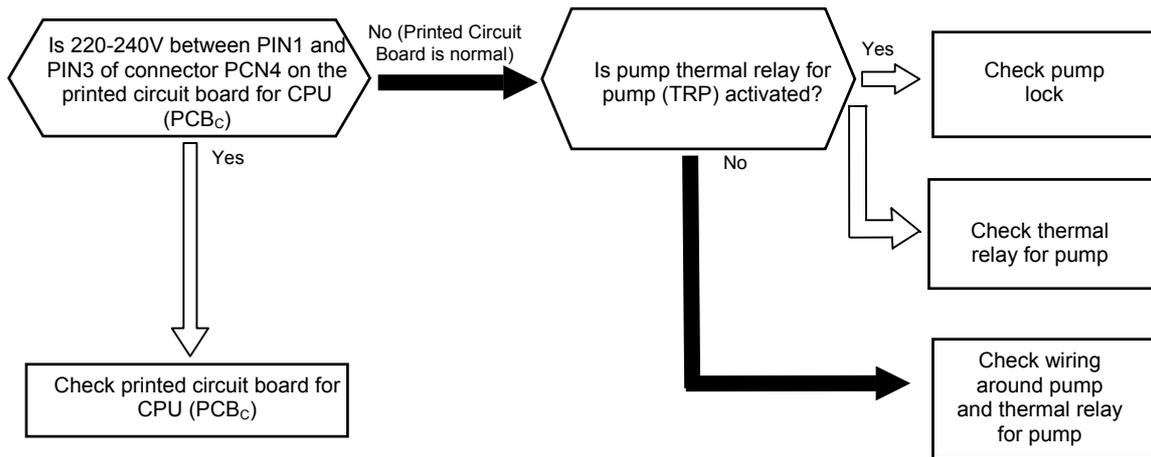
■ [E 1-5 1] ~ [E 5-5E] Activation of Thermal Relay for Compressor

This alarm code is indicated when the compressor running current is more than thermal Relay Setting Value.



■ [E 1-5P] ~ [E 5-5P] No Feedback Signal from Water Pump

CMP pump feed back signal is not coming and Unit stops

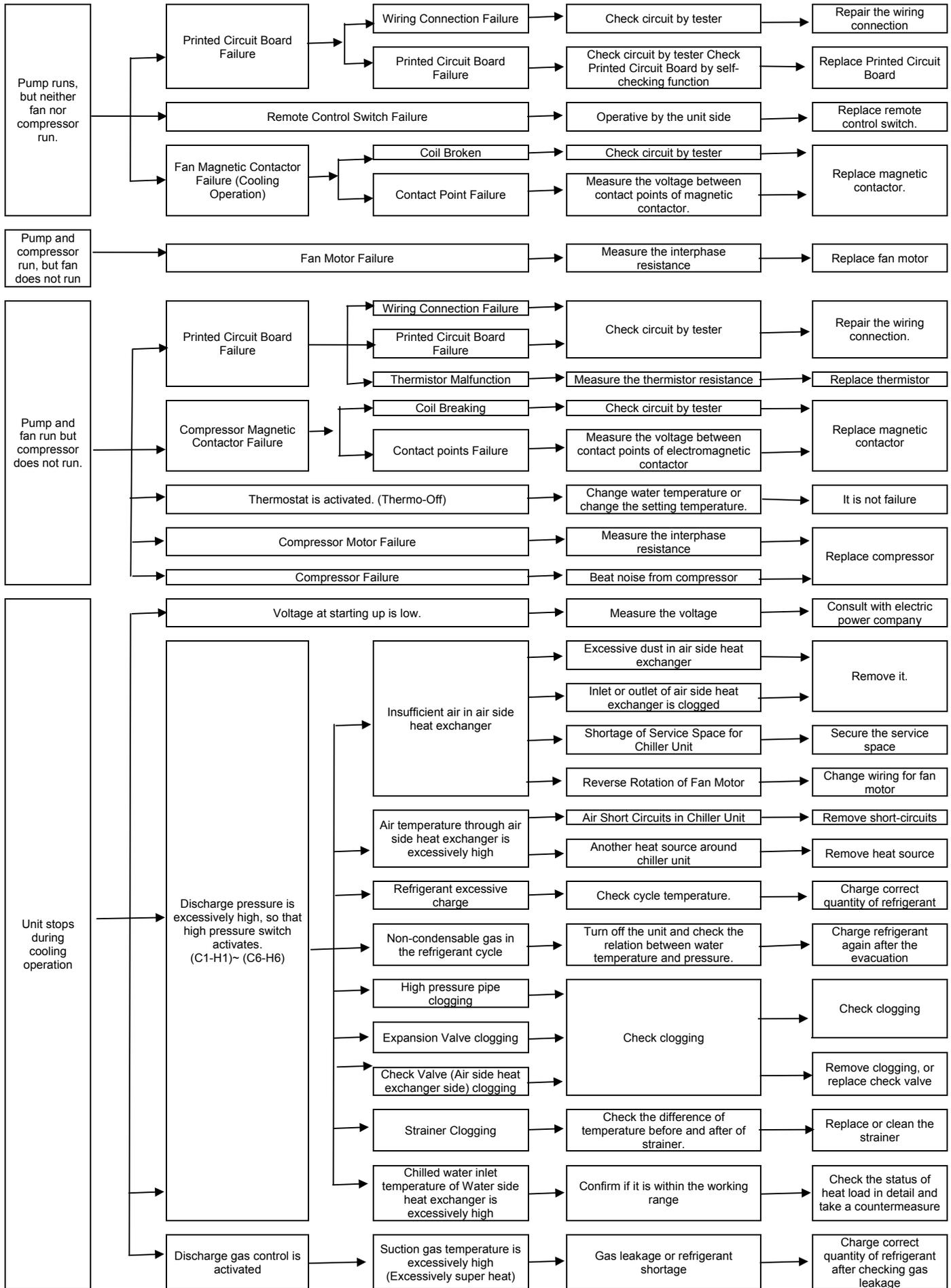


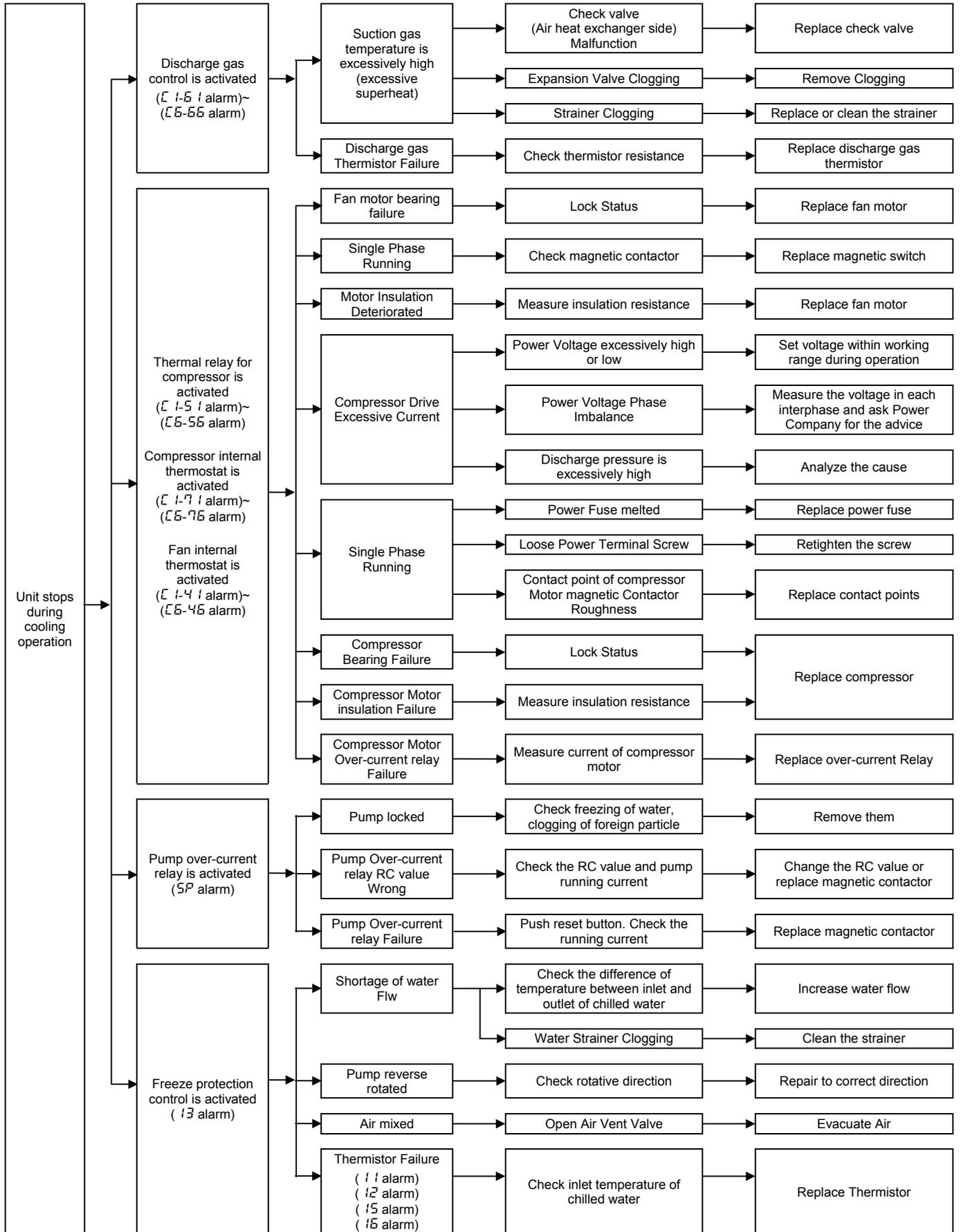
### 1.4. ANALYSIS AND COUNTERMEASURE OF ABNORMAL RUNNING

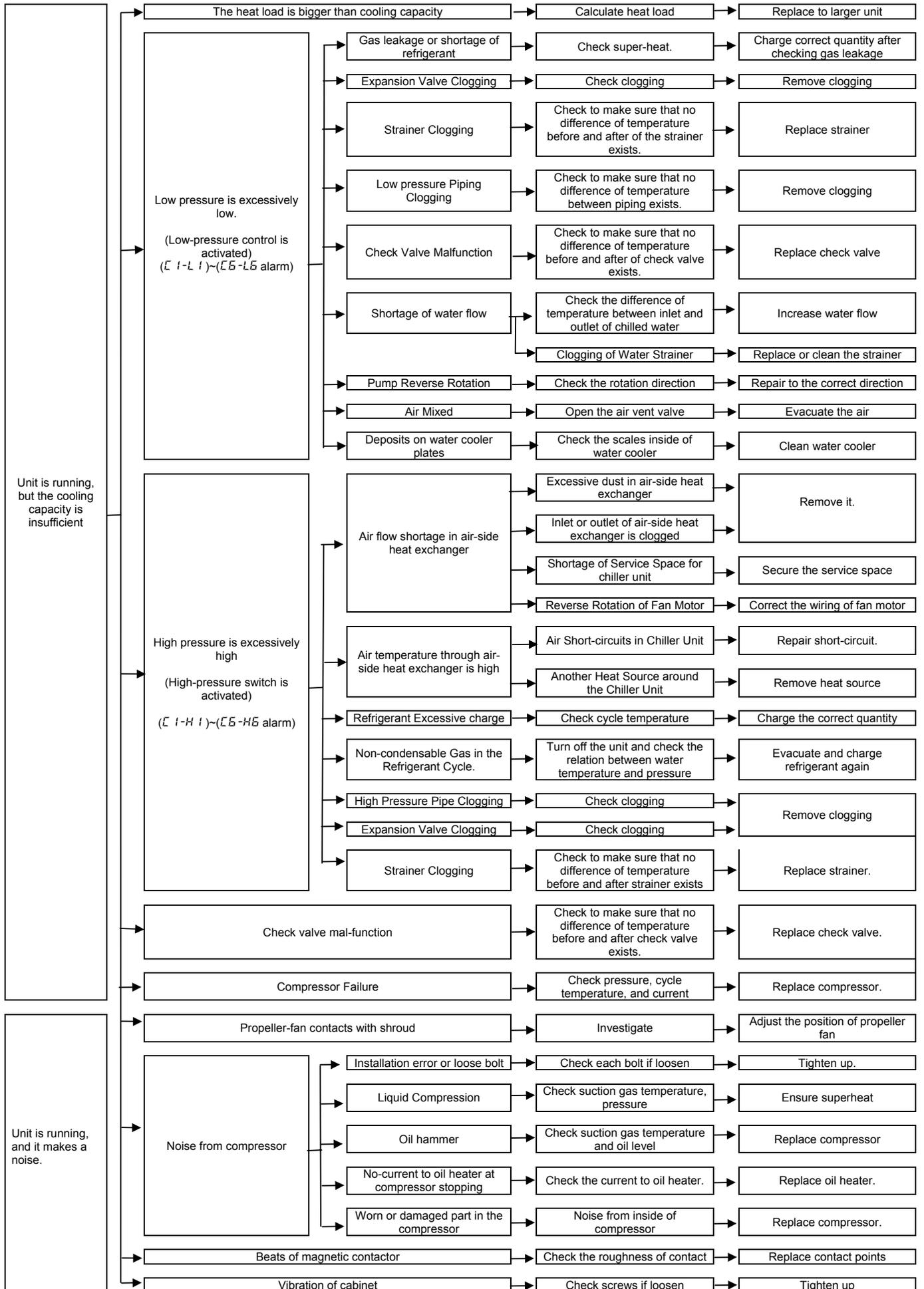
Chiller unit has various kinds of protection device. When the operation is not correct status due to the activation of some protection device, refer to the table below and find out the main reason to take a countermeasure.

1 failure can affect other different conditions. Thus, do not check only 1 point but analyze it from overall viewpoint in detail.

Phenomenon	Cause	Check Point	Countermeasure	
It does not run when operate	Power Failure	Measure voltage by tester.	Wait the recovery of power source	
	Power is OFF	Check power switch.	Power Switch ON	
	Fuse for power source is melted	Wiring Short Circuit	Check falling of wiring coating.	Eliminate short-circuit and replace fuse.
		Wiring Earth Fault	Measure insulation resistance.	Eliminate the earth fault and replace fuse.
		Compressor Motor Failure	Measure the interphase resistance, insulation resistance.	Replace compressor and fuse.
		Fan Motor Failure		Replace fan motor and fuse
	Fuse for operation circuit is melted	Wiring Short-circuit	Check falling of wiring device.	Eliminate short-circuit and replace fuse..
		Earth Fault in Operation Circuit	Measure insulation resistance.	Eliminate earth fault and replace fuse
		Magnetic Contactor for Compressor Motor Failure	Measure the coil resistance.	Replace magnetic contactor and fuse.
		Magnetic Contactor for Fan Motor Failure		
		Magnetic Contactor for pump motor Failure		
		Auxiliary Relay Coil Failure		Replace auxiliary relay and fuse.
		Solenoid Valve Coil Failure		Replace solenoid coil and fuse.
		Printed Circuit Board Short-Circuit	Conductive Foreign Particle.	Remove the particle and replace fuse
	Crankcase Heater Failure	Measure resistance.	Replace oil heater and fuse.	
	Trans Coil Failure	Measure the transformer secondary voltage.	Replace transformer.	
	Remote Control Wiring Incorrect	Wiring	Change wiring.	
	R, S, T phase of power source is phase failure or reverse phase. (05 alarm)	Check the connection of R, S, and T phase	Change to the correct phase.	
	Remote Control Switch Failure. Change-over switch of Printed Circuit Board is "Local" (40 alarm)	Check changeover switch.	Replace remote control switch. Turn changeover switch on "Remote"	
	Printed Circuit Board Failure	Wiring Connection Failure	Check the current by tester.	Repair the wiring connection
Printed Circuit Board Failure		Replace the Printed Circuit Board		
Pump Magnetic Contactor for Pump Failure (52P)	Breaking of Coil	Measure the voltage of contact point of magnetic contactor	Replace magnetic contactor for pump	
	Loose Connection			
Pump stops before compressor running	Pump locked	Check water freeze, clogging of foreign particle.	Remove it.	
	Pump Over-current relay RC Value Wrong	Check the RC value and pump running current.	Change the RC value or replace magnetic contactor.	
	Pump over-current relay failure	Push reset button and check running current.	Replace magnetic contactor.	

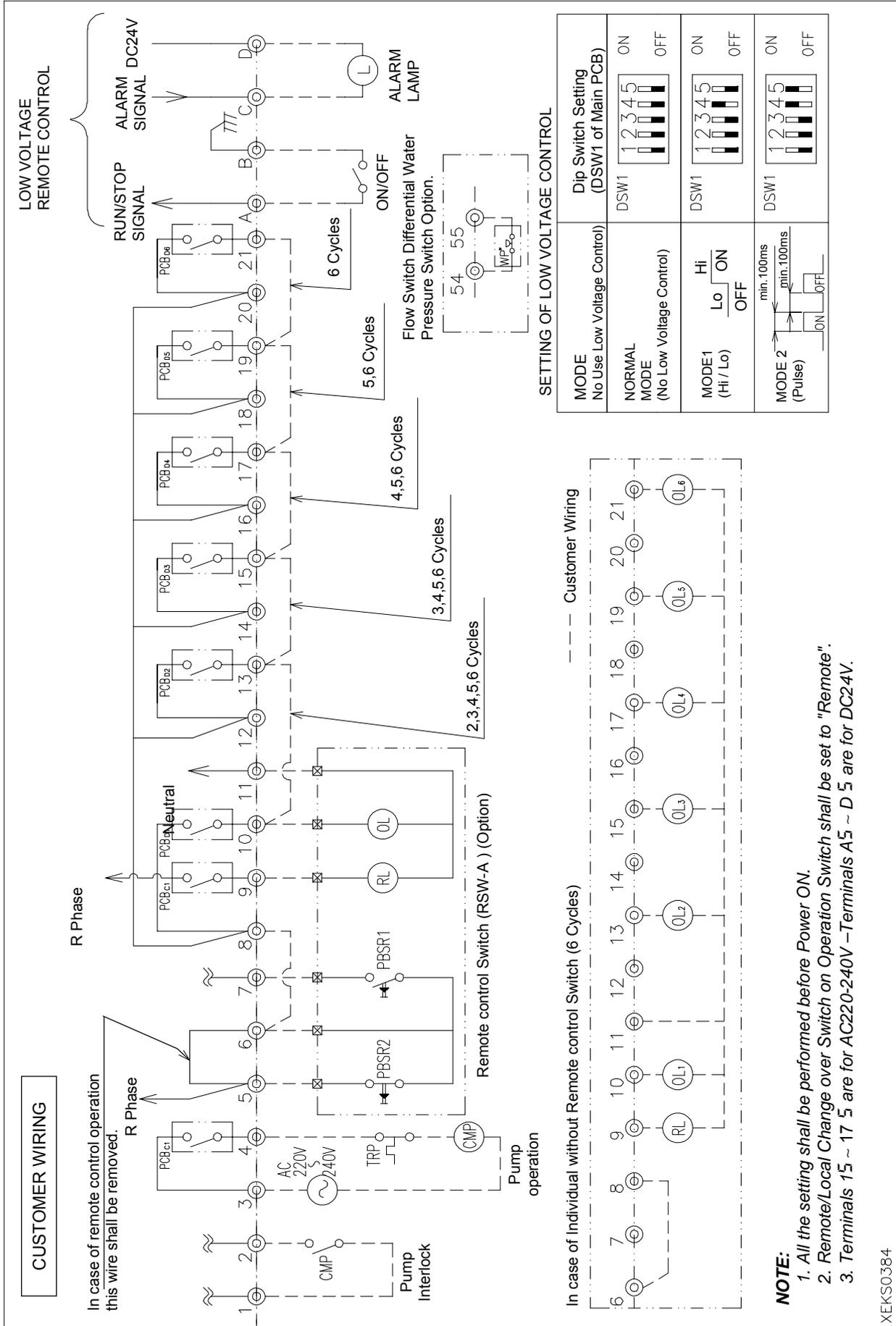






## 2. ELECTRICAL WIRING

### 2.1. CUSTOMER WIRING



## PARTS LIST

(n=1~N)

Mark	Name	Remark	Mark	Name	Remark
MC <sub>1-n</sub>	Compressor Motor		THMs <sub>1-n</sub>	Suction Gas Temperature Thermistor	
MF <sub>11-n4</sub>	Condenser Fan Motor		THMI <sub>1-n</sub>	Liquid Temperature Thermistor	OPTION
MI	Main Isolator		EF <sub>1-3, R,S,T</sub>	Fuse	6A
CMC <sub>1-n</sub>	Contactora for Compressor Motor		SV <sub>11-n1</sub>	Solenoid Valve for Starting	
CMC <sub>s1-sn</sub>	Contactora for Compressor Motor (Start Operation)		SV <sub>12-n2</sub>	Solenoid Valve for Load-down	
CMC <sub>D1-Dn</sub>	Contactora for Compressor Motor (Delta Operation)		SV <sub>13-n3</sub>	Solenoid Valve for Load-up	
CMF <sub>11-n4</sub>	Contactora for Condenser Fan Motor		TM <sub>1-n</sub>	Hour Meter	
EFC <sub>1-n</sub>	Fuse for Compressor Motor	or optional Circuit Breaker	PCB <sub>A</sub>	Printed Circuit Board for Display	
ORC <sub>1-n</sub>	Overcurrent Relay for Compressor Motor		PCB <sub>B</sub>	Printed Circuit Board for Operation	
EFF <sub>11-n4</sub>	Fuse for Condenser Fan Motor	or optional Circuit Breaker	PCB <sub>C1,C2</sub>	Printed Circuit Board for CPU	
ITC <sub>1-n</sub>	Internal Thermostat for Compressor		PCB <sub>D1-Dn</sub>	Printed Circuit Board for Relay	
ITF <sub>11-n4</sub>	Internal Thermostat for Fan Motor		PCB <sub>E1-En</sub>	Printed Circuit Board for Fan Control	OPTION
CH <sub>1-n</sub>	Crankcase Heater		WP	Water Pressure Switch, Water Flow Switch	OPTION
AR <sub>1-n,H,R</sub>	Auxiliary Relay		PBSR <sub>1</sub>	Push Button Switch for Starting (REMOTE)	OPTION
PSH <sub>1-n</sub>	High Pressure Switch	OFF: 2.74Mpa ON: Manual Reset	PBSR <sub>2</sub>	Push Button Switch for Stoppage (REMOTE)	Field Supplied
Pd <sub>1-n</sub>	High Pressure Sensor		RL	Pilot Lamp for Remote Indication (Unit Operation)	
Ps <sub>1-n</sub>	Low Pressure Sensor		OL <sub>1-n</sub>	Pilot Lamp for Remote Indication (Alarm)	
THM <sub>i</sub>	Inlet Water Temperature Thermistor		CMP	Contactora for Pump	
THM <sub>o1, 02,03</sub>	Outlet Water Temperature Thermistor		TRP	Thermal Relay for Pump	
THMr2 <sub>1-n</sub>	Cooler Inlet Refrigerant Thermistor		SVE <sub>n</sub>	Solenoid Valve for Economizer	
THMd <sub>1-n</sub>	Discharge Gas Thermistor		PSW <sub>n</sub>	Pressure Switch for Economizer	
PFC <sub>1-n</sub>	Fuse holder for Compressor Motor	Or optional Circuit Breaker	EHF <sub>1-n</sub>	Cooler Heater	
PFF <sub>1-n</sub>	Fuse holder for Compressor Fan Motor	Or optional Circuit Breaker	TF <sub>1,2,3,4,5</sub>	Transformers	
THM <sub>a</sub>	Atmosphere Temperature Thermistor				

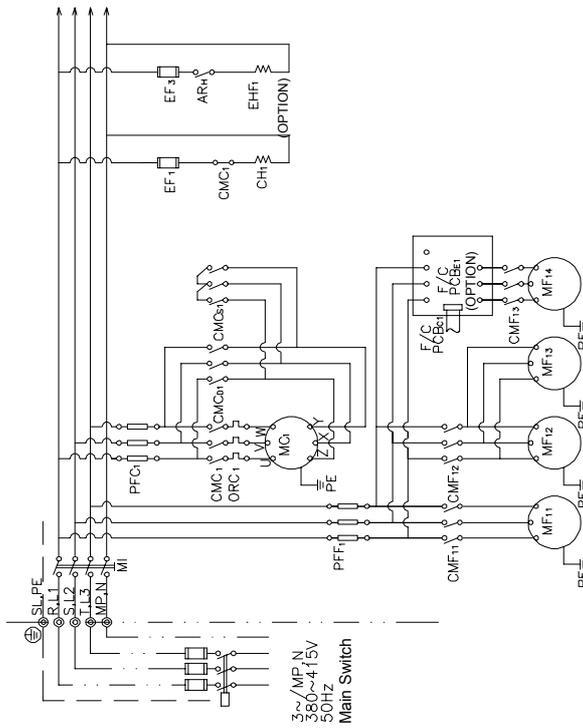
Model	N
RCUE 40, 50, 60, 70AG1	1
RCUE 80, 100, 120, 140AG1	2
RCUE 150, 180, 200AG1	3
RCUE 240, 270AG1	4
RCUE 300, 330AG1	5
RCUE 360, 400AG1	6

2.2. WIRING DIAGRAM

2.2.1. POWER CIRCUIT

POWER CIRCUIT FOR RCUE 40AG1, RCUE 50AG1, RCUE 60AG1, RCUE 70AG1

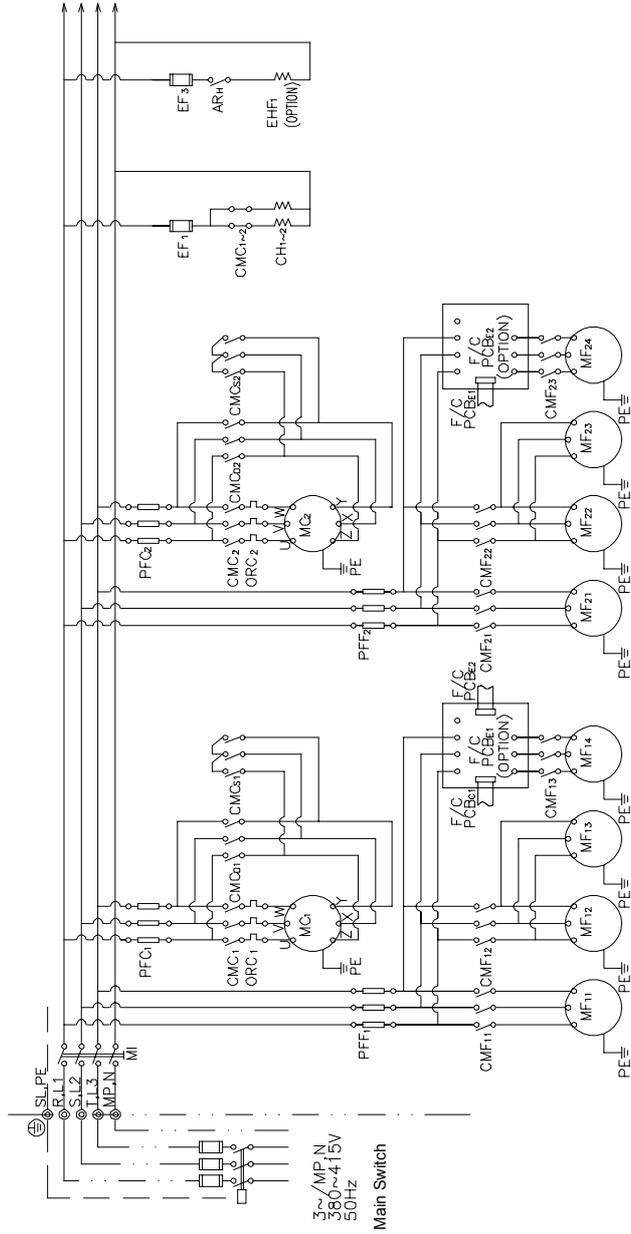
POWER CIRCUIT



Models
RCUE 40AG1
RCUE 50AG1
RCUE 60AG1
RCUE 70AG1

POWER CIRCUIT FOR RCUE 80AG1, RCUE 100AG1, RCUE 120AG1, RCUE 140AG1

POWER CIRCUIT

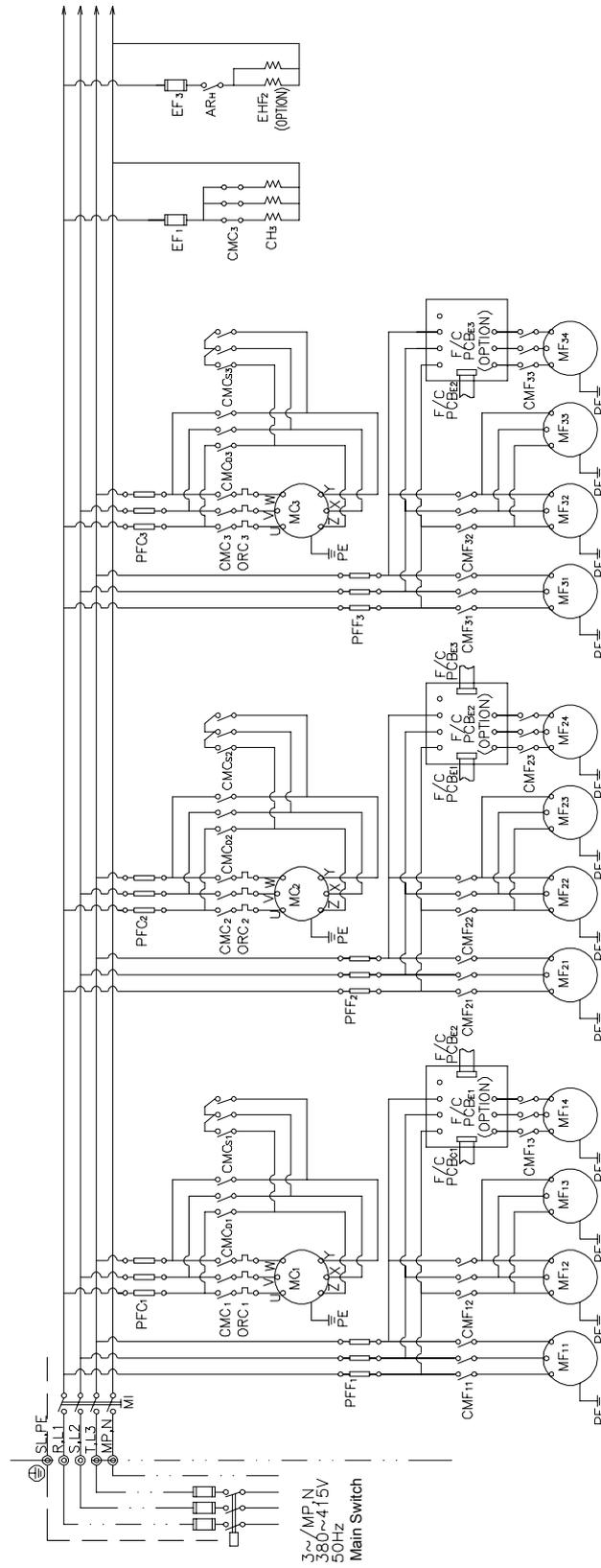


3~ / MP, N  
380~415V  
50Hz  
Main Switch

Models
RCUE 80AG1
RCUE 100AG1
RCUE 120AG1
RCUE 140AG1

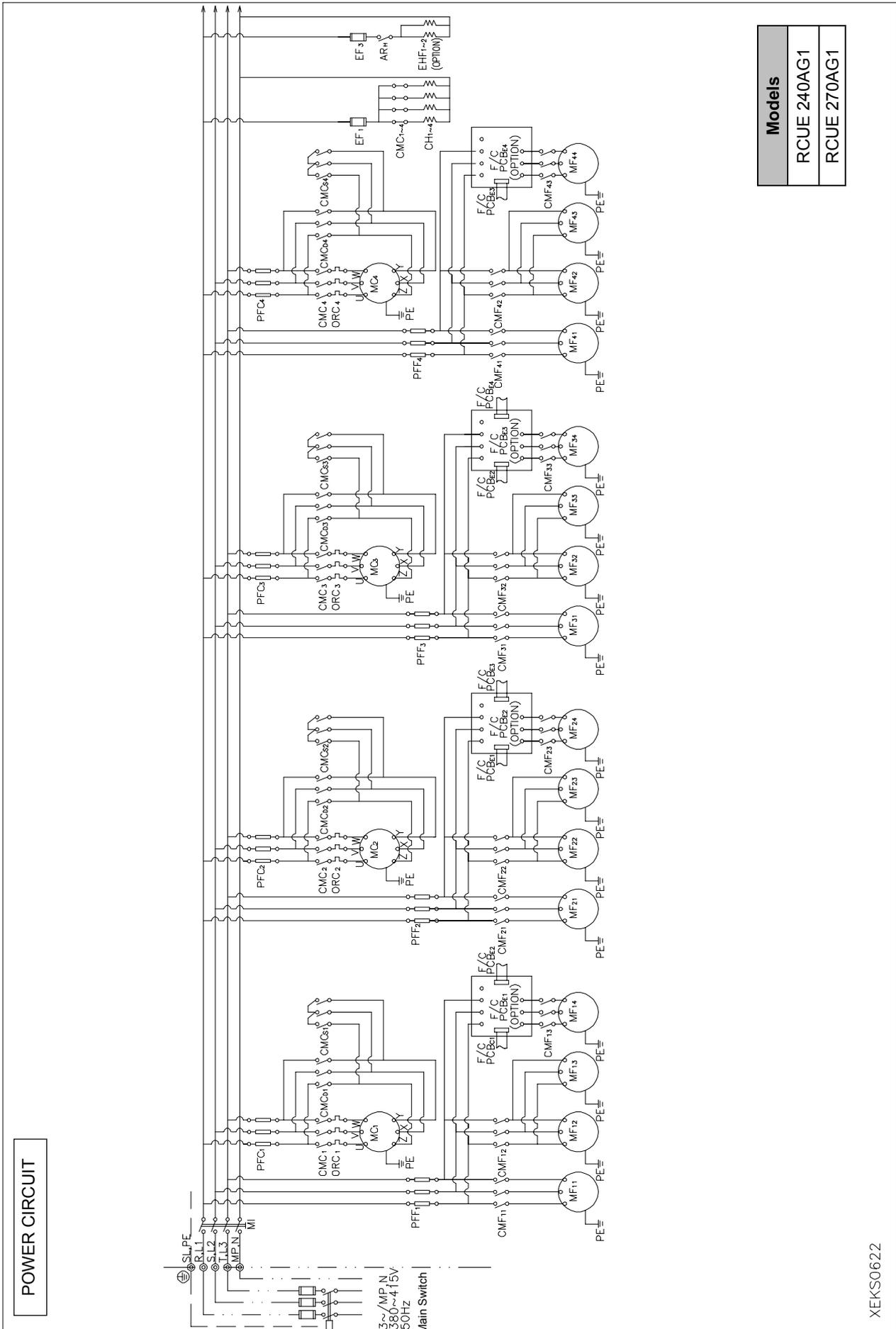
POWER CIRCUIT FOR RCUE 150AG1, RCUE 180AG1, RCUE 200AG1

POWER CIRCUIT



Models
RCUE 150AG1
RCUE 180AG1
RCUE 200AG1

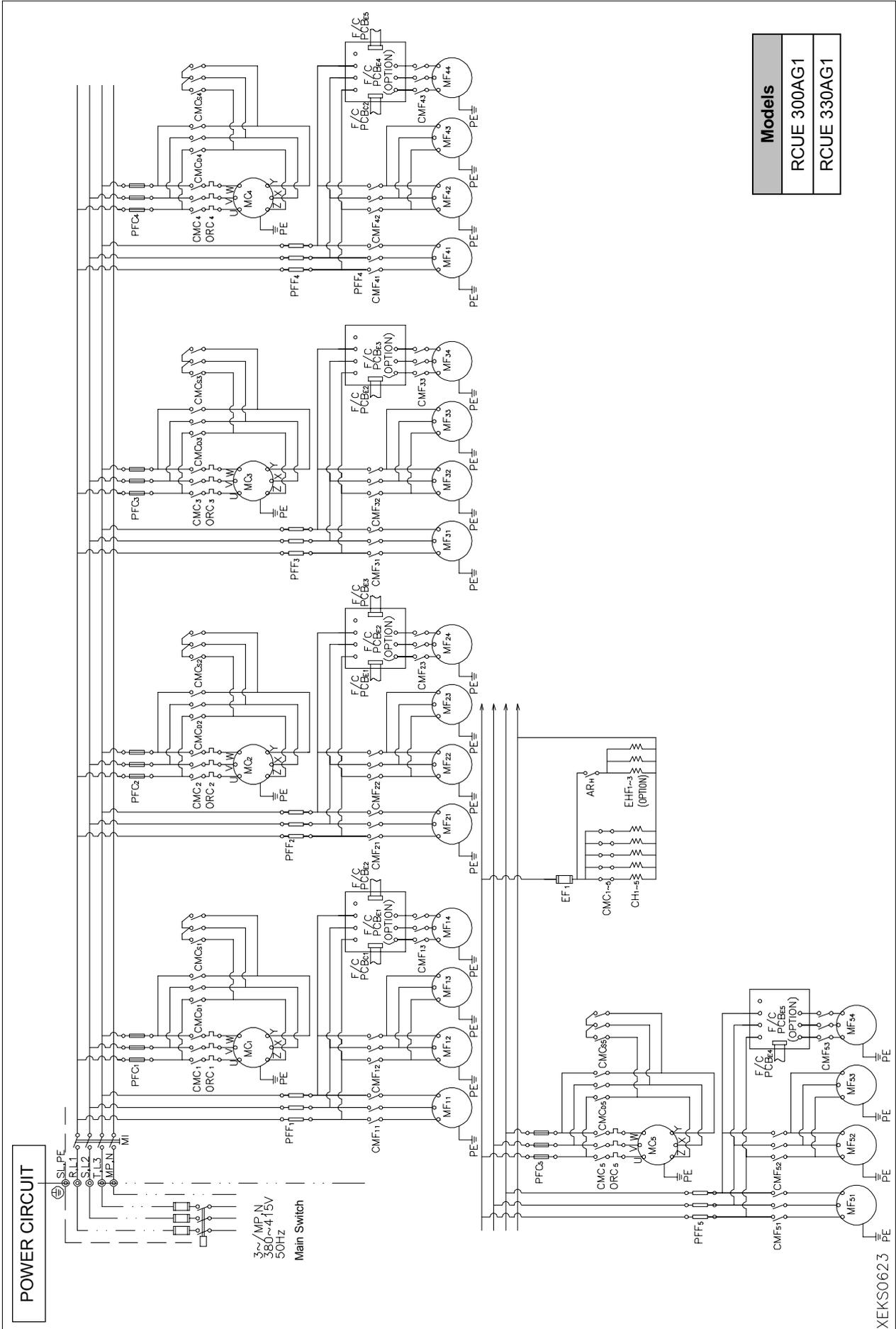
POWER CIRCUIT FOR RCUE 240AG1, RCUE 270AG1



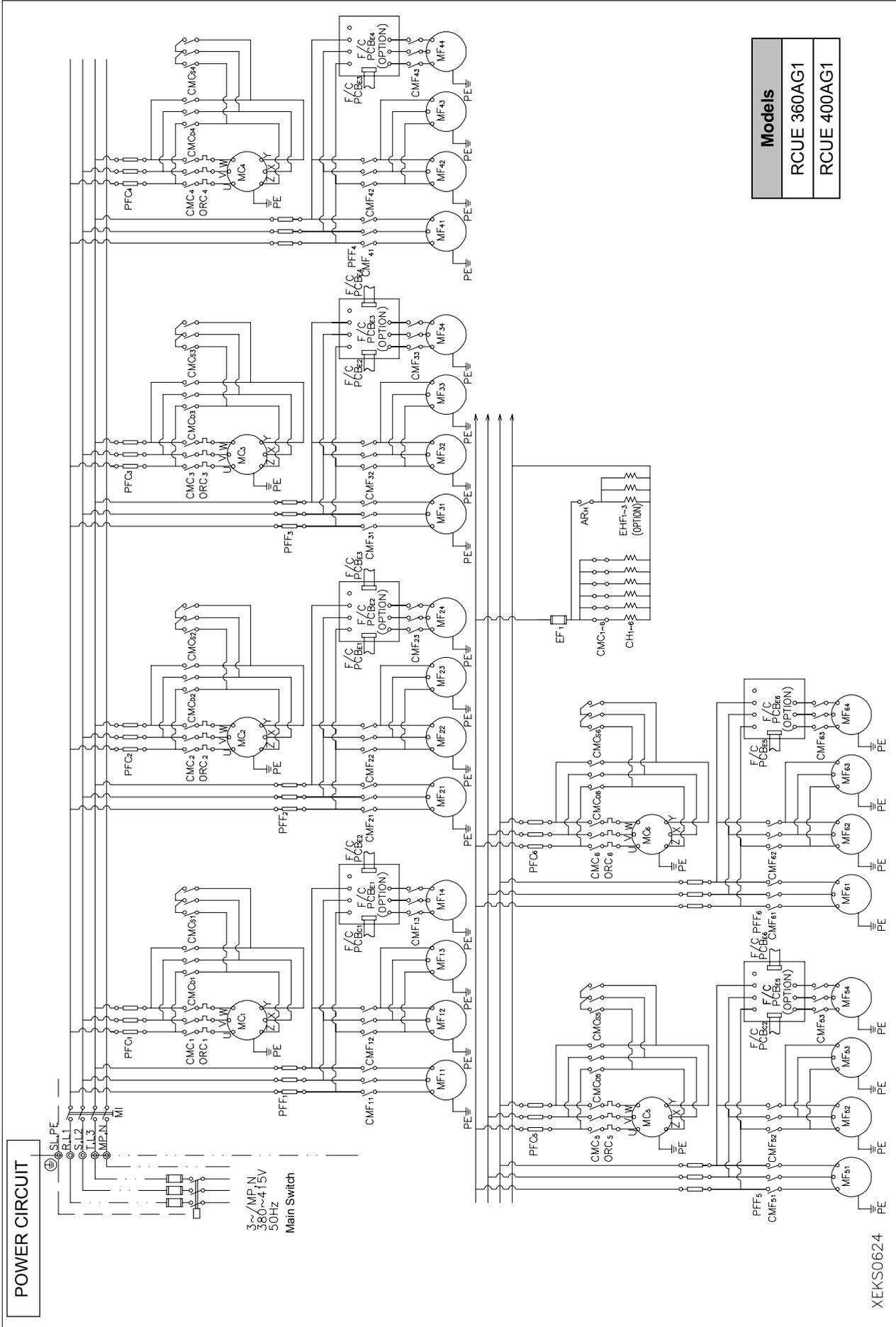
POWER CIRCUIT

Models
RCUE 240AG1
RCUE 270AG1

POWER CIRCUIT FOR RCUE 300AG1, RCUE 330AG1

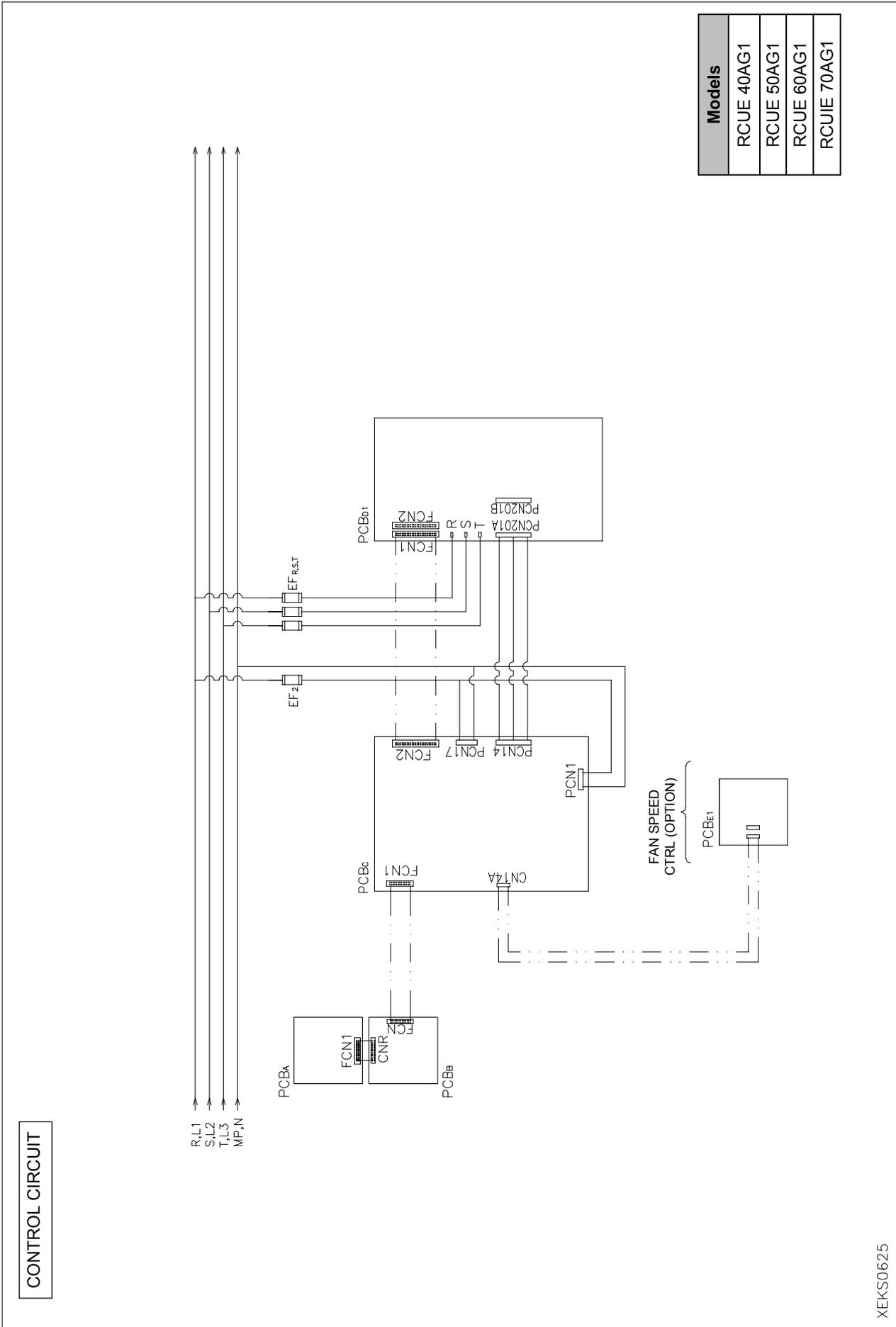


POWER CIRCUIT FOR RCUE 360AG1, RCUE 400AG1



2.2.2. CONTROL CIRCUIT

CONTROL CIRCUIT FOR RCUE 40AG1, RCUE 50AG1, RCUE 60AG1, RCUE 70AG1

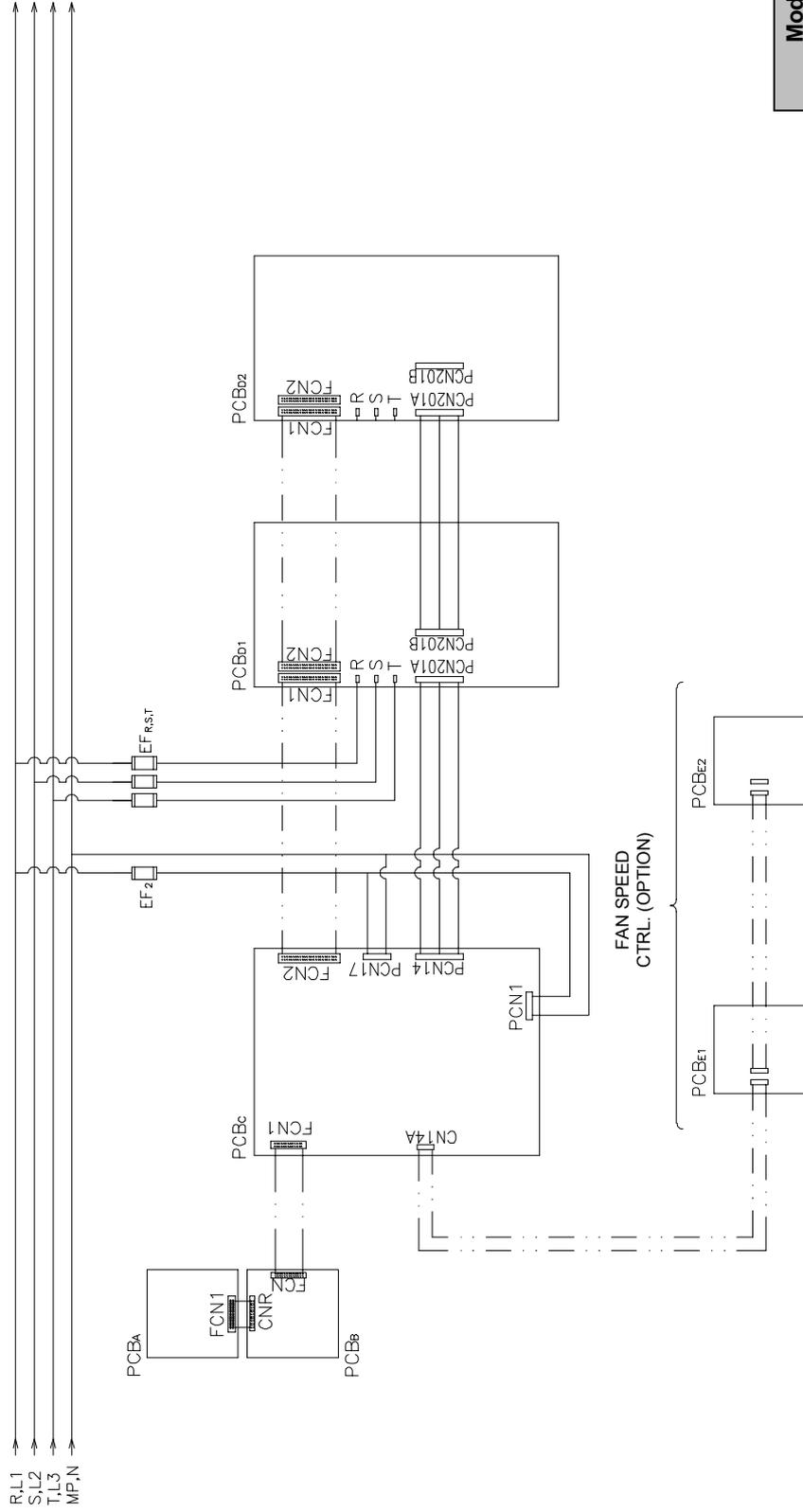


Models
RCUE 40AG1
RCUE 50AG1
RCUE 60AG1
RCUE 70AG1

CONTROL CIRCUIT

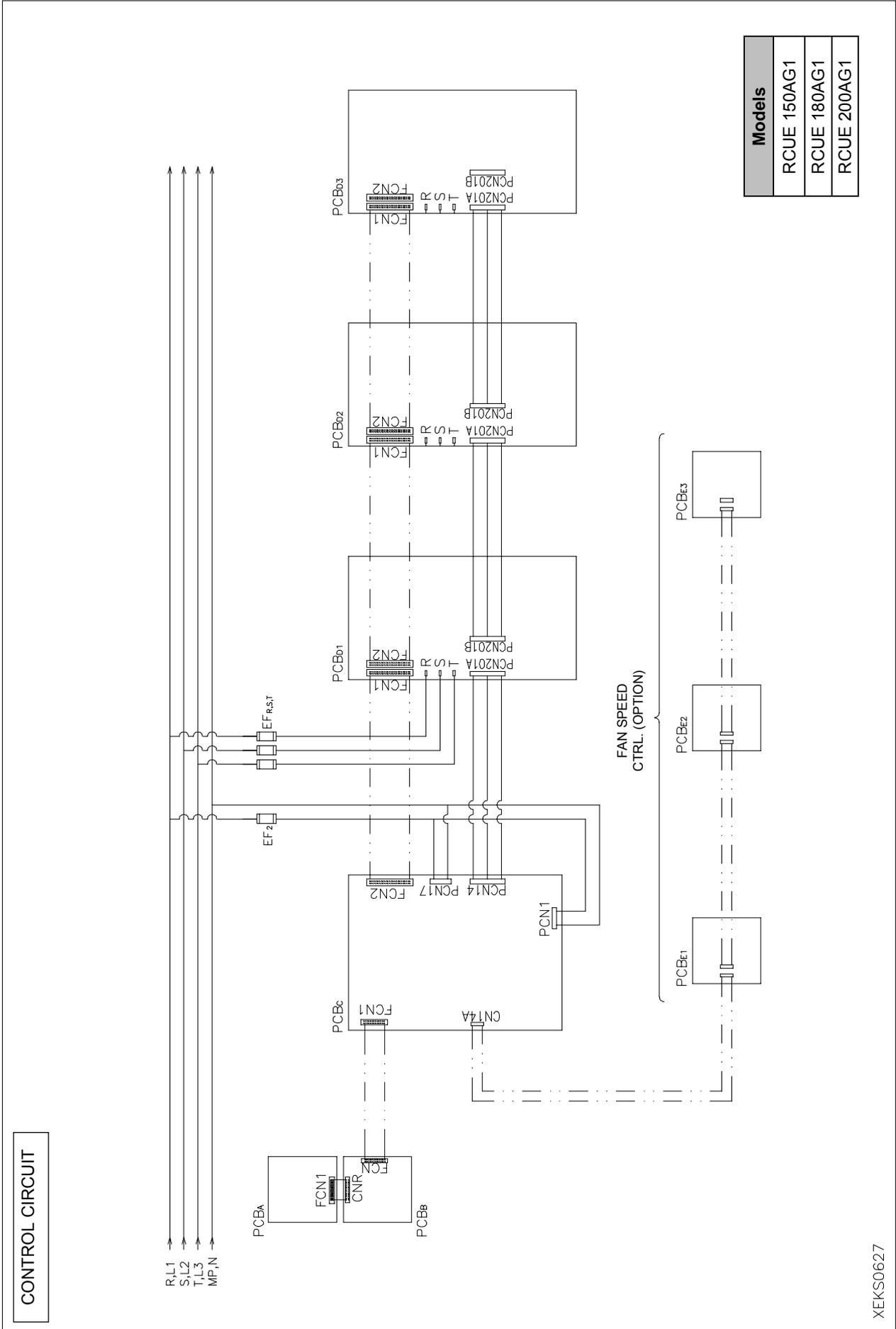
CONTROL CIRCUIT FOR RCUE 80AG1, RCUE 100AG1, RCUE 120AG1, RCUE 140AG1

CONTROL CIRCUIT



Models
RCUE 80AG1
RCUE 100AG1
RCUE 120AG1
RCUE 140AG1

CONTROL CIRCUIT FOR RCUE 150AG1, RCUE 180AG1, RCUE 200AG1

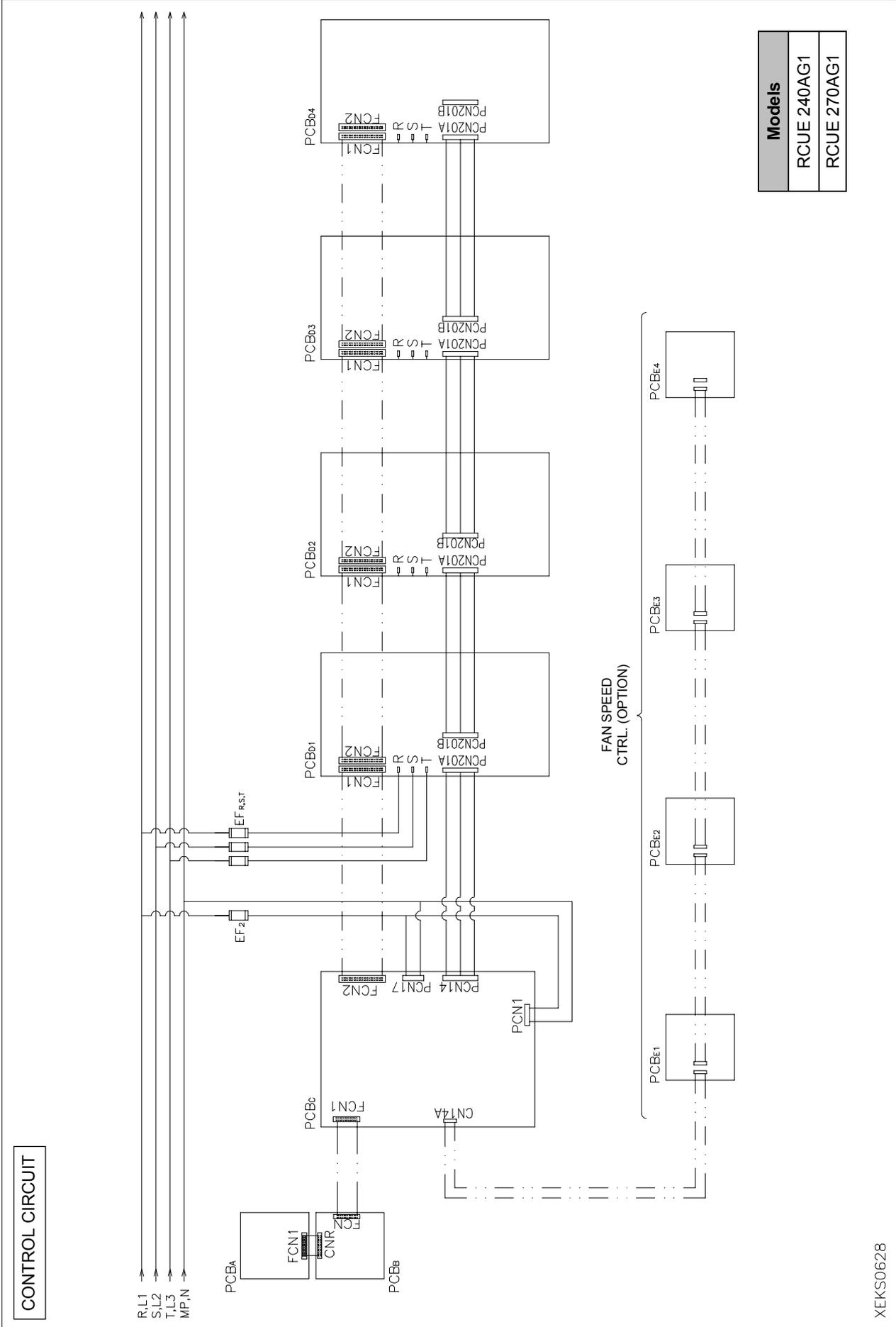


CONTROL CIRCUIT

Models
RCUE 150AG1
RCUE 180AG1
RCUE 200AG1

XEKS0627

CONTROL CIRCUIT FOR RCUE 240AG1, RCUE 270AG1

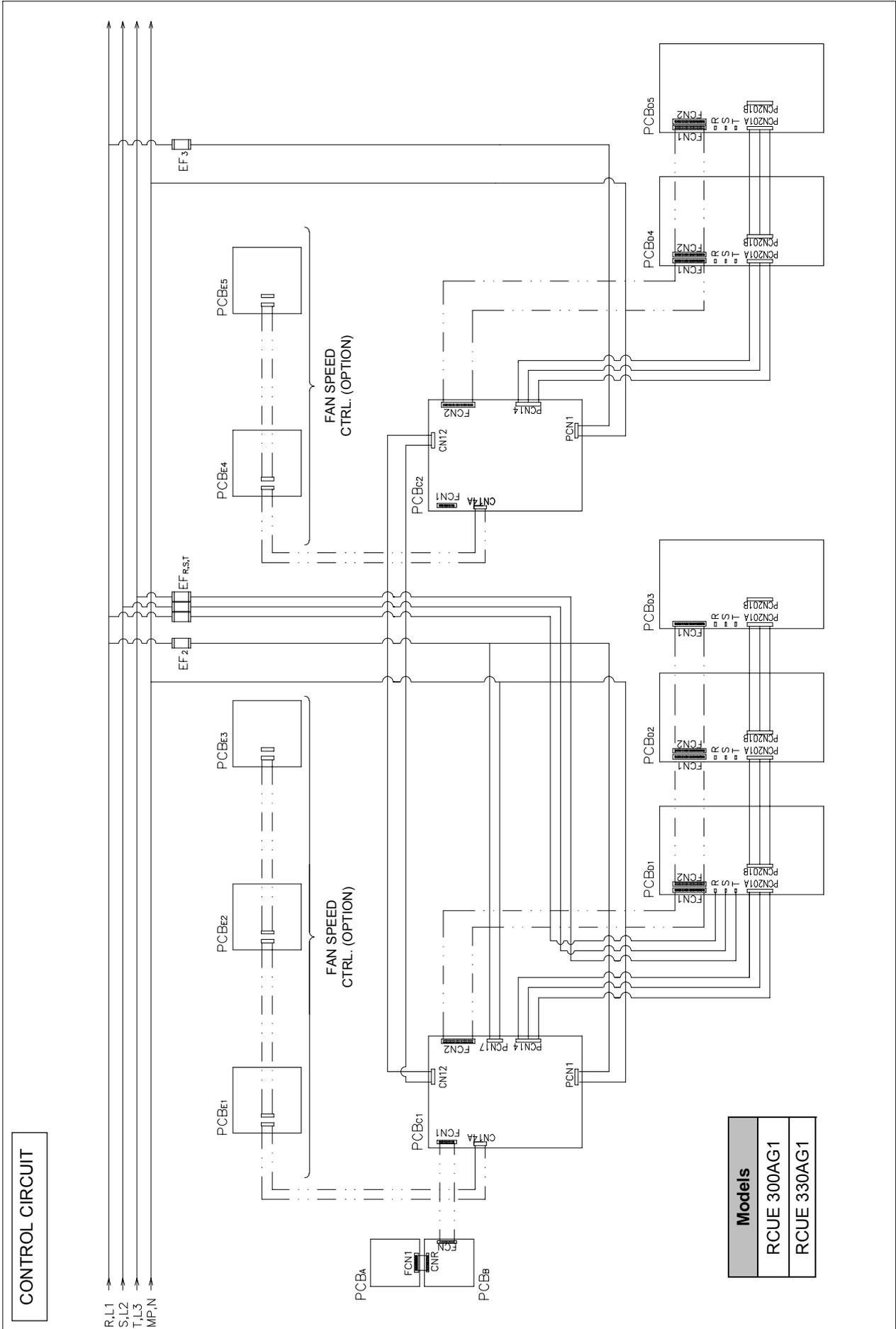


CONTROL CIRCUIT

FAN SPEED CTRL. (OPTION)

Models
RCUE 240AG1
RCUE 270AG1

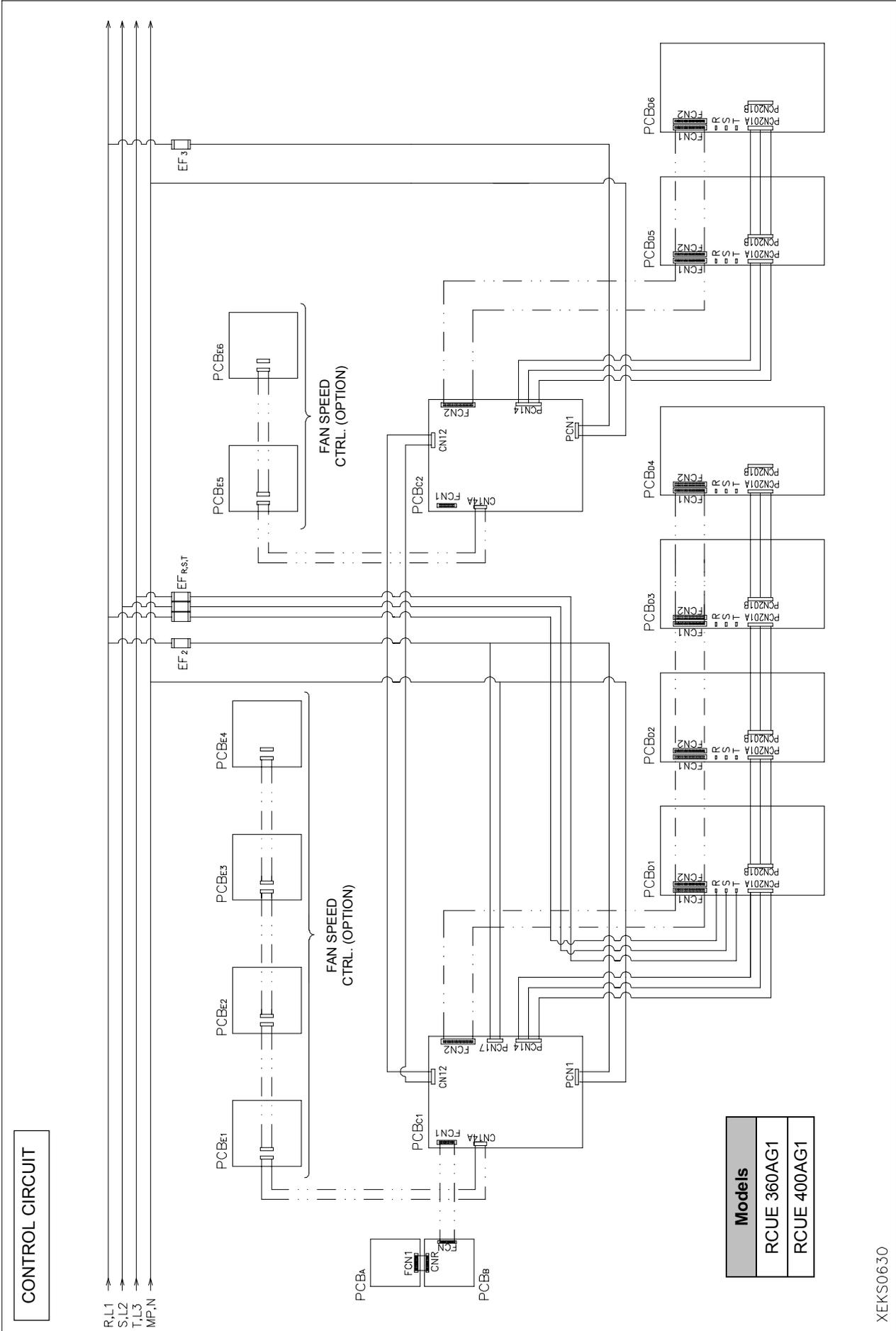
CONTROL CIRCUIT FOR RCUE 300AG1, RCUE 330AG1



CONTROL CIRCUIT

Models
RCUE 300AG1
RCUE 330AG1

CONTROL CIRCUIT FOR RCUE 360AG1, RCUE 400AG1

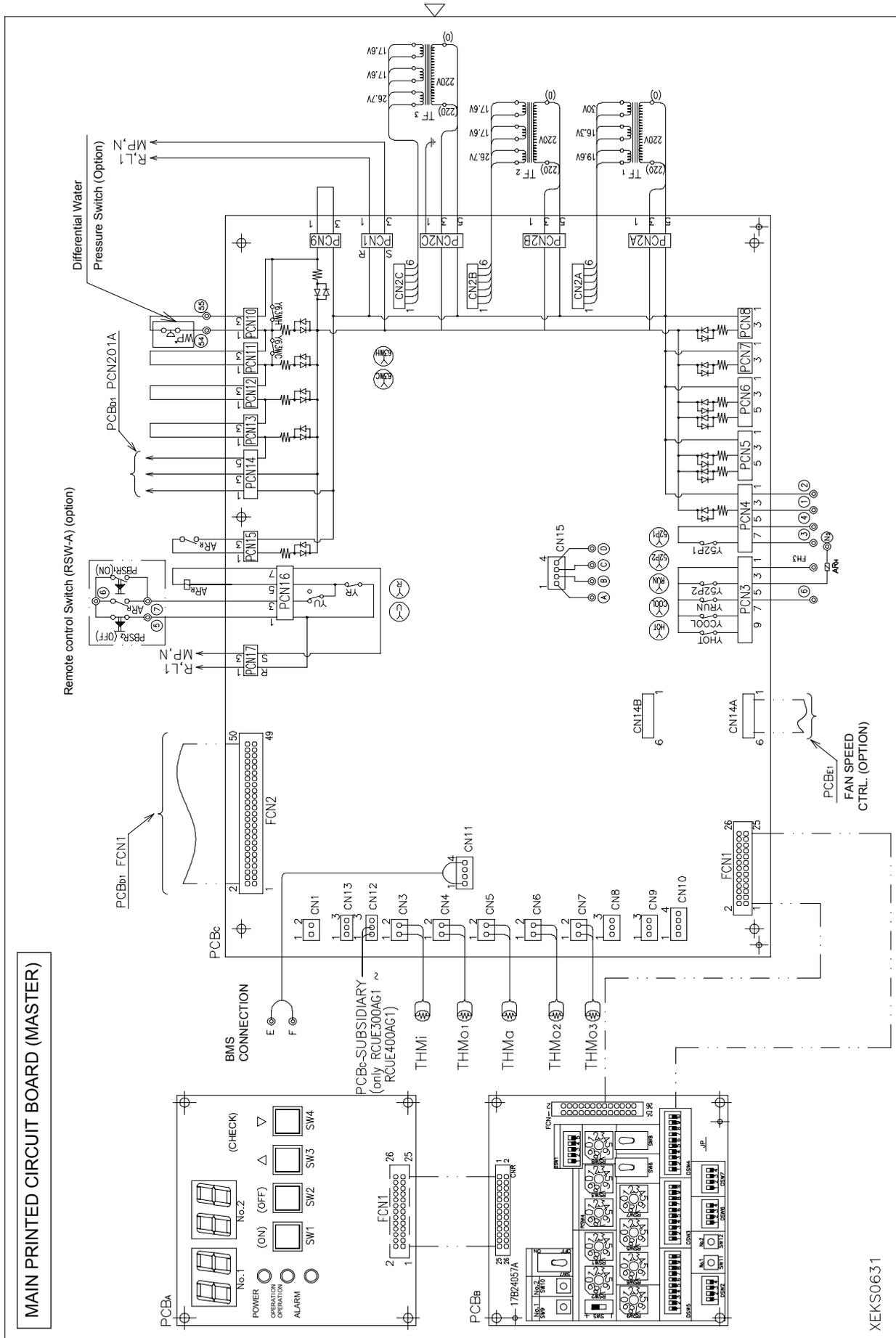


CONTROL CIRCUIT

Models
RCUE 360AG1
RCUE 400AG1

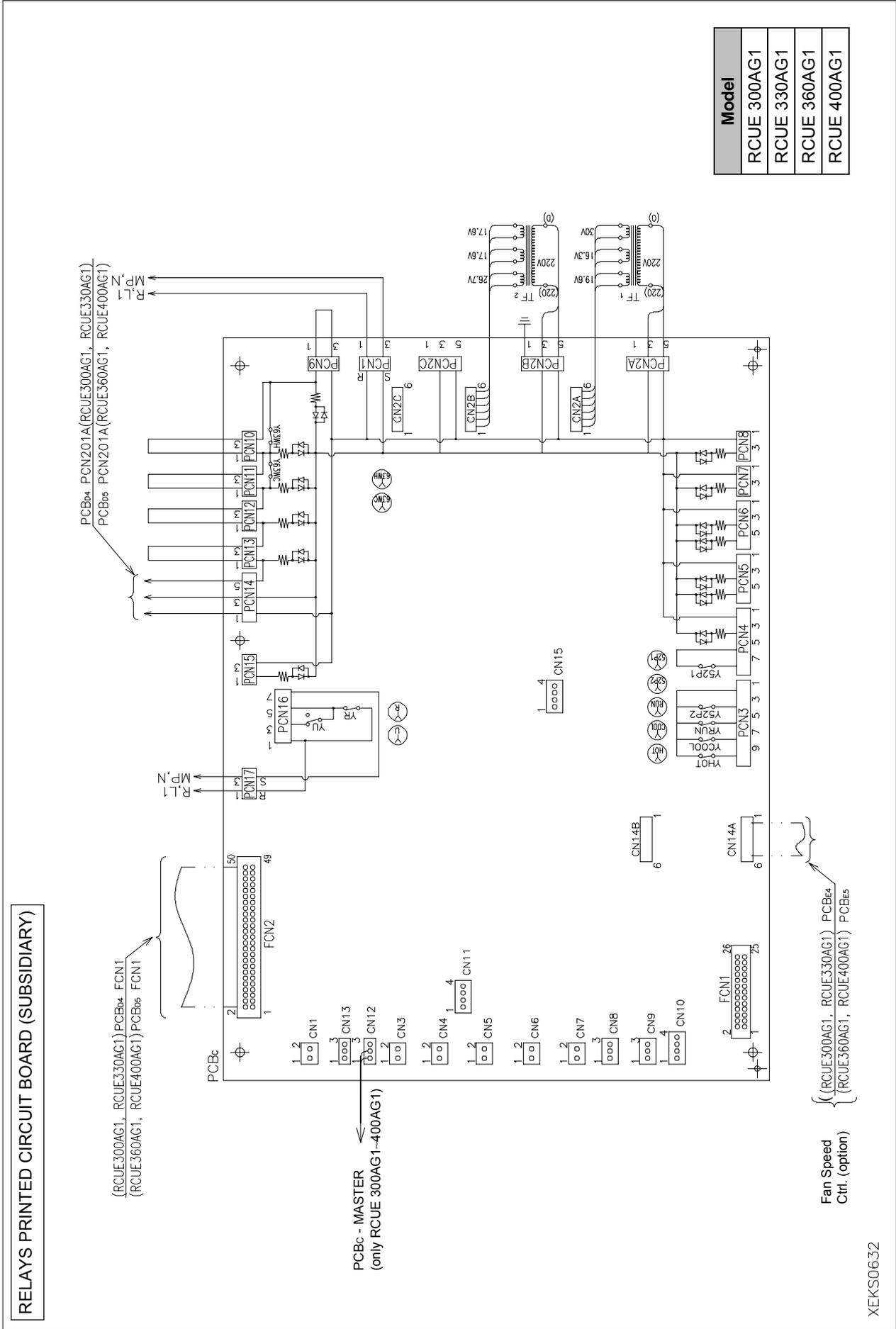
2.3. MAIN CIRCUIT BOARD

MAIN PRINTED CIRCUIT BOARD (MASTER)



XEKS0631

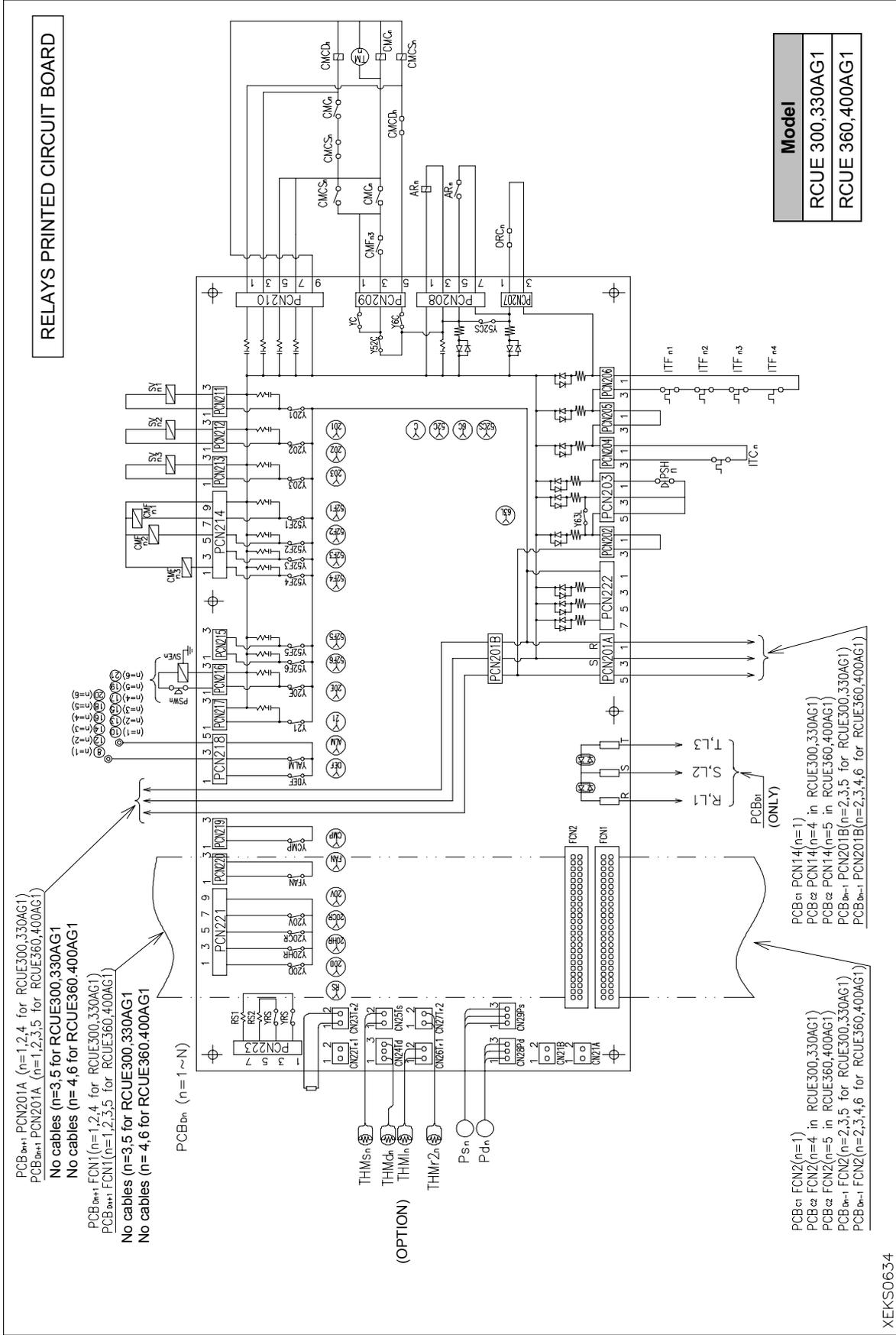
RELAYS PRINTED CIRCUIT BOARD (SUBSIDIARY)





RELAYS PRINTED CIRCUIT BOARD

RELAYS PRINTED CIRCUIT BOARD





Certification No.  
JQA-1084



Hitachi Air Conditioning Products Europe, S.A.  
Ronda Shimizu, 1 - Polig. Ind. Can Torrella  
08233 Vacarisses (Barcelona) España  
ISO 9002 certified by AENOR, Spain



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Products are as specified in the EUROVENT Directory of Certified Products.



Products are manufactured according to the ISO certification system.  
Air Conditioning Systems Operation, Shimizu-shi,  
Shizuoka-ken, Japan: ISO9001 certified by JQA, Japan



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Selangor Darul Ehsan, Malaysia  
Certification ISO 9001, Malaysia

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